TECHNICAL INSTRUCTIONS

FOR

SAFETY RECALL FOI

EV GATEWAY CONTROL ECM SOFTWARE UPDATE

2012-2014 MY RAV4 EV

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to currently hold the following certification levels and attended the following instructor led class:

- Hybrid Expert Technician
- Master Technician
- Master Diagnostic Technician
- Rav4 EV New Model Technical Introduction (Course 012D- Instructor Led)

It is the dealership's responsibility to select technicians with the above certification level or greater to perform this repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

I. OPERATION FLOW CHART



IDENTIFICATION OF AFFECTED VEHICLES

NOTE:

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall and that the campaign has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs conducted on vehicles that are not affected or was completed by another dealer.

II. PREPARATION

1. PARTS

Part Number	Part Description	Quantity			
00451-00001-LBL*	Authorized Modification Label	1			
*I chole can be ordered in packs of 25 from the MDC through the Declar Deily Website					

*Labels can be ordered in packs of 25 from the MDC through the Dealer Daily Website

2. TOOLS, SUPPLIES & EQUIPMENT

- Techstream 2.0 (Software 10.10.018 or Higher)
- EV HV Powertrain Diagnostic Cable Kit (P/N 82824-36150-01)
- GR8 Battery Diagnostic Station

III. BACKGROUND

In the involved RAV4 EV's, components in the Electric Vehicle Traction Motor Assembly, which is part of the propulsion system, may cause the vehicle to shift to "neutral" due to a software issue. This condition will also trigger a "Check EV System" warning message on the instrument panel and turn on a malfunction indicator lamp. If the vehicle shifts to "neutral", this will result in a complete loss of drive power, which can increase the risk of a crash.

IV. CHECK POWER MANAGEMENT ECU CALIBRATION

1. CONFIRM ECU CALIBRATION ID

a) Perform a health check

chistream (Ver 8.00.0 Function Setup tem Select Store	134 + 11243 TIS User Help ad Data	-	-									
2 Rav4 EV 533 mile	Tire Pressure / Threshold Value [psi] Sensor 1: 35.9 / N/A Sensor 2: Sensor 3: 35.2 / N/A Sensor 4:	gauge)] 36.6 / 36.6 /	N/A N/A							System	Cal ID	Update
2012_Rav4 EV_E	Sensor 5: N/A / N/A									E 14	896B34201300	Yes**
File Notes Health Checi	System	Monitor	DTC	Curr Pe	nd His	e Perr	SB	Calibration	Update *	EV	896B54201100	Yes**
Data 2-1/3 Data 3-1/3	EX	Sidius						896B34201300 896B54201100	Yes Yes	Cruise Control*	-	-
Messages	Extric Propulsion Control System Tirce Prosure Monitor ABS/VSC/BAC EMPS Docupant Detection StS Airbag Air Conditioner							1.3.62 F152642131	Yes No No	Electronic Propulsion Control System	1.3.83	Yes
Sont Expand>> TIS Search Print Back	Contribution Mater 109/2013 9:16:27 AM Compaign Status:NONE					ŝ		838000R15001 838000R15001 838000R15001 838000R15001 838000R15001 838000R15001 838000R15001 838000R15001 838000R15001	1100 1100 1100 100 1000 1	* Cruse Control me this campaign. ** The EV Power I have been reflash this campaign. If it	odule is not a fac Management EC ed prior to prefo	ctor in CU may rming

2. CONFIRM ELECTRONIC PROPULSION GATEWAY CALIBRATION.

a) Check Module Calibration ID

Module	Previous Calibration	New Calibration
Tesla Electronic Propulsion Gateway Control Module	1.3.83	1.3.101

b) If Module Calibration has been reflashed Campaign is Complete. If reflash has not been complete go to step V.



THE EV POWER MANAGEMENT ECU MUST BE REFLASHED BEFORE THE ELECTRONIC PROPULSION GATEWAY CONTROL MODULE OTHERWISE ECU DAMAGE CAN OCCUR.



V. REFLASH TESLA ELECTRONIC PROPULSION GATEWAY CONTROL MODULE

If the Techstream does not have sufficient battery power the reflash will fail.
Confirm the DLC3 cable is in good condition before attempting reflash.



NOTICE: The warning message below is referring to the High Voltage Traction Battery charger. The 12v GR8 must be connected during reflash.

•	TOYOTA T-SB-0043-13	Rev1 March 18, 2013	Page 13 of 16	
RA	/4 EV ECU Flash Reprogra	mming Procedure		
Oper	ation Procedure (Continued) G. Click on the <i>Firmware</i> H. Click the Play button.	Download tab.		
	HINT File will automaticall connected to dealers	y download and be displayed on this screer	. Please ensure PC is	
	Figure 12.	550 - 1996 - 1997 - 1977 - 1977 - 1977 - 1977 - 197		
	File Theorem Topological States and Topologic	221	State I X X X X X X X X X X X X X X X X X X	
	New J Sc. 100.	10. Dec 200 Tec Toto Tec Tot. (10)	2	
	Verify the information of message before proce	displayed on the warning leding.	International Control of the second s	
	Firmware Download			
	Make sure the charger is Please put vehicle in Ign twice with your foot off Ready indicator must b below.	NOT connected! ition-On, Ready-Off state. From Off, p the brake. The instrument duster will be e off . When the vehicle is Ignition-On, (ress the Power button fully illuminated, but the lick the OK button	
			OK	

NOTE: The ECU software update will begin and take approximately 10 – 20 minutes to complete. Do NOT turn ignition OFF or disconnect the battery charger during this process.

2. Complete Reflash Procedure

- a) Once refalsh is complete Click OK.
- b) Disconnect the Tesla Powertrain Diagnostic Cable and close the program.
- c) Connect the Techstream DLC3 cable to the OBDII connector under the dash.
- d) Perform a Health Check to confirm the firmware was installed correctly and to check for DTCs.
- e) Clear All DTC's.
- f) Cycle the Power button to the Ignition on not ready state 5 times within 30 seconds.
- g) Test drive vehicle.

3. Attach the authorized vehicle modification label

- a) Fill out the label.
- b) Affix the label to the under-side of the hood.



1	Replacement Power Management Control ECU Part Number
2	New Calibration ID of Power
3	Dealer Code
4	Date Completed
5	Safety Recall Designation: F0I

NOTE : Wait 60 - 90 seconds for ink to set before handling.

◄ VERIFY REPAIR QUALITY ►

- Confirm the ECU Calibration has been updated successfully
- Confirm that an Authorized Modification Label has been installed
- If you have any questions regarding this Safety Recall, please contact your regional representative

VI. APPENDIX

1. CAMPAIGN DESIGNATION DECODER

