- CHAPTER 8 -

Hardware Installation

By itself, your CD-ROM drive is incapable of communicating with your computer. You must use a hardware link that enables your drive to "talk" with the rest of your computer.

Plextor's 6PleX drives use a SCSI interface as their link. If you own a PC, there are four ways in which you can make the SCSI connection:

- Use a separate 16-bit SCSI interface board. This is the most common method for both internal and external drives. We recommend using a 16-bit SCSI interface board to maximize the drive's potential. Using an older 8-bit SCSI interface board will reduce the performance of your 6PleX.
- 2) Use a soundboard that also has a SCSI interface built onto it. This helps save a slot in your computer by combining the functions of two boards (SCSI interface board and soundboard) into one. *Caution:* Many older soundboards use only an 8-bit SCSI chip. If you need the performance a 16-bit SCSI interface board provides (see page 32), you'll have to buy a separate SCSI board or a soundboard with a 16-bit SCSI interface built into it.
- 3) If you have an external drive, you can also use a parallel-to-SCSI interface. This is a device that plugs into the parallel port (the one your printer normally is connected to) of your computer. It is convenient, but typically at a cost of reduced performance to your CD-ROM drive.
- 4) If you have an external drive and a portable computer with a PCMCIA slot (Type II or III), use a PCMCIA-to-SCSI card. This is a small, credit-card size device that plugs into the PCMCIA slot. It too is convenient, but also provides less performance than a direct connection to a 16-bit SCSI interface board. PCMCIA connections should, however, provide better performance than a parallel-to-SCSI interface.

NOTE: The following section is only for PC users who need to install a SCSI interface board, or a soundboard with a built-in SCSI interface, in their computer. If you plan to use a parallel-to-SCSI, or PCMCIA-to-SCSI interface, you can skip to Chapter 9. If you are a Mac user, you can laugh at how easy life is and skip to page 29.



<u> </u>	Board Installation
YOUR TASK:	Install a SCSI interface board, or a soundboard with a built-in SCSI interface, in your computer.
YOUR OBJECTIVE:	Provide the hardware link needed to enable your CD-ROM drive to communicate with your computer.
YOUR METHOD:	Remove your computer's case. Install board and attach necessary cables.

Let us point out that this is a CD-ROM drive installation and operation manual — it is not a SCSI interface board or soundboard installation and operation manual. Unless you purchased a SCSI interface board or soundboard (and its accompanying manual) bundled in the same box with a 6PleX drive, we have no way of knowing which type of board you elect to use. There are dozens of SCSI interface boards and soundboards on the market. Each one is installed somewhat differently. Therefore, our instructions for this section should only be considered as guidelines. For more detailed instructions on how to properly install your SCSI interface board/soundboard, you should refer to the installation/operation manual that you received when you purchased the board.

Caution: If static electricity may be present in the room where you are working, discharge any you may have on your body by touching a grounded object before you remove the host adapter from its packaging.

Static electricity is a silent killer. Just a small jolt to one of the chips on your interface board may render it useless with no apparent damage visible. Positioning your computer in a location without a carpet underfoot is one method of guarding against static electricity damage. Using common sense, such as not walking on a carpeted floor in stocking feet just before you install your drive, is another.

Before proceeding, make sure the power to your computer and any external peripherals is OFF and your computer is UNPLUGGED from its power source.

To remove your computer's cover, follow the directions provided by your computer's manufacturer. Typically this involves loosening or removing several screws on the back panel of your computer and sliding off your computer's cover.



Carefully remove the SCSI interface board from its packaging. Select a vacant slot in your computer where you will install the board (refer to the manual packaged with your interface board for instructions as to which slot in your system to use). Plextor provides only 16-bit SCSI interface boards with its optional bundles, so you must use a vacant 16-bit slot (16-bit slots are longer than 8-bit slots). If you install an internal drive, try to pick a slot that is closest to where the drive will be installed.

Remove the cover plate for this slot from the back panel of your computer. Keep the screw from the cover plate nearby as you will need it in a moment. Save the cover plate in case you need it at a later date.



Plug the SCSI interface board into the slot you have selected. Rock the board from end-to-end to ensure that it seats firmly in the slot. Don't force it. If you cannot push the board down completely into the slot, remove the board and try again.

Once you have successfully inserted the board, fasten it in place using the cover plate screw that you removed earlier.



		Drive Positioning
	YOUR TASK:	Determine where you want to install your drive.
YOUR	OBJECTIVE:	Position the drive in the proper manner so that it operates correctly.
YOU	r method:	If you have an internal drive, find an open bay in your computer. If you have an external drive, find an open space on your desktop.

The PX-63CS and PX-65CS may be installed either horizontally or vertically. If installed vertically, make sure that the eject button is positioned near the top of the drive.

PX-63CS



NOTE: The following section is only for those installing internal drives. If you have an external drive, skip to page 29.
 Mounting an Internal Drive
 YOUR TASK: Mount your internal drive inside your computer.
 YOUR OBJECTIVE: A securely positioned drive whose connectors are within easy reach of the various cables that must attach to it.
 YOUR METHOD: Identify the drive bay where you will mount your drive. Remove bay cover. If necessary, use mounting rails to install drive in bay.

Your PC probably looks something like this:



You can mount your drive in any available bay. You must remove the small panel that covers the bay that you want to use. This most typically is done after you have removed your computer's cover. The panel can then be popped out by pressing outward lightly (in some older cases you may have to remove screws that hold the panel in place).

You now need to determine if you must install mounting rails on the sides of your drive. To do so, insert the drive into the open bay. If the drive fits tightly with little (or no) clearance on either side of the drive, you will not have to use mounting rails. The drive can be mounted directly into your computer.

Caution:Do not mount your drive in your computer using screws other than those
supplied by Plextor. You may damage the drive if you insert screws that
are too long. If you find that you are having difficulty inserting or ejecting
a caddy from your drive, the cause may be that you are using screws
other than those supplied by Plextor. Another possibility is that you are
using Plextor's screws, but you have tightened them too much. Try
backing the screws out a few turns and see if this corrects the problem.

If you must use mounting rails, install them as shown below:



There are 4 holes provided on each side of the drive. To mount an internal drive in most computers, the rails should be fastened to the lower pair of holes. In some instances you may need to fasten the rails to the upper set of holes.

You will find that 8 screws were supplied with your drive: 4 chrome screws and 4 black screws. Select which screws to use based on which set of holes you use to attach the mounting rails.

- ✓ Use the *chrome* screws if you use the upper set of mounting holes.
- ✓ Use the *black* screws if you use the lower set of mounting holes.

Check the positioning of the rails by sliding the drive into the bay before you connect any cables.

Check Your Jumper Settings

Once you have determined a) the correct set of holes to use to attach mounting rails, or b) that you don't have to use mounting rails, you are almost ready to finish your drive's installation. However, before doing so, check your jumper settings one last time.

If you do not have any SCSI peripherals (e.g., hard disk, scanner, printer, etc.) in your system other than your CD-ROM drive, you should not change the jumpers from their factory setting.

If you do have other SCSI peripherals as part of your computer system, you may need to change the settings of the SCSI ID and Terminator. See Chapters 6 and 7 for information on how to change these settings.

Cable Connections

You must make a minimum of two cable connections to your CD-ROM drive. A third cable connection need be made only if you are using a soundboard in your computer.

The two cable connections which you must make are:

SCSI cable
 power cable



The SCSI cable you will need is included with your drive. It is a standard 50-pin flat ribbon cable with three connectors (one at each end and one in the middle). If you are connecting the host adapter to your Plextor drive only, use the two end connectors and ignore the one in the middle. If you already have one other SCSI peripheral (such as a hard disk), and your existing cable has only two connectors, remove the cable and replace it with the cable provided by Plextor. Connect the SCSI host adapter to a connection on either end of the cable. Connect the two peripherals to the other two connectors (one at the middle connector and one at the end of the cable). Refer to Chapter 7 of this manual for setting the termination of the devices.

If you have more than one other SCSI peripheral (besides your Plextor drive), you will need to acquire a SCSI ribbon cable with more connectors (one connector for each SCSI device plus an additional connector for the host adapter----refer to Chapter 3). Refer to Chapter 7 of this manual for setting the termination of the devices.

CAUTION: It is easy to accidentally plug your SCSI ribbon cable upside down into both your drive and SCSI interface board. Accordingly, be sure you match the red stripe along one side of the SCSI cable to pin 1 on the interface board and pin 1 on the drive (as shown on the next page). Each connector on the ribbon cable has a "key" in the middle. This key should fit into a slot in the middle of each connector of the interface board, your 6PleX CD-ROM drive, and any other SCSI peripherals.

Double-check your work; you must ensure the side of the SCSI cable with the red stripe is matched to pin 1 on the interface board and on the drive.



The easiest way to install your SCSI cable is to plug it into the SCSI connector on the rear panel of the drive before you insert the drive into your computer. Then you can thread the cable through the front of the open bay you plan to use and back toward the SCSI interface board. Connect the cable to your SCSI interface board and finish mounting your drive in the proper position. The drive should slide smoothly into the bay. If it does not, check for obstructions in the bay and ensure the side rails (if needed) are attached properly.



You now need to make the power connection. In most computers you will find additional power connectors that are ready for your use. Check the cable running from your power supply to your hard disk and see if it has extra connectors on it. If so, you can plug one of these into the power connector found on the rear panel of the CD-ROM drive.

If you do not find any additional connectors available (either because they were not supplied, or they are all in use), you will have to buy a "splitter" or a "Y-connector." These also can be found at most computer stores. If you are in a hurry to get started, you probably can unplug the power connector from your 5.25" floppy drive (if you have one) and plug it into your CD-ROM drive. You will be able to use your CD-ROM drive until you have the opportunity to buy a "splitter" or "Y-connector." (Of course, you will lose the use of your 5.25" drive until you buy a splitter/Y-connector.)

If your computer has only a 3.5" floppy disk drive, you may find that you do not have a power connector that is the correct size to plug into your CD-ROM drive. Once again, you can turn to your local computer store for a splitter to solve this problem, or you might find an adapter that converts the smaller sized power plug found on a 3.5" drive to the size required for your CD-ROM drive.

A third cable, an audio cable, must be used if there is a soundboard in your system. This cable runs from the four pin audio output connector on the rear panel of your drive to your soundboard. See page 33 for more information about audio cables.

Installation of your internal drive is now complete. Skip to page 32.

E	xternal Drive Installation
YOUR TASK:	Connect cables from your external drive to your PC or Mac. Check to see if switch, dial and terminator settings need to be adjusted.
YOUR OBJECTIVE:	A well-functioning drive that does not conflict with any other peripherals in your computer system.
YOUR METHOD:	Follow directions below for making cable connections. Review your current computer set-up to see if the potential for conflicts exists. If so, make necessary switch, dial and/or terminator changes.

If you are installing a single PX-65CS, and you have no other SCSI peripherals attached to your system, you should leave the switches, dial and terminator found on the rear panel of your drive at their factory settings. If you do have additional SCSI peripherals (e.g., scanner, printer) attached to your computer, you may need to change your switch, dial and terminator settings. See Chapters 6 and 7 for information on how to change these settings.

If you are installing a single PX-65CS external drive, connect it as shown on the next page:



If you are installing more than one PX-65CS external drive (or one PX-65CS and other external SCSI peripherals), connect them as shown below:

PC connection



NOTE: The following section is only for those installing a soundboard in their PC. If you are not using a soundboard, skip to Chapter 9.

(É	Soundboard Installation
YOUR TASK:	Install a soundboard in your PC.
YOUR OBJECTIVE:	Make sure that the soundboard works properly with your CD-ROM drive.
YOUR METHOD:	Follow the instructions for installation that came with your soundboard. Follow the instructions given below to connect the soundboard to your CD-ROM drive.

From Plextor's perspective, soundboards fall into one of three major categories:

- Soundboards that have no CD-ROM drive interface (e.g., ATI Stereo F/X, Logitech Sound Man 16, Turtle Beach Multi-Sound).
- 2) Soundboards that have a proprietary CD-ROM drive interface built onto the board (e.g., Creative Labs Sound Blaster, Orchid Sound Producer Pro, Wearnes Tech Beethoven ADSP-16). Typically, the only drives that can be attached are mediocre performers that sell for a low price.
- 3) Soundboards that have a SCSI CD-ROM drive interface built onto the board (e.g., Media Vision Spectrum 16, Diamond SonicSound, Prometheus Aria 16SE). Any SCSI CD-ROM drive can be attached to this type of soundboard and should work if the proper device drivers are used.

If you own a soundboard that falls into category #1 or #2 and want to use it with your 6PleX drive, you also must buy a separate SCSI interface board (e.g., Future Domain TMC-1610, Adaptec AHA-1515). You should follow the directions starting on page 21 regarding the installation of a SCSI interface board. Then, check the diagrams given on the following page to see how you should connect your audio cable.

If you own a soundboard from category #3, you probably do not have to buy a separate SCSI interface board. The only time when you might need a separate SCSI interface board ---- even though you have a category #3 soundboard ---- is if you have multiple SCSI peripherals (e.g., hard disk, scanner, printer) attached to your computer. In such a case you may want to buy a separate 16-bit SCSI interface board. This is because most soundboards with a built-in SCSI interface use only an 8-bit SCSI interface, which probably would not provide adequate performance if multiple SCSI peripherals were attached to it. (This is true even if you buy a "16-bit" soundboard. The "16-bit" refers

to the audio channel, not necessarily the SCSI data channel. The soundboard may have only an 8-bit SCSI interface on it.)

No matter which category your soundboard falls into, you will find that the best source of information about installing the soundboard in your computer is your soundboard's manual. Once you have successfully installed your soundboard in your computer, you can continue to the next section, which describes the different cable connections that need to be made.

Audio Cables



There is nothing more frustrating for our tech support staff than to encounter customers who have done a beautiful job installing their CD-ROM drive and soundboard, but can't make the two "talk" to one another for want of a measly audio cable. In the past, we did not include an audio cable with the 6PleX drive. Why? BECAUSE WE DIDN'T KNOW WHAT KIND OF SOUNDBOARD YOU PLANNED TO USE. There are dozens of soundboards on the market, and it seems that each of them uses a different audio connector. To date, a "standard" has yet to be determined.

We now include two audio cables with your internal CD-ROM drive and one cable with your external drive. This is as close as we can get to a standard at this time. One cable delivered with your internal drive is MPC compliant and the other has connectors designed for use with Sound Blaster sound cards. The cable delivered with your external drive has two RCA type color coded connectors at one end which connect to your drive and a single stereo mini-jack at the other end that plugs into the line-in receptacle on your soundboard (at the back of your computer).

If you purchased an internal drive and you have a sound card other than Sound Blaster that is not MPC compliant, you will have to purchase a different audio cable from a computer supply store. We can help by recommending several vendors (see listing, p. 65) who offer audio cables, and can get them to you quickly at a reasonable price. Call our Technical Support Department directly at 800-886-3935.

Please see next page for diagrams illustrating the cable connections.

The following diagrams show where the SCSI cable and audio cable need to be connected to the 6PIeX PX-63CS internal CD-ROM drive:





- 1 Audio Connector
- 2 Power Connector
- 3 SCSI Connector

Soundboard with SCSI Interface



- 1 Audio Connector
- 2 Power Connector
- **3 SCSI Connector**

--- CHAPTER 9 ---

Software Device Driver Installation

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YOUR TASK:	Install correct version of software device drivers into your computer system.
YOUR OBJECTIVE:	Enable your CD-ROM drive to communicate with the rest of your computer system.
YOUR METHOD:	Insert floppy disk containing device drivers into your floppy disk drive. Follow directions provided by supplier of device drivers so that you can copy the drivers to the proper location in your computer.

A device driver is a software program which allows your computer to interact with your CD-ROM drive. If you do not use a device driver, or you use an outdated version of the required device driver, you will not be able to operate your CD-ROM drive. The lack of a device driver, or the use of an improper version of a device driver, are the most common causes of calls to Plextor's Technical Support Department.

If you use a PC, your primary source for the version of the device driver you require should be Plextor. You will need to have the ASPI Manager supplied by your SCSI host adapter manufacturer.



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Apple computer users typically purchase the device driver they require separately, or find it bundled with their CD-ROM drive at the time of purchase.



A more common problem is that the CD-ROM ASPI Manager which you received with your SCSI interface board at the time of purchase needs to be updated in order to work with your 6PIeX drive. SCSI interface board manufacturers are continuously updating their ASPI Manager to provide support for new SCSI peripherals as they enter the market. Most of these companies will provide you an updated ASPI Manager at little or no cost. In addition, if you have a modem, you can call the bulletin board that many of these companies maintain and download the most recent version of their ASPI Manager (see page 65 for a listing of BBS numbers). Please contact Plextor's Technical Support Department if you need help in finding the proper ASPI Manager for use with your SCSI interface board.

CHAPTER 9 --- Software Installation

Before starting this section, check that all the cable connections between your CD-ROM drive and PC or Mac are correct, and that all switches, dials and termination are set properly. If you are using a PX-65CS external drive, turn its power switch OFF. (After completing the installation, remember to turn the power back on before turning on your computer).

If you purchased a bare drive (internal or external) or a drive with a 16-bit SCSI interface kit, we have included a special Plextor device driver for use with a DOS or Windows PC. This device driver was custom designed by Plextor to ensure optimum performance of your 6PleX. Please refer to the separate Plextor Software Manual provided for PC installation.

If you are installing your drive for use with OS/2 or Windows NT, please refer to Chapter 10 for a discussion of special requirements including device drivers. These operating systems provide their own CD-ROM device drivers.



If you are installing your drive on a UNIX workstation, please refer to your system's doumentation. UNIX operating systems also provide CD-ROM device drivers.



If you bought the Macintosh version of our external drive, continue with this chapter for software installation instructions.

CHAPTER 9 ---- Software Installation

FWB Toolkit Macintosh Device Driver Installation



1) To begin installation, insert the FWB floppy disk into your disk drive. Make sure that power to your CD-ROM drive is OFF.



2) Drag each icon from the driver window into your SYSTEM FOLDER or use the Installation program if one is available on the floppy.

SYSTEM 7 USERS: At this point a dialog box will appear telling you that these files need to be stored in special places in the SYSTEM FOLDER. Click on OK and all the files will be copied to their appropriate places.

SYSTEM 6 USERS: All files already are where they need to be. No further commands are necessary.

- 3) Select "Shut Down" or "Restart" from your Mac desktop. After restarting your Mac you should see the CD-ROM device driver as the Mac boots up. If the icon appears crossed-out, check to see that the CD-ROM drive power is on and that the SCSI ID does not conflict with another device. Otherwise, wait until the Mac is done booting up before inserting a disc.
- Insert a caddy containing a CD-ROM disc (written in Mac format) into your 6PleX drive.
- 5) Your Mac will display the CD-ROM disc's icon.
- 6) Double click on the icon to start the program.

---- CHAPTER 10 ----

Special Operating System Notes

NOTE: The following section pertains only to PC users who use IBM'S OS/2 operating system.

	OS/2
YOUR TASK:	Install OS/2 from your CD-ROM drive. Or, if you already have installed OS/2, add CD-ROM support.
YOUR OBJECTIVE:	Utilize full capabilities of OS/2 on your computer.
YOUR METHOD:	Check to see if your SCSI interface board is included on OS/2's list of supported hardware. Follow IBM's installation instructions.

Installation Procedure

To install OS/2 from your OS/2 CD-ROM disk, you first need to verify that your SCSI interface board is supported by OS/2. Check your OS/2 manual, and the README file on the floppy disk that comes with the OS/2 CD-ROM, for information on which SCSI interface boards OS/2 supports.

If your SCSI interface board is on OS/2's list of supported hardware, you can follow the installation instructions provided by IBM.

However, if your SCSI interface board is not on OS/2's list of supported hardware, you must contact the manufacturer of your board and request an OS/2 software device driver. (See listing of key contact phone/fax/BBS numbers on page 65.)

The OS/2 device driver files that you need from your SCSI interface board's manufacturer end with an ".ADD" extension. They need to be copied into the CONFIG.SYS file on the OS/2 installation floppy disk. Your SCSI interface board manufacturer will provide you with specific instructions.

Adding CD-ROM Support After OS/2 Has Already Been Installed

 You first need to verify that your SCSI interface board is supported by OS/2. Check your OS/2 manual, and the README file on the floppy disk that comes with the OS/2 CD-ROM, for information on which SCSI interface

CHAPTER 10 ---- Special Operating System Notes

boards OS/2 supports. If your SCSI interface board is included on the list of supported hardware, you can skip to step #3.

- If your SCSI interface board is not on OS/2's list of supported hardware, you
 must contact the manufacturer of your board and request an OS/2 software
 device driver. (See listing of key contact phone/fax/BBS numbers on page
 65.)
- 3) Once you have confirmed that your SCSI interface board is supported by OS/2, or you have obtained the necessary device driver files, run OS/2's Selective Install program to set up your SCSI interface board and CD-ROM drive. In the "SCSI Host" field, select your board. (If your board already was installed and running, your SCSI interface board should already be selected, and there is no need for you to change this entry.) In the "CD-ROM Drive" field, select "Texel/Plextor 3024/5024, 3028/5028, 4PleX." Then, select "Install" and insert the OS/2 floppy disks when requested. After rebooting, your CD-ROM drive should appear in the "Drives" folder.

OS/2 Troubleshooting Tip:

If you have difficulty getting OS/2 to recognize your CD-ROM drive and SCSI interface board, you first should verify that all of your hardware is operating properly.

This is best done by installing DOS. If your system also does not work under DOS, you probably have a hardware problem that needs to be resolved before you can go any further. Refer to the Troubleshooting guide in Chapter 13. If your system works under DOS, but not OS/2, review your device driver installation and verify that the SCSI interface board driver and CD-ROM support (step #3, above) is loaded correctly.

CHAPTER 10 ---- Special Operating System Notes

NOTE: The following section pertains only to PC users who use Microsoft's Windows NT Operating System.

	Windows NT 3.1 and above	
YOUR TASK	: Install Windows NT from your CD-ROM drive. Or, if you already have installed NT, add CD-ROM support.	
YOUR OBJECTIVE	: Utilize full capabilities of NT on your computer.	
YOUR METHOD	 Check to see if your SCSI interface board is included on NT's list of supported hardware. Follow Microsoft's installation instructions. 	

Installation Procedure

To install Windows NT from your NT CD-ROM disc, you first need to verify that your SCSI interface board is supported by NT. Check your NT manual for information on which SCSI interface boards NT supports.

If your SCSI interface board is on NT's list of supported hardware, you can follow the installation instructions provided by Microsoft.

However, if your SCSI interface board is not on NT's list of supported hardware, you must contact your board's manufacturer and request an NT software device driver (see listing of key contact phone/fax/BBS numbers on page 65).

The files you obtain need to be added to the NT installation floppy disk(s) that came with your NT CD-ROM disc. Your SCSI interface board manufacturer will provide you with specific installation instructions.

Adding CD-ROM Support After NT Has Already Been Installed

- You first need to verify that your SCSI interface board is supported by NT. Check your NT manual for information on which SCSI interface boards NT supports. If your SCSI interface board is included on the list of supported hardware, skip to #3.
- If your SCSI interface board is not on NT's list of supported hardware, you must contact your board's manufacturer and request an NT software device driver (see listing of key contact phone/fax/BBS numbers on page 65).
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- 3) Run NT's Setup program to add support for your SCSI interface board. Select "Add/Remove SCSI Adapters . . ." from the menu. Choose your SCSI interface board from the list or, alternately, add the driver you obtained from your SCSI interface board manufacturer.
- 4) Run the NT Control Panel and then run Devices. From the list of devices, locate "Scsicdrom" and check the "startable" box. This procedure is fully outlined in the Windows NT manual.
- 5) Reboot. Your 6PIeX drive now should be visible to the system.

Windows NT Troubleshooting Tip

If you have difficulty getting NT to recognize your CD-ROM drive and SCSI interface board, you first should verify that all of your hardware is operating properly.

This is best done by installing DOS. If your system also does not work under DOS, you probably have a hardware problem that needs to be resolved before you can go any further. If your system works under DOS, but not NT, review your device driver installation and verify that the SCSI interface board device driver and CD-ROM support (step #4, above) are loaded correctly.