

Home

User's Guide

This User's Guide is the on-screen guide to your GT-2500 scanner. Click a topic below to get started.



Overview of Your Scanner Features

These features help you create the best possible scans, no matter what shape your original is in.



Guide to the Scanner Parts

Check this section to identify the parts of your scanner, read the status of the lights, and use the Start button.



Placing Originals on the Scanner

Follow the steps here to place your original documents in the ADF, or your original documents or photos on the document table.



Scanning Using the Automatic Document Feeder

Follow the steps here to scan multi-page documents using the Automatic Document Feeder.



Scanning Using the Document Table

Follow the step-by-step instructions here to scan documents or photos placed on the document table glass.



Using the Scanner Features

Follow the instructions here to scan using the scanner features, such as Scan to PDF and Color Restoration.



Using the Network Image Express Card

Follow the steps here to install and use the optional Network Image Express Card for scanning over a network.



Maintenance

Follow the guidelines here to maintain and transport your scanner.



Solving Problems

If you have a problem using your scanner or its software, check here for solutions.



Technical Specifications

Check here for technical details about your scanner and its accessories.

- ▶ [Safety](#)
- ▶ [Copyright and Trademarks](#)
- ▶ [Operating System Versions](#)

[Home](#) > Overview of Your Scanner Features

Overview of Your Scanner Features

These features help you create the best possible scans, no matter what shape your original is in.

[➔ Scanning Using the Automatic Document Feeder](#)

[➔ Scanning to a PDF File](#)

[➔ Converting Scanned Documents Into Editable Text](#)

[➔ Available Scanning Methods](#)

[➔ Additional Scanner Software](#)

[Home](#) > Guide to the Scanner Parts

Guide to the Scanner Parts

Check this section to identify the parts of your scanner, read the status of the lights, and use the a Start button.

[➔ Scanner Parts](#)

[➔ Lights and Start Button](#)

[Home](#) > Placing Originals on the Scanner

Placing Originals on the Scanner

Follow the steps here to place your original documents in the ADF, or your original documents or photos on the document table.

[➔ Loading Documents in the Automatic Document Feeder](#)

[➔ Placing Originals on the Document Table](#)

[Home](#) > Scanning Using the Automatic Document Feeder

Scanning Using the Automatic Document Feeder

Follow the steps here to scan multi-page documents using the Automatic Document Feeder.

[➤ Starting a Scan With the Start Button](#)

[➤ Starting a Scan With EPSON Scan](#)

[➤ Starting a Scan With Another Scanning Program](#)

[➤ Overview of the EPSON Scan Modes with ADF](#)

[➤ Selecting EPSON Scan Office Mode Settings](#)

[➤ Selecting EPSON Scan Professional Mode Settings](#)

[Home](#) > Scanning Using the Document Table

Scanning Using the Document Table

Follow the step-by-step instructions here to scan documents or photos placed on the document table glass.

[➔ Starting a Scan With the Start Button](#)

[➔ Starting a Scan With EPSON Scan](#)

[➔ Starting a Scan With Another Scanning Program](#)

[➔ Overview of the EPSON Scan Modes](#)

[➔ Selecting EPSON Scan Office Mode Settings](#)

[➔ Selecting EPSON Scan Home/Professional Mode Settings](#)

[Home](#) > Using the Scanner Features

Using the Scanner Features

Follow the instructions here to scan using the scanner features, such as Scan to PDF and Color Restoration.

[➤ Scanning to a PDF File](#)

[➤ Converting Scanned Documents into Editable Text](#)

[➤ Restoring Color in Photos](#)

[➤ Assigning a Program to the Start Button](#)

[Home](#) > Using the Network Image Express Card

Using the Network Image Express Card

Follow the steps here to install and use the optional Network Image Express Card for scanning over a network.

[➤ Installing the Network Image Express Card](#)

[➤ Connecting the Card and Scanner to a Network Hub](#)

[➤ Setting Up Client Computers for Network Scanning](#)

[➤ Scanning Over a Network](#)

[Home](#) > Maintenance

Maintenance

Follow the guidelines here to maintain and transport your scanner.

[+ Cleaning the Scanner](#)

[+ Replacing the Scanner Lamp](#)

[+ Transporting the Scanner](#)

Solving Problems

Troubleshooting

If you have a problem using your scanner or its software, check here for solutions.

- [➔ Reading the Scanner Lights](#)
- [➔ Scanner Problems](#)
- [➔ Scanning Software Problems](#)
- [➔ Scan Quality Problems](#)
- [➔ Automatic Document Feeder Problems](#)
- [➔ Network Image Express Card Problems](#)
- [➔ Uninstalling Your Scanning Software](#)

Where To Get Help

- [➔ Epson Technical Support](#)
- [➔ Other Software Technical Support](#)

[Home](#) > Technical Specifications

Technical Specifications

Check here for technical details about your scanner and its accessories.

[➔ System Requirements](#)

[➔ Scanner Specifications](#)

[Home](#) > Safety

Important Safety Instructions

[Restrictions on Copying](#)

Read all these instructions, and follow all warnings and instructions marked on the scanner.

- In this document, warnings, cautions, and notes indicate the following:

Warnings

must be followed carefully to avoid bodily injury.

Cautions

must be observed to avoid damage to your equipment.

Notes

contain important information and useful tips on the operation of this product.

- Place the scanner close enough to the computer for the interface cable to reach it easily. Do not place or store the scanner or the AC adapter outdoors, near excessive dirt or dust, water, heat sources, or in locations subject to shocks, vibrations, high temperature or humidity, direct sunlight, strong light sources, or rapid changes in temperature or humidity. Do not use with wet hands.
- Place the scanner and the AC adapter near an electrical outlet where the AC power cord can be easily unplugged.


Cautions:

Be sure the AC power cord meets the relevant local safety standards.

- The AC power cord should be placed to avoid abrasions, cuts, fraying, crimping, and

kinking. Do not place objects on top of the AC power cord and do not allow the AC adapter or the AC power cord to be stepped on or run over. Be particularly careful to keep all the AC power cords straight at the ends and the points where they enter and leave the AC adapter.

- Use only the AC adapter model A371B/A311E that comes with your scanner. Using any other adapter could cause fire, electrical shock, or injury.
- The AC adapter is designed for use with the scanner with which it was included. Do not attempt to use it with other electronic devices unless specified.
- Use only the type of power source indicated on the AC adapter's label, and always supply power directly from a standard domestic electrical outlet with the AC power cord that meets the relevant local safety standards.
- When connecting this product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Avoid using outlets on the same circuit as photocopiers or air control systems that regularly switch on and off.
- If you use an extension cord with the scanner, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the electrical outlet does not exceed the electrical outlet's ampere rating. Do not place multiple loads on the electrical outlet.
- Never disassemble, modify, or attempt to repair the AC adapter, AC power cord, scanner, or scanner option by yourself except as specifically explained in the scanner's guides.
- Do not insert objects into any opening as they may touch dangerous voltage points or short out parts. Beware of electrical shock hazards.
- Do not use aerosol products that contain flammable gases inside or around this product. Doing so may cause fire.
- Unplug the scanner and the AC adapter, and refer servicing to qualified service personnel under the following conditions: The AC power cord or plug is damaged; liquid has entered the scanner or the AC adapter; the scanner or the AC adapter has been dropped or the case has been damaged; the scanner or the AC adapter does not operate normally or exhibits a distinct change in performance. (Do not adjust controls that are not covered by the operating instructions.)
- Unplug the scanner and the AC adapter before cleaning. Clean with a damp cloth only. Do not use liquid or aerosol cleaners.

- If you are not going to use the scanner for a long period, be sure to unplug the AC adapter from the electrical outlet.
-  The lamp(s) in this product contain mercury (Hg). Please consult your state and local regulations regarding disposal or recycling. Do not put in the trash.

Restrictions on Copying

Observe the following restrictions in order to ensure the responsible and legal use of your scanner.

Copying of the following items is prohibited by law:

- Bank bills, coins, government-issued marketable securities, government bond securities, and municipal securities
- Unused postage stamps, pre-stamped postcards, and other official postal items bearing valid postage
- Government-issued revenue stamps, and securities issued according to legal procedure
- Private marketable securities (stock certificates, negotiable notes, checks, etc.), monthly passes, concession tickets, etc.
- Passports, driver's licenses, warrants of fitness, road passes, food stamps, tickets, etc.

Responsible use of copyrighted materials

Epson® encourages each user to be responsible and respectful of the copyright laws when using any Epson product. While some countries' laws permit limited copying or reuse of copyrighted material in certain circumstances, those circumstances may not be as broad as some people assume. Contact your legal advisor for any questions regarding copyright law.

[Home](#) > Copyright and Trademarks

Copyright and Trademarks

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EPSON Scan software is based in part on the work of the Independent JPEG Group.

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[Home](#) > Operating System Versions

Operating System Versions

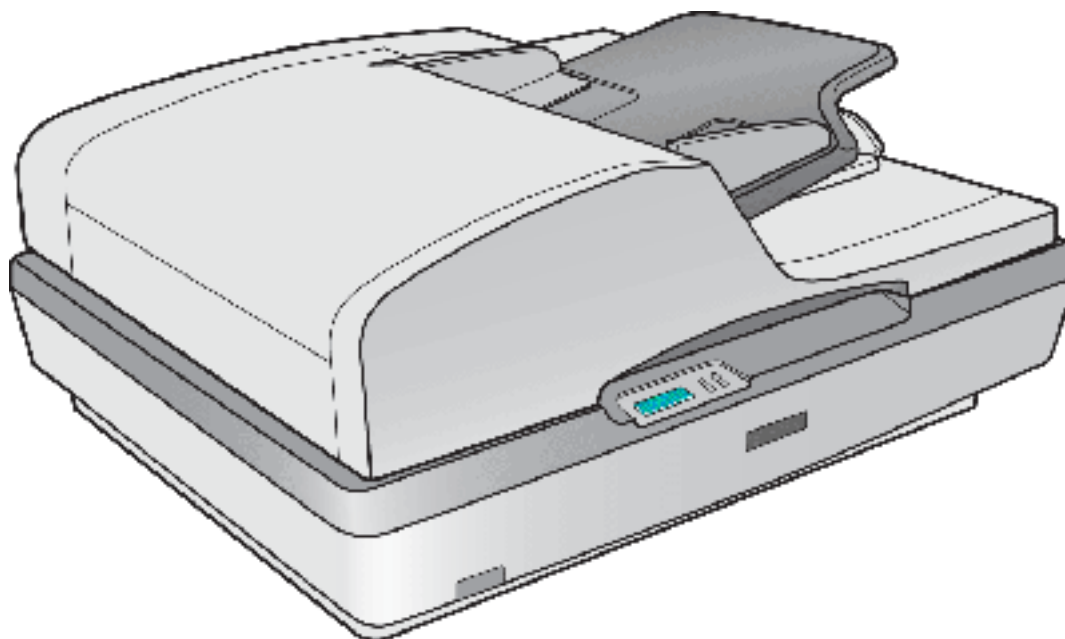
In this manual, the following abbreviations are used.

- Windows refers to Windows XP, Me, 98 SE, XP x64, and 2000.
- Windows XP refers to Windows XP Home Edition and Windows XP Professional.
- Windows Me refers to Windows Millennium Edition.
- Windows 98 SE refers to Windows 98 Second Edition.
- Windows XP x64 refers to Windows XP Professional x64 Edition.
- Windows 2000 refers to Windows 2000 Professional.
- Mac OS X refers to Mac OS X 10.2.8 or later.

[Home](#) > [Overview of Your Scanner Features](#)

■ Scanning Using the Automatic Document Feeder

You can load an original document of up to 50 pages in the Automatic Document Feeder (ADF) built into your scanner. This lets you quickly scan and save documents on your computer without placing each page individually. See [Loading Documents in the Automatic Document Feeder](#) to get started.

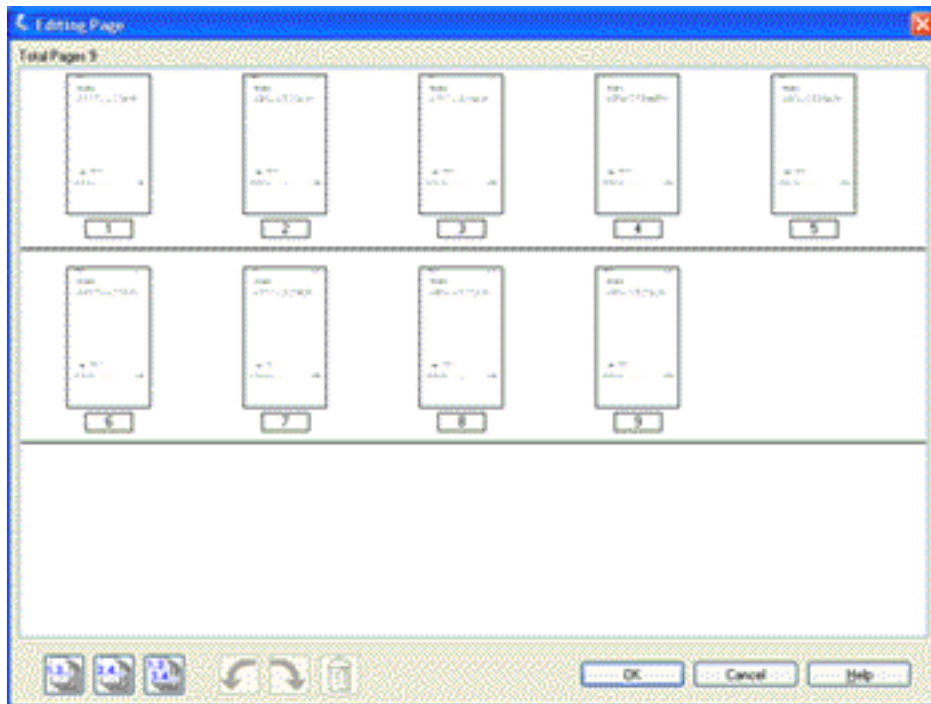


You can still place one-page originals, or valuable photos and documents directly on the document table whenever you need to scan them. See [Placing Originals on the Document Table](#) for instructions.

[Home](#) > [Overview of Your Scanner Features](#)

Scanning to a PDF File

You can scan multiple document pages using the ADF and save them as one PDF file on your computer. EPSON Scan displays an editing page so you can view the pages as you scan them and reorder, rotate, or delete them as necessary.



You can also place one page at a time on the document table and scan and save it as a PDF file.

See [Scanning to a PDF File](#) for instructions.

[Home](#) > [Overview of Your Scanner Features](#)

Converting Scanned Documents Into Editable Text

You can scan a document and convert the text into data that you can edit with a word processing program. This process is called OCR (Optical Character Recognition). To scan and use OCR, you need to use an OCR program, such as Adobe[®] Acrobat[®]. See [Converting Scanned Documents into Editable Text](#) for instructions.


[Home](#) > [Overview of Your Scanner Features](#)

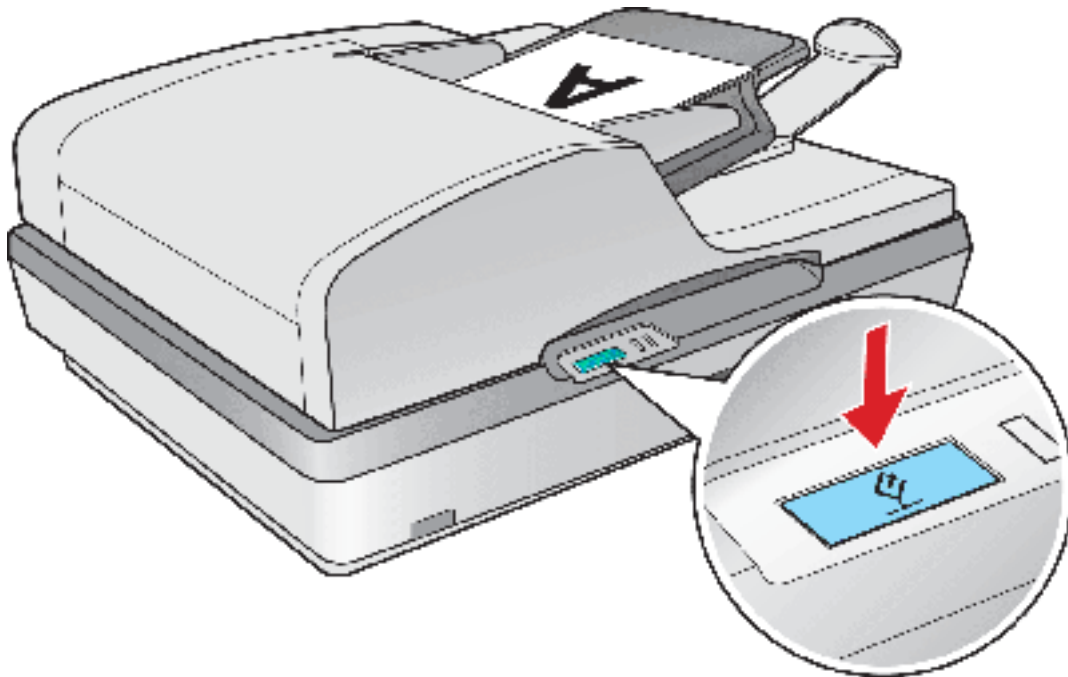
Available Scanning Methods


- Using the Start Button
- Using EPSON Scan

Your scanner gives you two ways to scan. You can select the method that works best for the project you are scanning and the way you like to work.

Using the Start Button

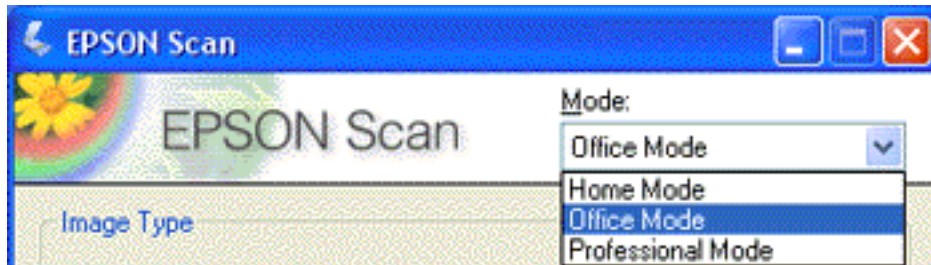
The  Start button on the scanner automatically opens your scanning software so you can scan your document or photo to a file.



To scan using the ADF and the  Start button, see [Starting a Scan With the Start Button](#).

To scan from the document table using the  Start button, see [Starting a Scan With the Start Button](#).

Using EPSON Scan



EPSON Scan lets you control all aspects of scanning and includes three modes:

- **Office Mode** lets you quickly select settings for scanning text documents and check their effects with a preview image. EPSON Scan opens in this mode the first time you use it.
- **Home Mode** lets you customize a few scanning settings for documents and photos, and check their effects with a preview image. (Available only when you are scanning from the document table.)
- **Professional Mode** gives you total control of your scanning settings and lets you check their effects with a preview image.

You can use EPSON Scan as a “standalone” program to scan your documents or photos directly to files on your computer.

- To scan documents using the ADF, see [Starting a Scan With EPSON Scan](#).
- To scan documents or photos placed on the document table, see [Starting a Scan With EPSON Scan](#).

You also use EPSON Scan whenever you scan with another TWAIN-compliant program, such as Adobe Acrobat.

- To scan documents using the ADF, see [Starting a Scan With Another Scanning Program](#).
- To scan documents or photos placed on the document table, see [Starting a Scan With Another Scanning Program](#).

[Home](#) > [Overview of Your Scanner Features](#)

Additional Scanner Software

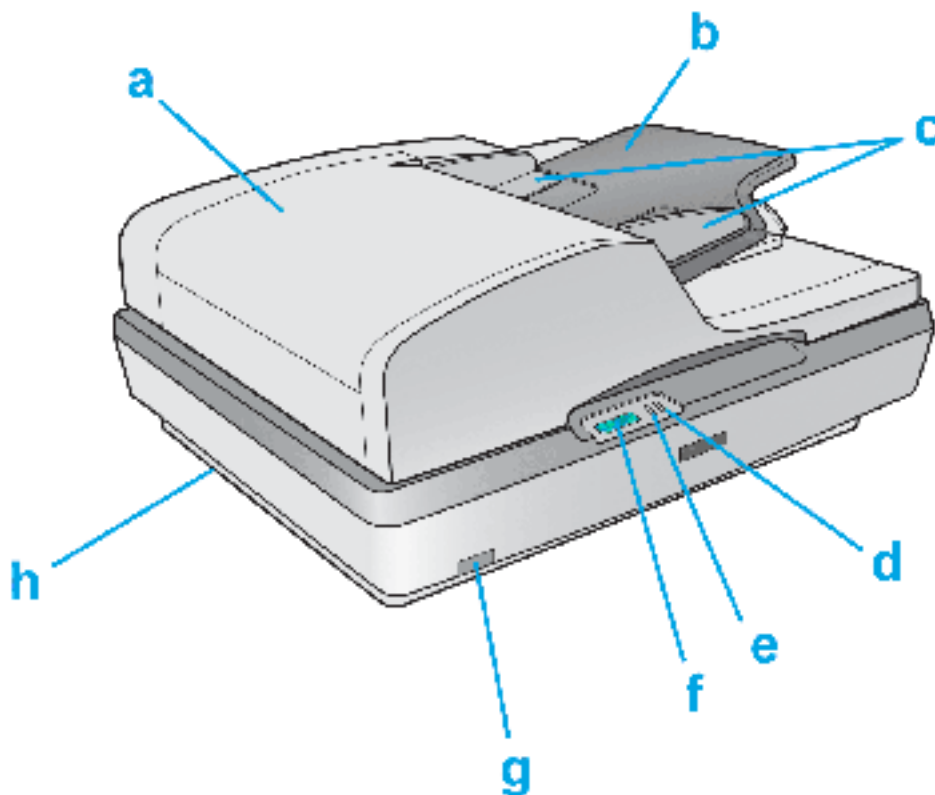
Depending on your scanner version (GT-2500 or GT-2500 Plus), your scanner may come with the following additional software:



- **Captiva ISIS driver (GT-2500 and GT-2500 Plus)**
The Image and Scanner Interface Specification (ISIS) is a flexible, modular standard for acquiring, viewing, converting, printing, and storing document images.
- **Adobe Acrobat (GT-2500 Plus only)** Lets you create and share Adobe PDF documents reliably and securely. PDF files accurately represent the original document. Includes robust tools for sharing information and commenting on electronic files.
- **ScanSoft PaperPort (GT-2500 Plus only)**
Document management software that lets you scan your paper documents and then organize, file, edit, copy, fax, and email them from one convenient screen.

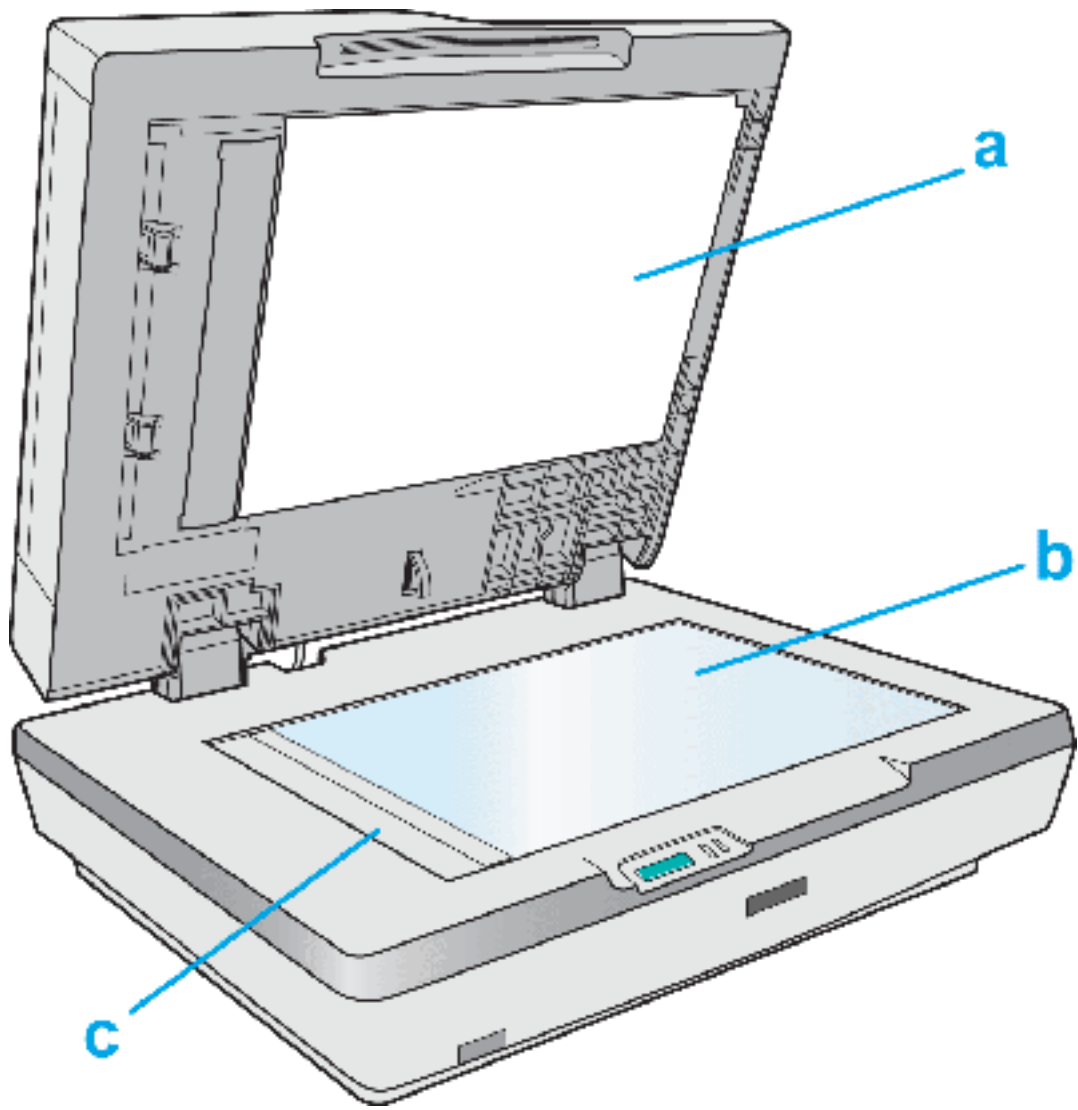
To learn more about your software, check the user's guides included with them. Captiva ISIS driver, Adobe Acrobat, and PaperPort all include electronic manuals in PDF format.

[Home](#) > [Guide to the Scanner Parts](#)

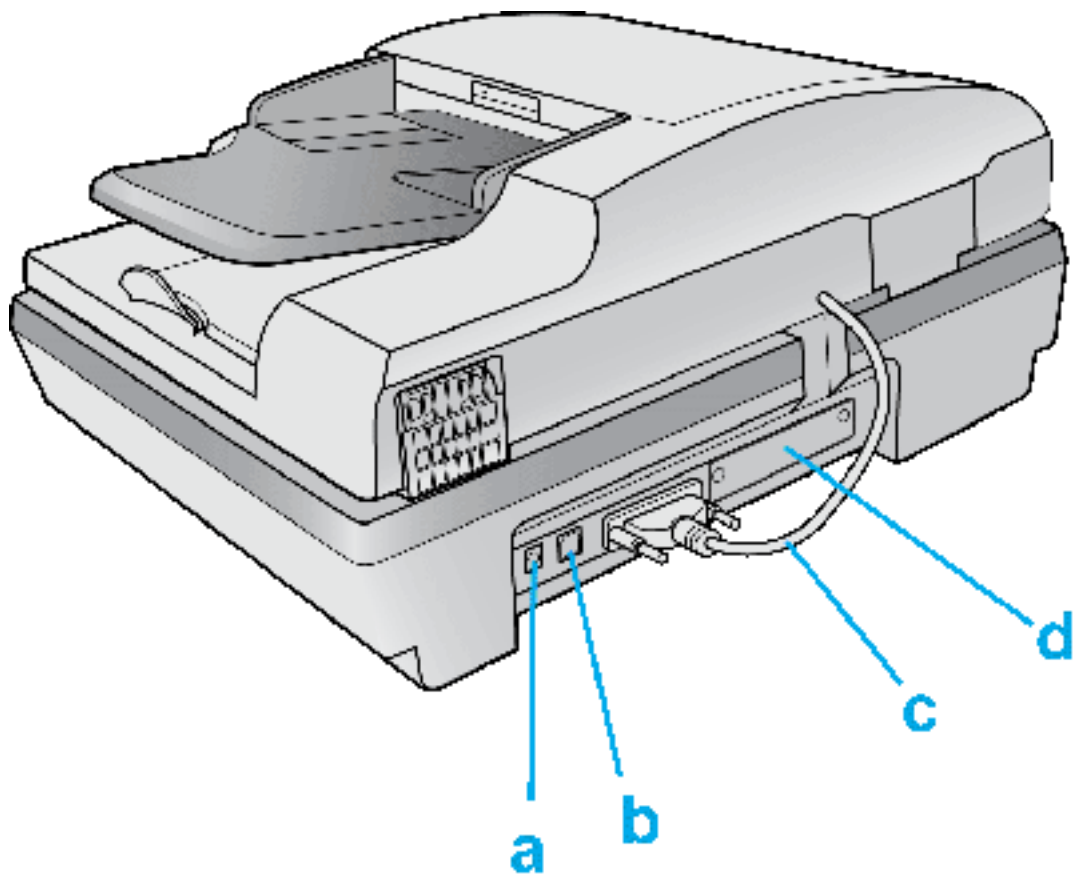
Scanner Parts



- a. Automatic Document Feeder (ADF)
- b. Paper support
- c. Edge guides
- d. **Error** light
- e. **Ready** light
- f.  Start button
- g.  power button
- h. scanner transportation lock



- a. underside of ADF
- b. document table
- c. carriage home position



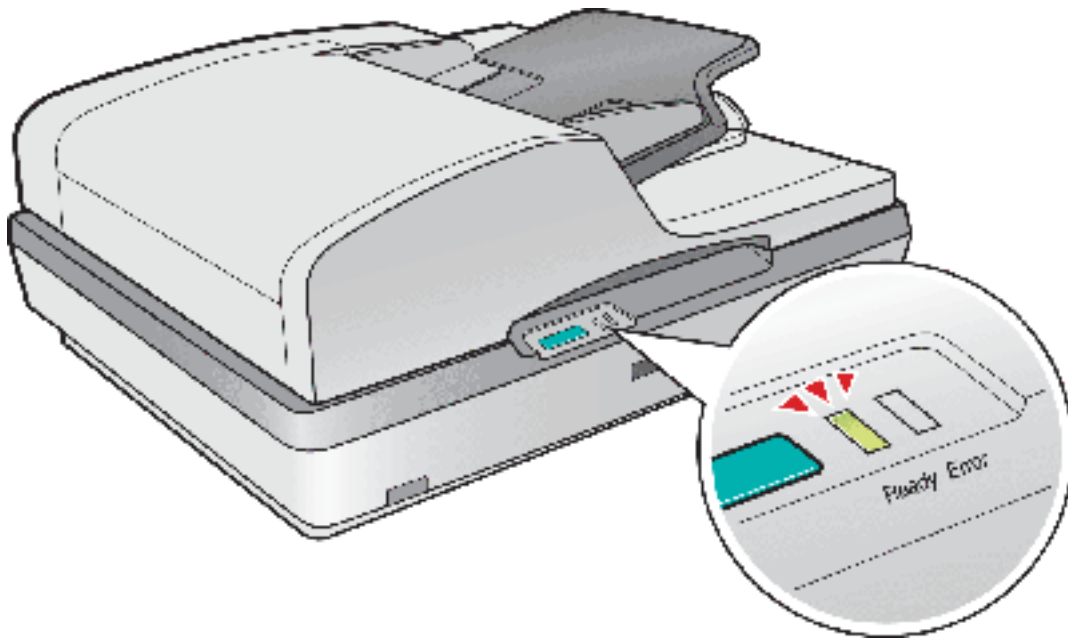
- a. DC inlet
- b. USB interface connector
- c. ADF cable (do not disconnect)
- d. optional interface card slot

Lights and Start Button







▾ Lights





▾ Start Button

Lights




The scanner lights indicate the scanner's status.

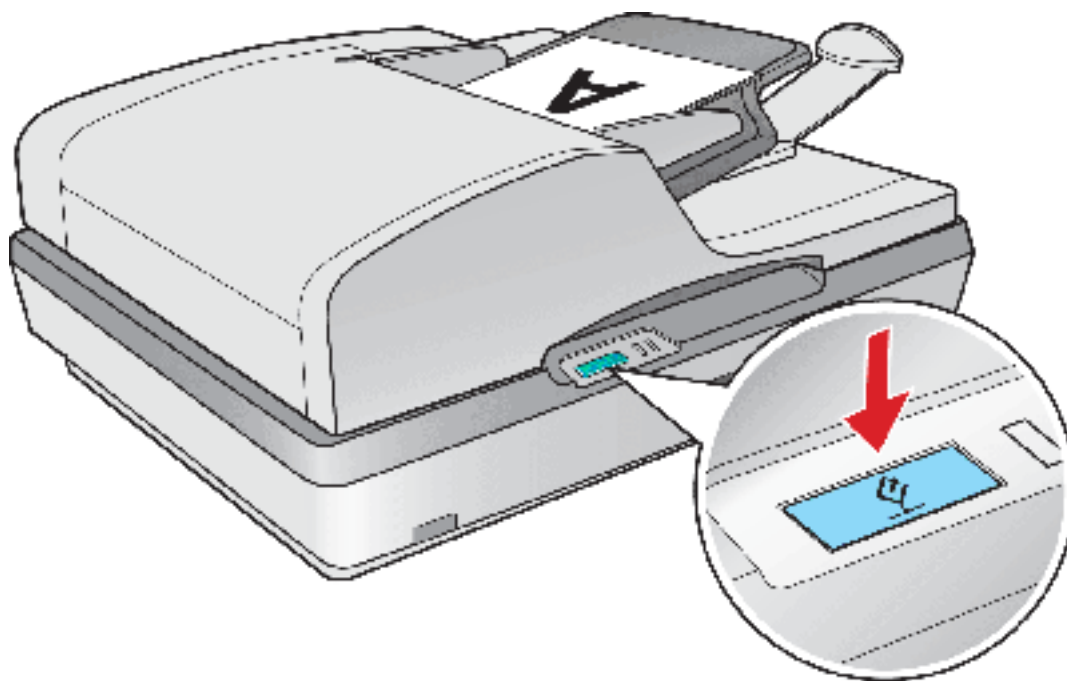
Ready light	Error light	Meaning
 On	 Off	Ready to scan images.
 Flashing	 Off	Initializing or scanning.
 On	 On	A command error has occurred. See Reading the Scanner Lights for more information.


 Flashing	 Flashing	A fatal error has occurred. See Reading the Scanner Lights for more information.
 Off	 Off	The scanner is off.


 [Top](#)

Start Button

The scanner has a  Start button for scanning operations.



The  Start button automatically opens your scanning software so you can scan your image to a program or file.

Before using the  Start button, make sure you have installed EPSON Scan.

To scan using the ADF and the  Start button, see [Starting a Scan With the Start Button](#).

To scan from the document table using the  Start button, see [Starting a Scan With the Start Button](#).

[Home](#) > [Placing Originals on the Scanner](#)

Loading Documents in the Automatic Document Feeder

[Document Specifications](#)

You can load up to 50 sheets of paper in the ADF (a stack thickness of 0.2 inches [5.0 mm] or less). See [Document Specifications](#) for details.

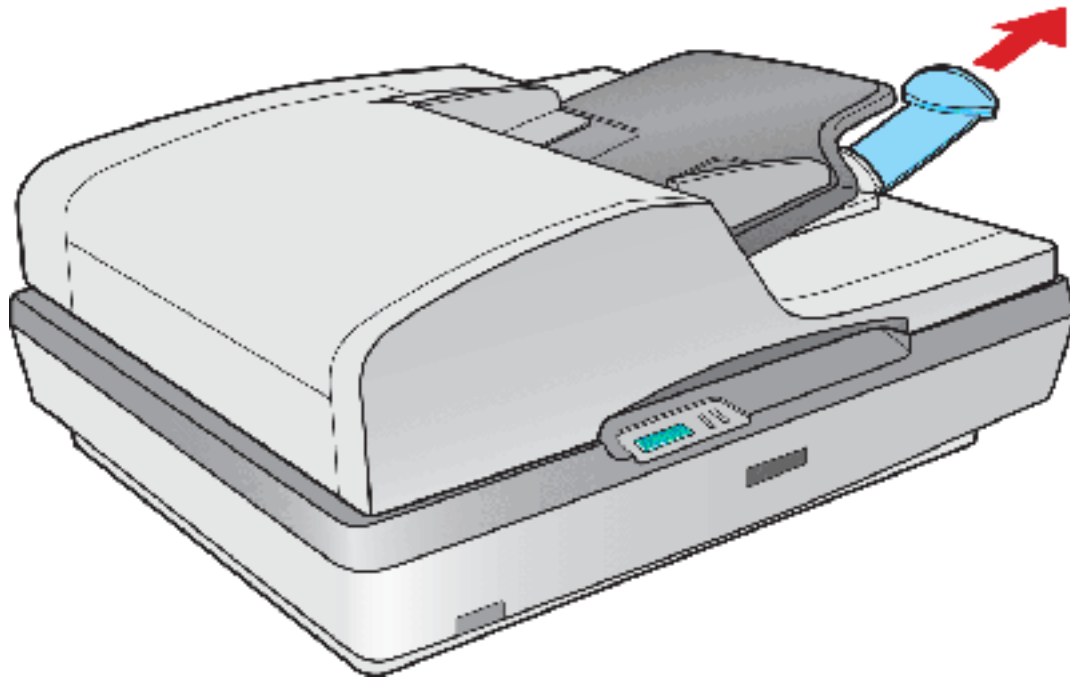
Only load sheets that are all the same size.

Caution:

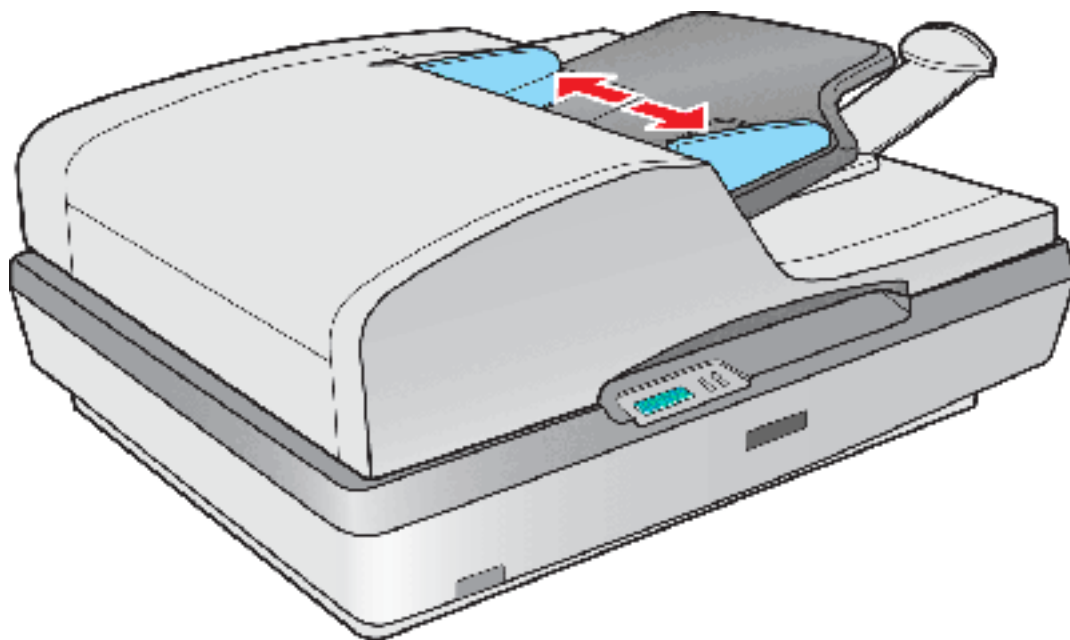
- Do not feed photographs or valuable original artwork into the ADF. Misfeeding may wrinkle or damage the original. Scan high-quality color or halftone documents on the document table instead.
- Remove any documents from the document table and make sure there is no dust on the glass before loading documents in the ADF.



Extend the paper support at the end of the output tray on the ADF.

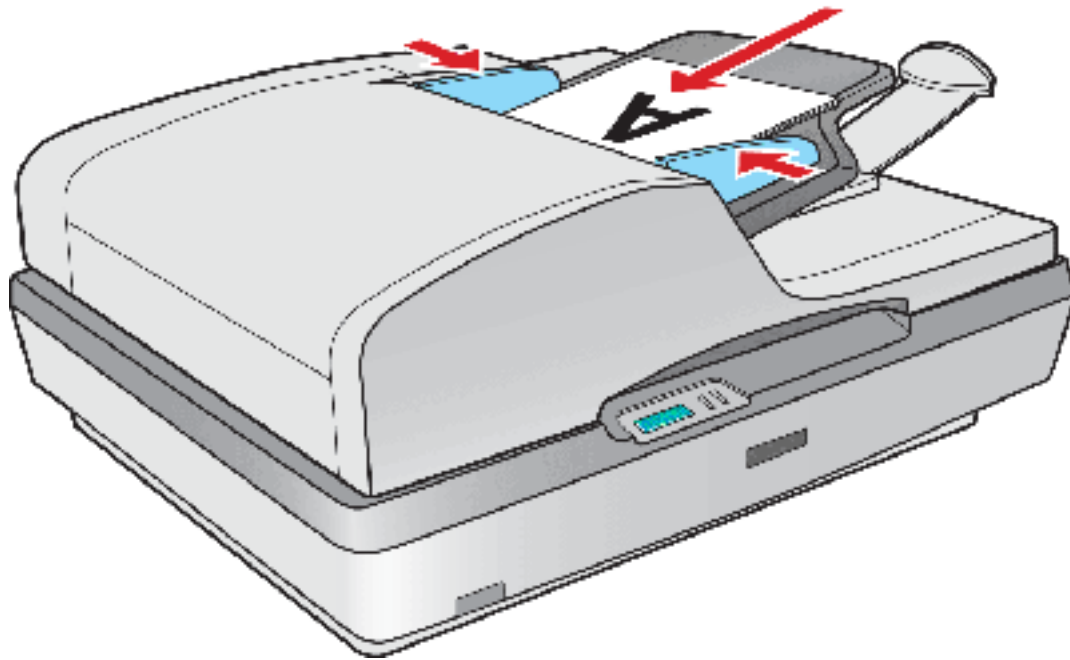


- 2** Slide the edge guides on the input tray of the ADF all the way outward.



- 3** Place your document in the input tray with the printed side facing up and the top edge facing into the feeder. Slide the paper into the feeder until it meets resistance.

Then slide the edge guides over to the edge of the paper.



To scan your document, see [Starting a Scan With the Start Button](#).

Document Specifications

The table below listed the sizes of paper you can load in the ADF.

Paper name	Size
Letter	8.5 × 11 inches (215.9 × 279.4 mm)
A4	8.3 × 11.7 inches (210 × 297 mm)
Legal	8.5 × 14 inches (215.9 × 355.6 mm)
B5	7.2 × 10.1 inches (182 × 257 mm)
A5	5.9 × 8.3 inches (148.5 × 210 mm)

Load only documents that meet the following specifications in the ADF:

Size	Width: 5.9 to 8.5 inches (148.5 to 215.9 mm) Length: 5.9 to 14 inches (148.5 to 355.6 mm)
Weight	60 to 105 g/m ²
Paper type	High-quality bond paper

Make sure your documents meet the following conditions before loading them into the ADF:

- The ink is dry.
- The document has no holes and is not ripped or wrinkled.
- The document has no staples, paper clips, or other objects attached to it; these may damage the feeder mechanism.
- The document has no folds.
- The document has no cut-out areas.
- The document is not a multipart form or bound.
- The document has no rear carbon coating.

 [Top](#)

[Home](#) > [Placing Originals on the Scanner](#)

Placing Originals on the Document Table

[Placing Large or Thick Documents](#)

Before scanning a document, remember to respect the rights of copyright owners. Do not scan published text or images without first checking their copyright status.

Caution:

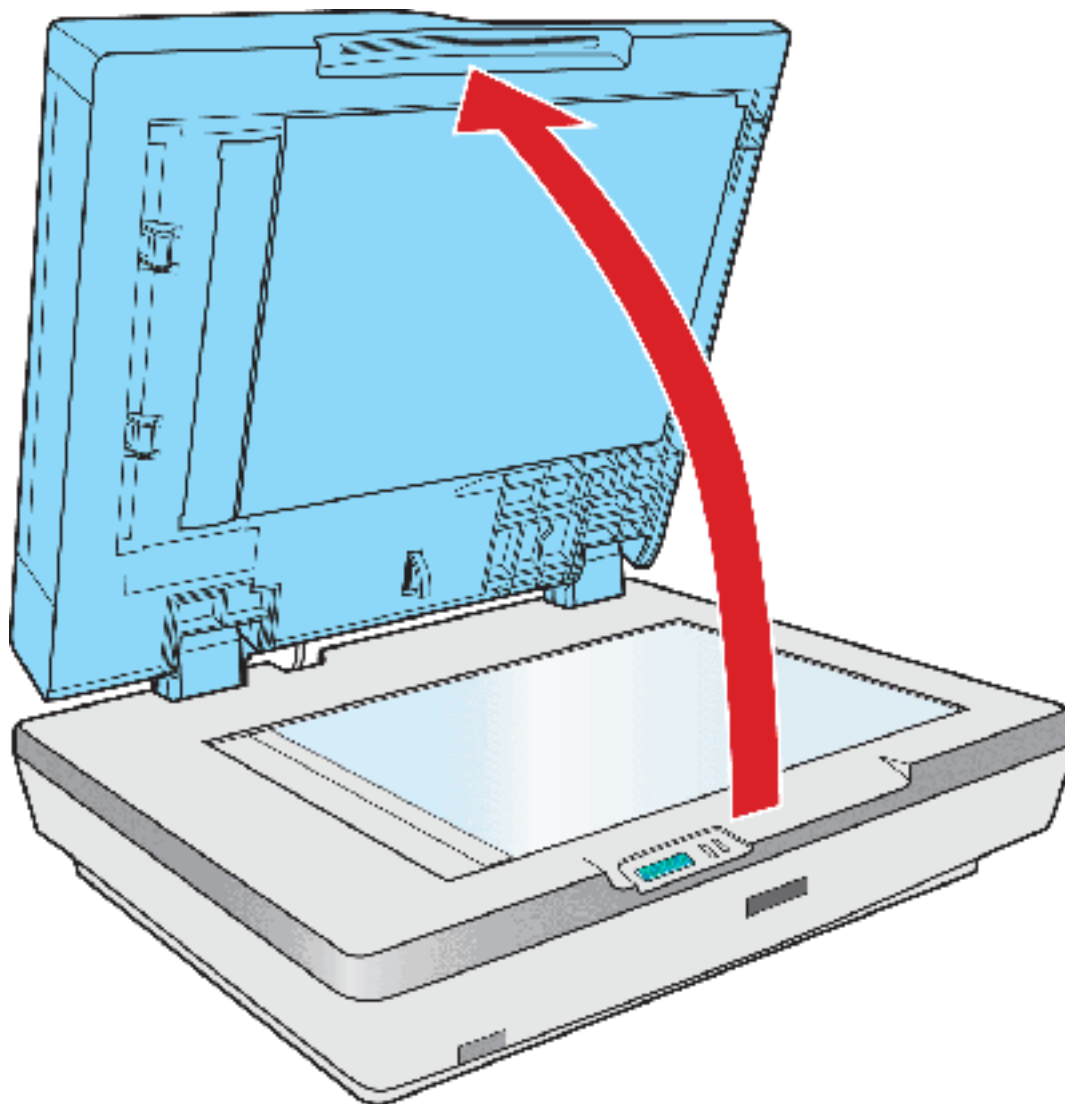
Do not place heavy objects on the document table glass and do not press the glass with too much force.

Note:

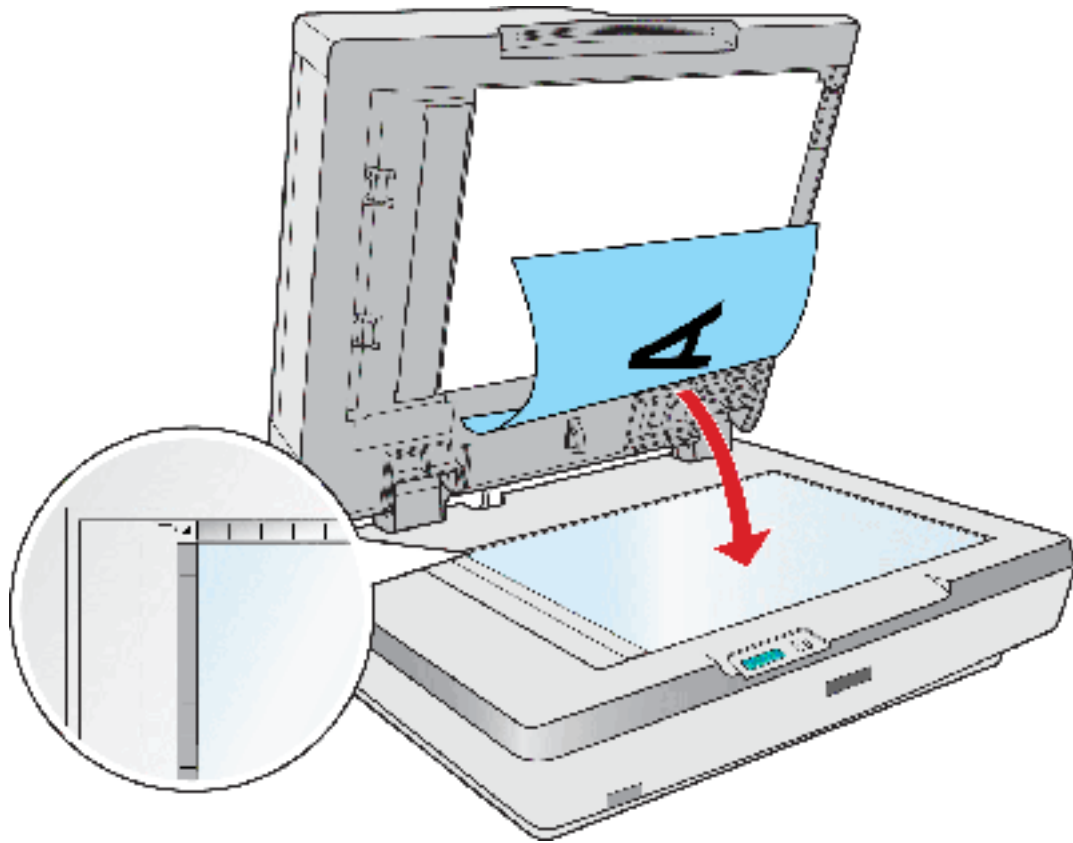
If you want to scan a multiple page document with the Automatic Document Feeder, see [Loading Documents in the Automatic Document Feeder](#) instead.



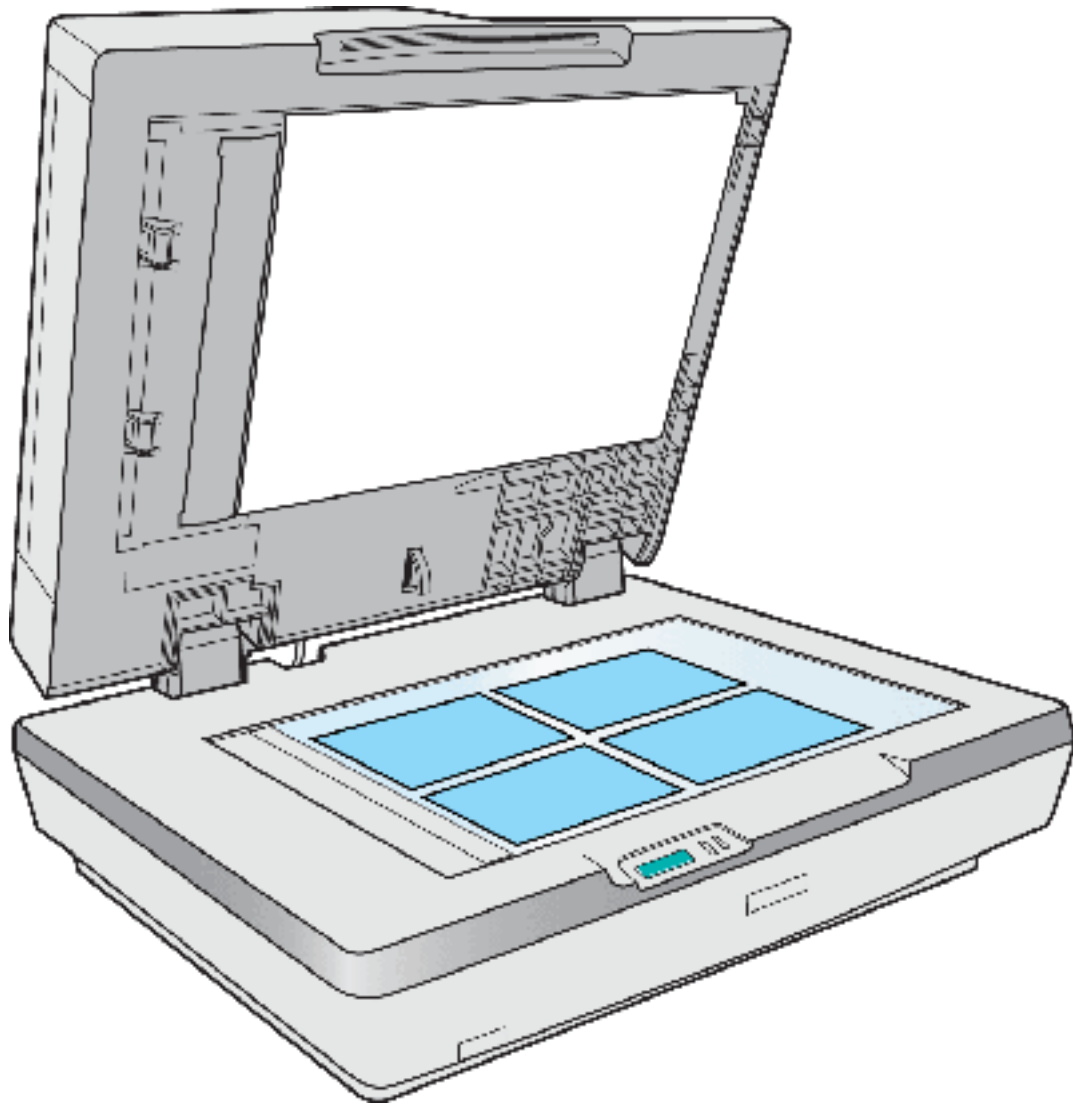
Open the
ADF.



- 2** Place your document or photo on the document table, face down on the glass. Make sure the top of the document or photo is against the upper left corner of the document table.



- 3 If you are scanning multiple documents or photos at once, position each one at least 0.8 inches (20 mm) away from the others.

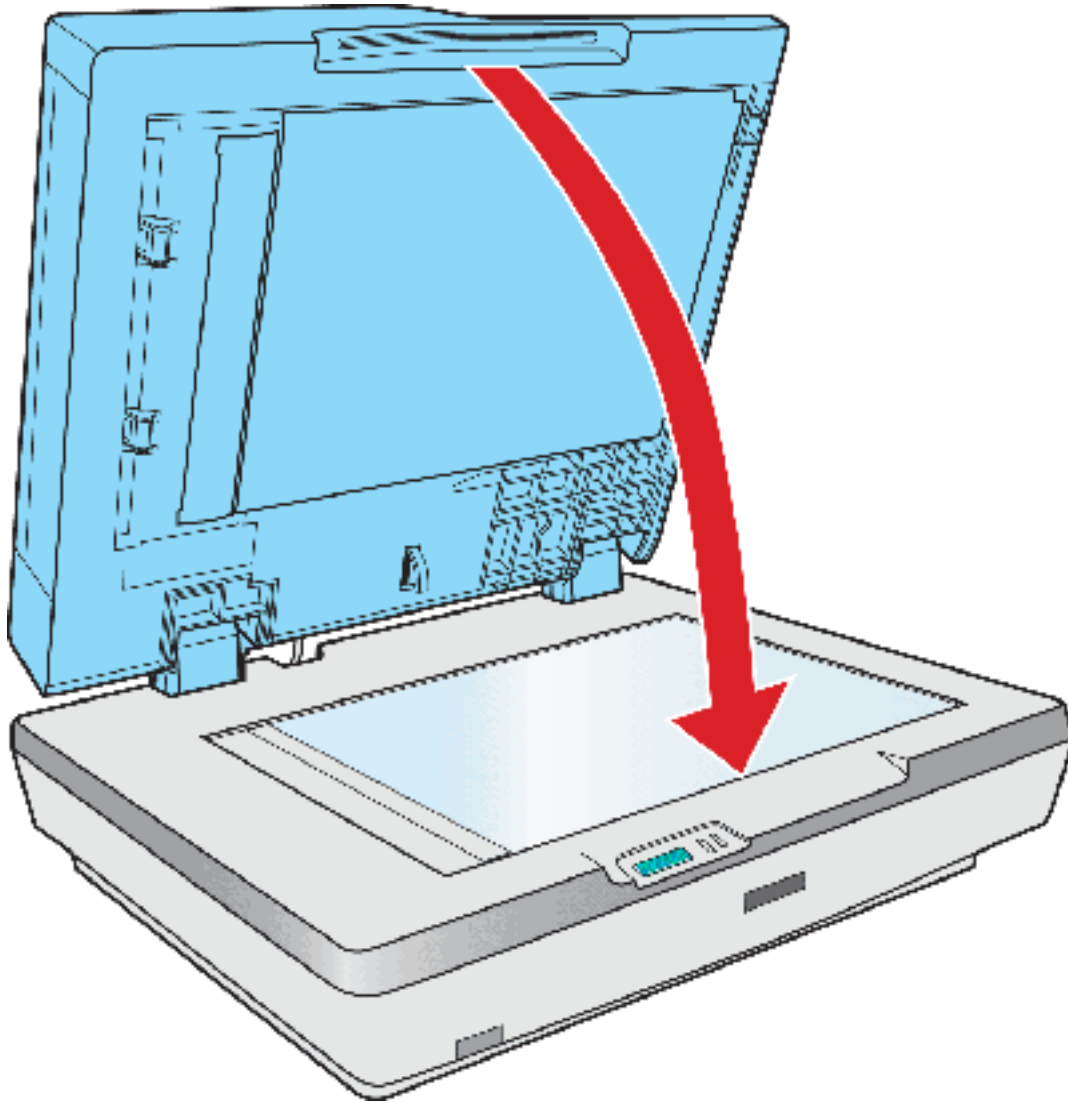


 **Note:**

If you are scanning large or thick documents, see [Placing Large or Thick Documents](#) for instructions.

 4

Close the ADF gently so that your original does not move.



 **Note:**

- Always keep the document table and the underside of the ADF clean. See [Cleaning the Scanner](#) for instructions.
- Do not leave photos on the document table for an extended period of time as they may stick to the glass.

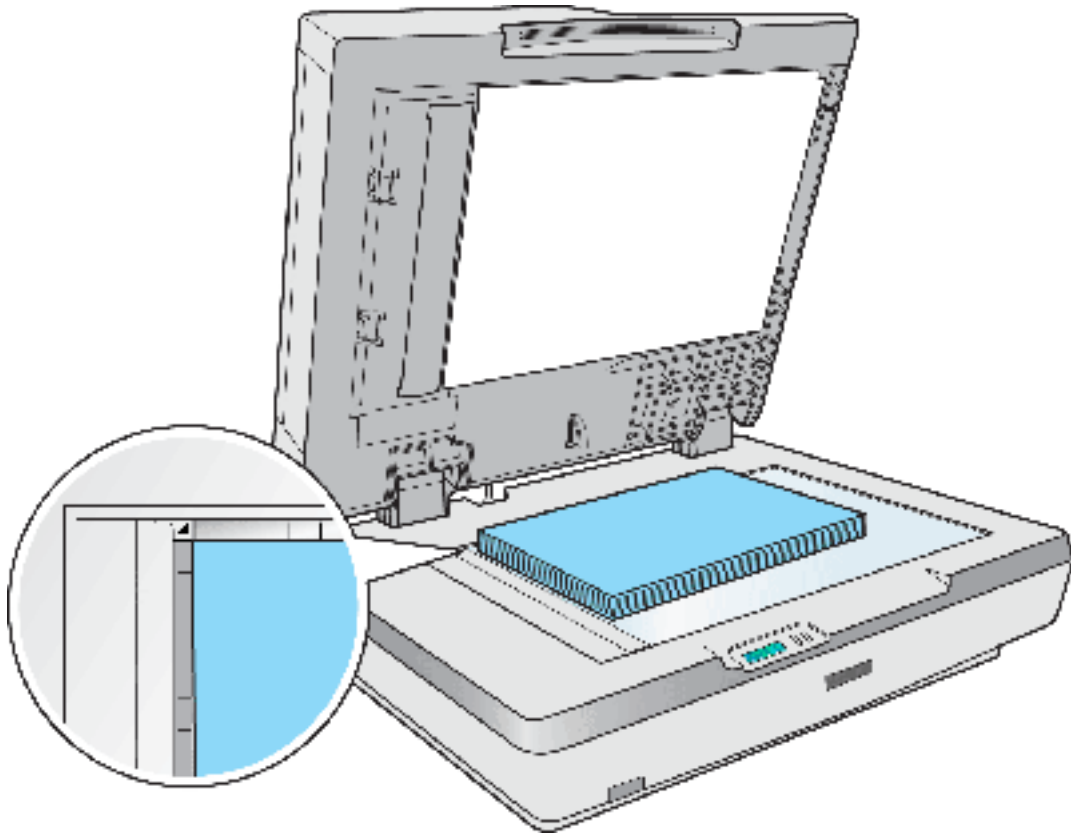
To scan your document or photo, see [Starting a Scan With the Start Button](#).

Placing Large or Thick Documents

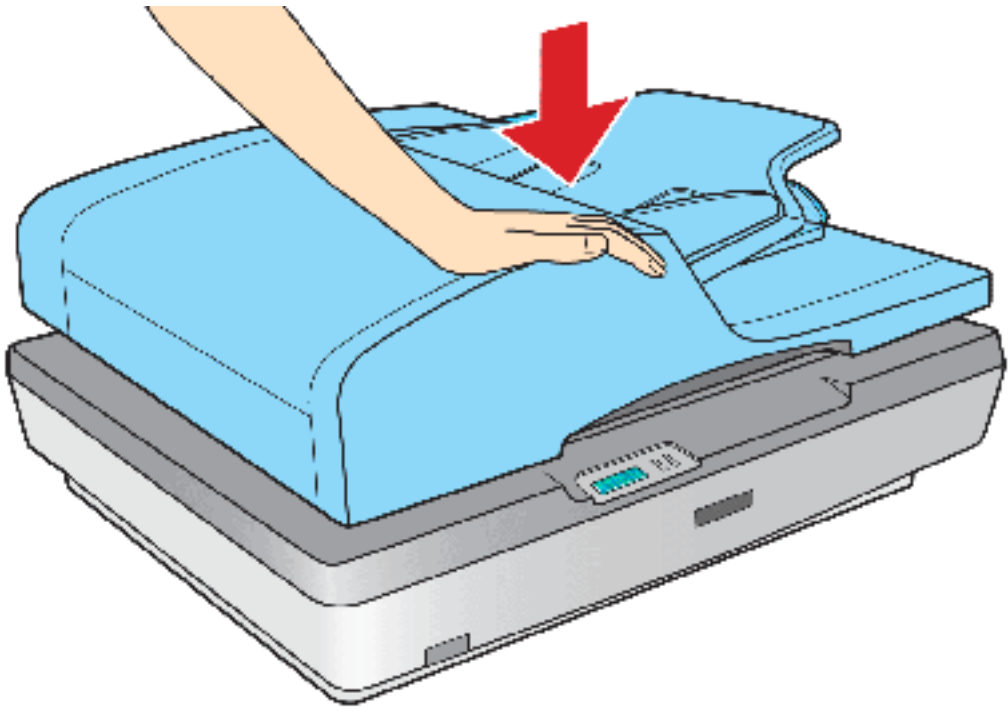
Follow these steps to scan a large or thick document on the document table:



Place a large or thick document on the document table.



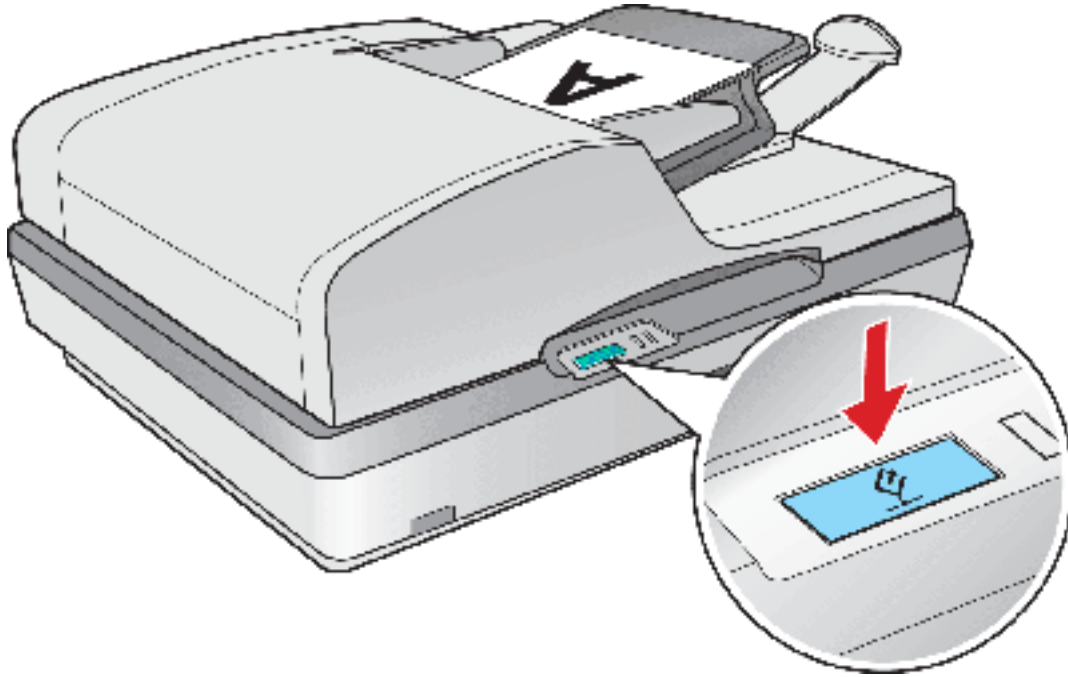
Close the ADF and hold it down firmly as you scan.



[▲ Top](#)

Home > Scanning Using the Automatic Document Feeder


Starting a Scan With the Start Button



1 Place your document in the ADF input tray. See [Loading Documents in the Automatic Document Feeder](#) for instructions.



Note:

Do not open the ADF while you are scanning or you will see an ADF error message and paper feeding will stop.

2 Press the  Start button on the scanner. Your computer automatically starts EPSON Scan in Office Mode the first time.

From EPSON Scan, you can select scan settings, preview, scan, and save your image to a file on your computer. See [Selecting EPSON Scan Office Mode Settings](#) for instructions.

 **Note:**

- You can also reassign the  Start button to another compatible Windows® program. See [Assigning a Program to the Start Button](#) for details.
- If a program does not start when you press the  Start button, see [Pressing the Start Button Does Not Open the Correct Program](#).

[Home](#) > [Scanning Using the Automatic Document Feeder](#)

Starting a Scan With EPSON Scan

If you want to scan a document and save it directly to a file, you can start EPSON Scan as a “standalone” program.



Place your document in the ADF input tray. See [Loading Documents in the Automatic Document Feeder](#) for instructions.



Note:

Do not open the ADF while you are scanning or you will see an ADF error message and paper feeding will stop.



Do one of the following to start EPSON Scan:

Windows:

Double-click the **EPSON Scan** icon on your desktop.

Or select **Start** > **All Programs** or **Programs** > **EPSON Scan** > **EPSON Scan**.

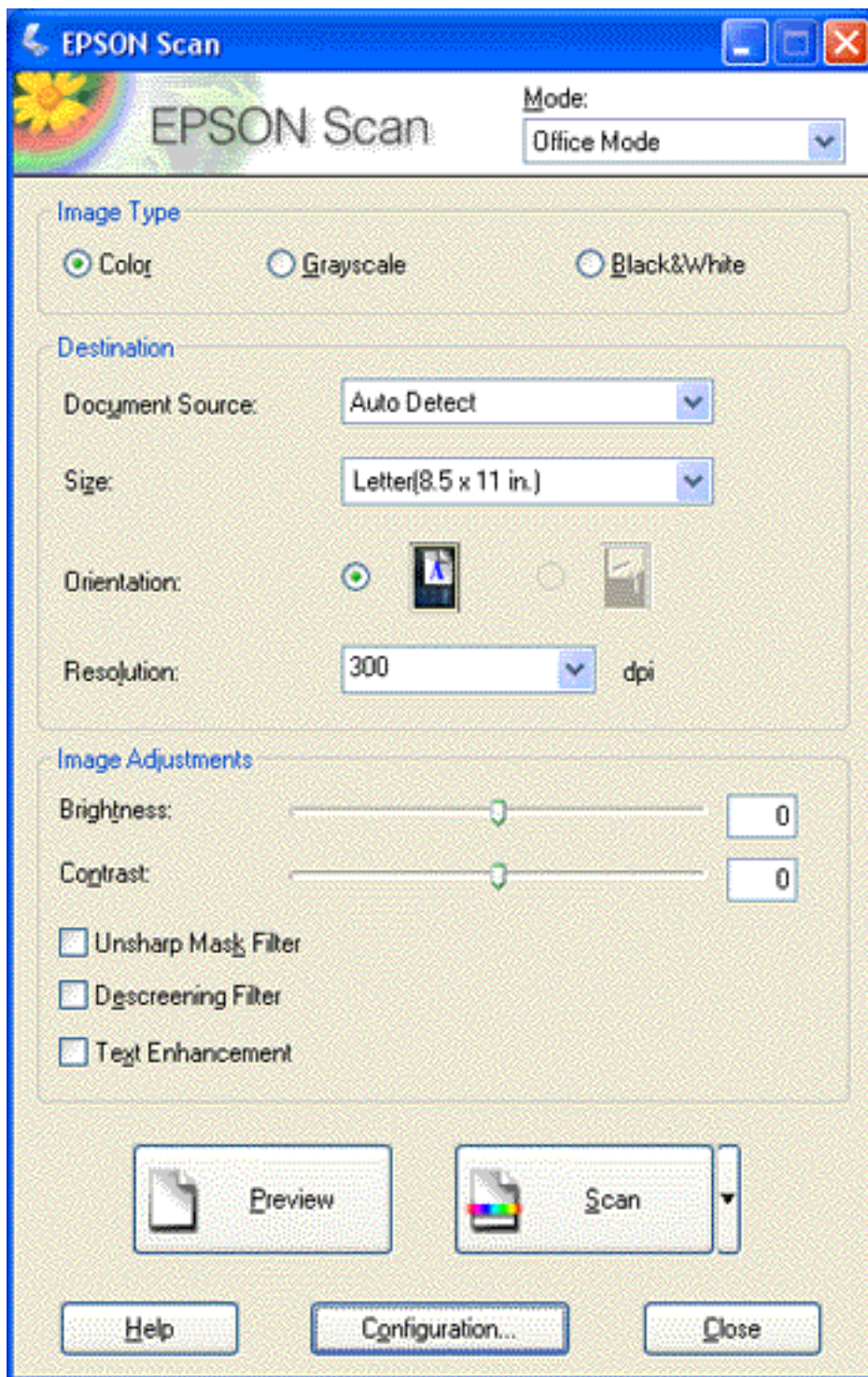
Mac OS X:

Open the **Applications** folder and click the **EPSON Scan** icon.



EPSON Scan starts in Office Mode the first time you open it. If necessary, click the arrow in the Mode box at the top right of the EPSON Scan window and select **Office Mode**.

You see the Office Mode window:



For instructions on using Office Mode, see [Selecting EPSON Scan Office Mode Settings](#) for instructions.

If the Mode setting in the upper right corner of the window is set to **Professional Mode**, you see a different EPSON Scan settings window. For instructions on using Professional Mode, see [Selecting Basic Settings](#).

 **Note:**

To change scan modes, see [Changing the Scan Mode](#).

[Home](#) > [Scanning Using the Automatic Document Feeder](#)

Starting a Scan With Another Scanning Program

You can use any TWAIN-compliant scanning program, such as Adobe Acrobat, to scan with your scanner. You open the program, select EPSON Scan as your scanning program, and scan. When you are finished, the scanned image opens in your scanning program so you can modify, print, and save it.



Place your document in the ADF input tray. See [Loading Documents in the Automatic Document Feeder](#) for instructions.

Note:

Do not open the ADF while you are scanning or you will see an ADF error message and paper feeding will stop.



Start your scanning program.

Double-click the program icon from your desktop, if it is available, or do one of the following:

Windows:

Select **Start** > **All Programs** or **Programs** > *program folder* > *program icon*.

Mac OS X:

Open the **Applications** folder, select the *program folder*, and click the *program icon*.



Open the **File** menu and select the **Import** or **Acquire** option. (See your scanning program help for instructions on starting a scan.)



Select **EPSON GT-2500**.

In some programs, you must select the scanner as the “source” first. If you see a **Select Source** option, choose it and select your scanner there first.

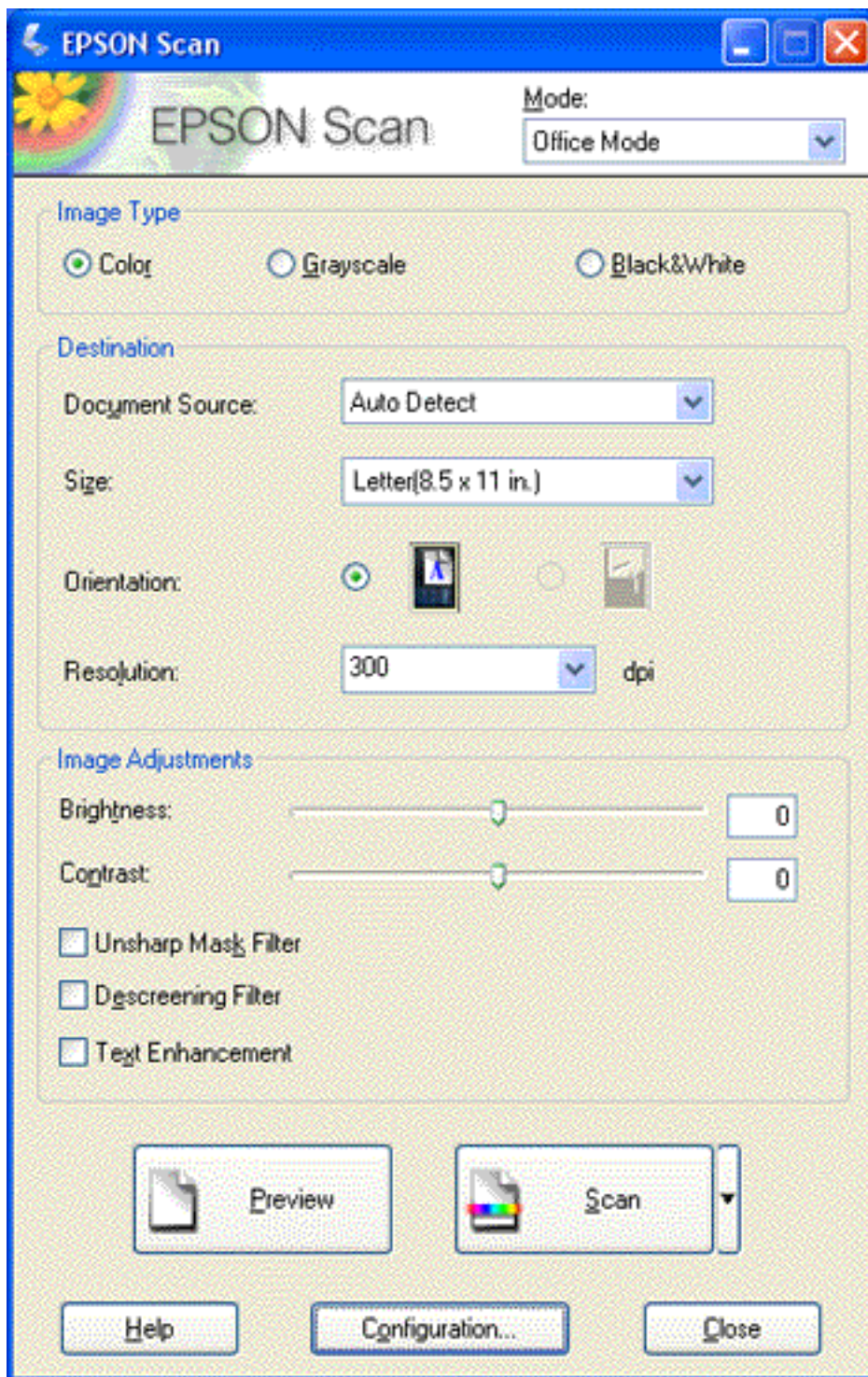
Note for Windows XP users:

Do not choose a **WIA** option for your scanner from the Import or Acquire list; your scanner will not work correctly.



EPSON Scan starts in Office Mode the first time you open it. If necessary, click the arrow in the Mode box at the top right of the EPSON Scan window and select **Office Mode**.

You see the Office Mode window:



For instructions on using Office Mode, see [Selecting EPSON Scan Office Mode Settings](#) for instructions.

If the Mode setting in the upper right corner of the window is set to **Professional Mode**, you see a different EPSON Scan settings window. For instructions on using Professional Mode, see [Selecting Basic Settings](#).

 **Note:**

To change scan modes, see [Changing the Scan Mode](#).

[Home](#) > [Scanning Using the Automatic Document Feeder](#)

Overview of the EPSON Scan Modes with ADF

EPSON Scan lets you control all aspects of scanning with the ADF in these two modes:

- **Office Mode** lets you quickly select settings for scanning text documents and check their effects with a preview image. EPSON Scan opens in this mode the first time you use it.

See [Changing the Scan Mode](#) for instructions on switching to Office Mode.

See [Selecting EPSON Scan Office Mode Settings](#) for scanning steps.

- **Professional Mode** gives you total control of your scanning settings and lets you check their effects with a preview image.

Professional Mode is best when you want to preview your image and make extensive, detailed corrections to it before scanning. You can sharpen, color correct, and enhance your image with a full array of tools, including color restoration.

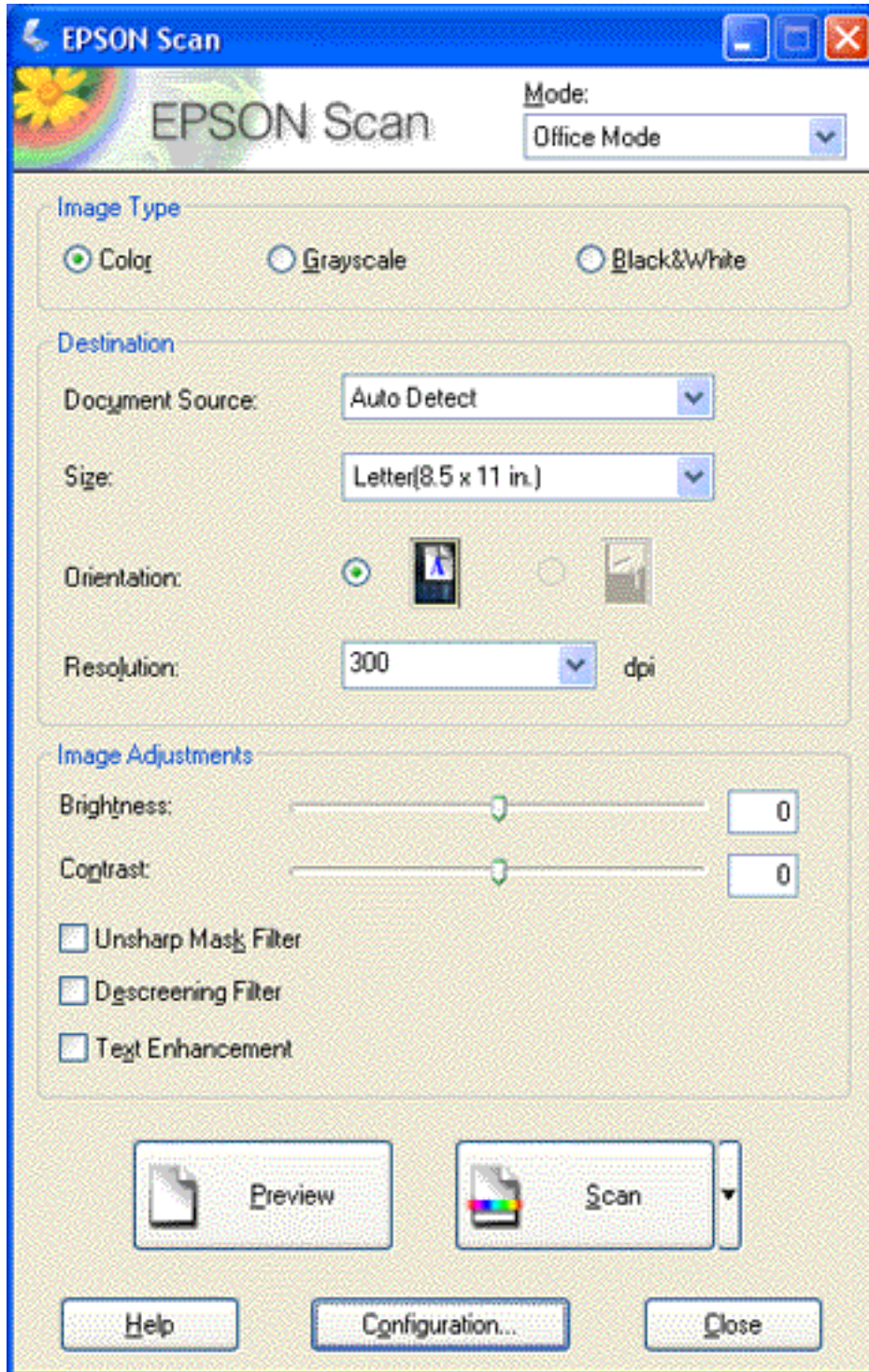
See [Changing the Scan Mode](#) for instructions on switching to Professional Mode.

See [Selecting Basic Settings](#) for scanning steps.

EPSON GT-2500/GT-2500 Plus

Home > Scanning Using the Automatic Document Feeder

Selecting EPSON Scan Office Mode Settings



After you start EPSON Scan in Office Mode, follow these steps to select your EPSON Scan settings:

1 Select whether the Image Type of your document pages is **Color**, **Grayscale**, or **Black&White**.

2 Select **Auto Detect**, **ADF - Single-sided**, or **ADF - Double-sided** as the Document Source setting.

3 Select the size of your original document as the Size setting.

4 Click the arrow next to the **Resolution** list and select the number of dots per inch at which you want to scan. See the table below for some guidelines:

What you will do with the scanned image	Suggested scan resolution
Send via e-mail, upload to web, view only on the screen	96 to 150 dpi
Print, convert to editable text (OCR)	300 dpi
Fax	200 dpi

5 Click the **Scan** button to scan your document pages.

6 What happens next depends on how you started your scan.

- If you started your scan by running EPSON Scan as a standalone program, you see the File Save Settings window. See [Selecting File Save Settings](#) for details.
- If you started your scan from a scanning program such as Adobe Acrobat, your scanned pages open in the program window. Click **Close** to close the EPSON Scan window and view your scanned pages in the program.

[Home](#) > [Scanning Using the Automatic Document Feeder](#)

Selecting EPSON Scan Professional Mode Settings

- ▼ [Selecting File Save Settings](#)
- ▼ [Changing the Scan Mode](#)
- ▼ [Selecting Basic Settings](#)
- ▼ [Selecting the Scan Resolution](#)
- ▼ [Previewing and Adjusting the Scan Area](#)
- ▼ [Adjusting the Color and Other Image Settings](#)
- ▼ [Selecting the Scan Size](#)
- ▼ [Finishing the Scan](#)

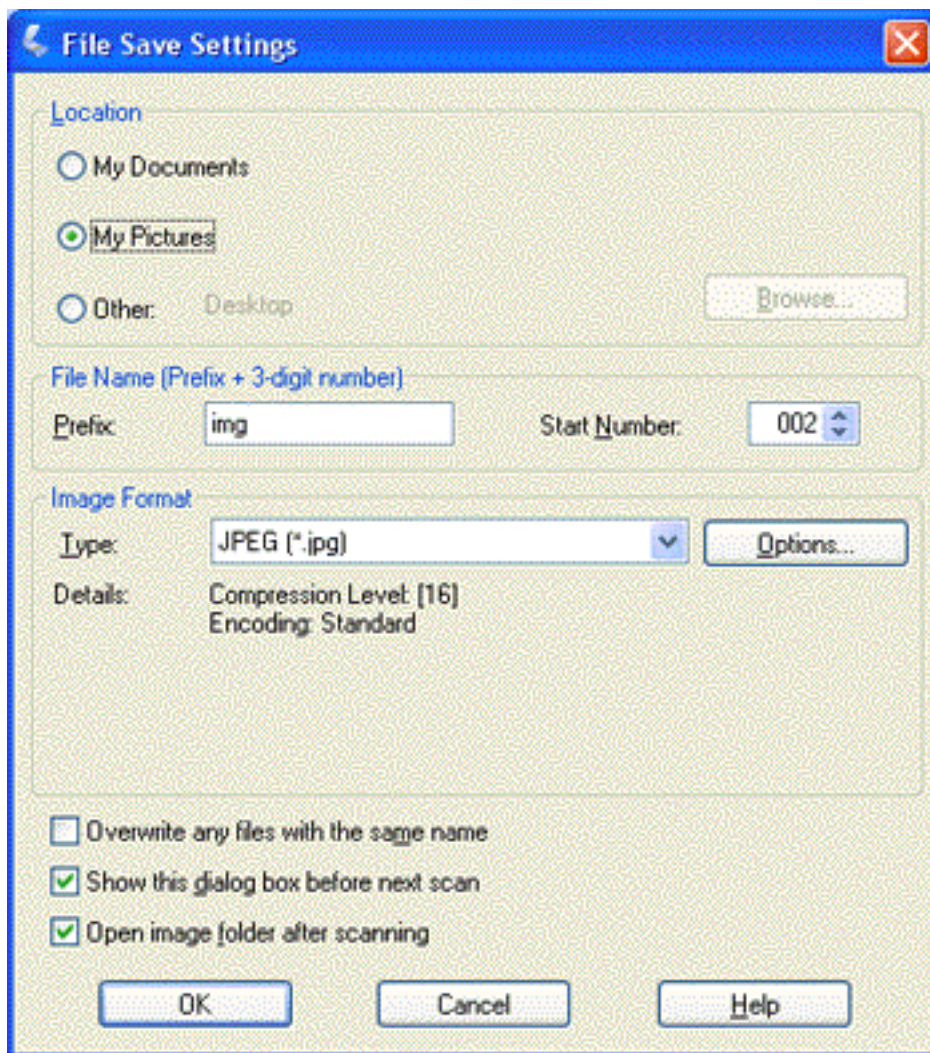
Selecting File Save Settings

When you see the File Save Settings window, you need to select the location, name, and format of the scanned image file you want to save.



In the File Save Settings window, specify the location in which you want to save your scanned image. Click the **My Documents** or **My Pictures** buttons (Windows), or the **Documents** or **Pictures** button (Mac OS X).

If you want to select another folder, click **Other**, then click **Browse** (Windows) or **Choose** (Mac OS X) and select the folder.



- 2 Specify a file name prefix with an alphanumeric character string. A 3-digit number is automatically added to the file name, but you can change the Start Number if you like. If you are scanning multiple images at once, each image will receive a different 3-digit number.

Note:

- With Windows, the following characters cannot be used in the prefix.
\\, /, :, ., *, ?, ", <, >
- With Mac OS X, you cannot use a colon (:) in the prefix.

- 3 Select a file format as described in the following table. Depending on the format, the **Options** button may be available for making detailed settings.

Format (File Extension)	Explanation
BITMAP (*.BMP) (Windows only)	A standard image file format for Windows. Most Windows programs, including word processing programs, can read and prepare images in this format.
JPEG (*.JPG)	A compressed file format in which the compression level can be selected. The JPEG format lets you highly compress image data. However, the higher the compression, the lower the image quality. Any lost image quality data cannot be restored and the quality deteriorates each time the data is saved. The TIFF format is recommended when modification and retouching are required.
Multi-TIFF (*.TIF)	A TIFF format where multiple pages are saved to the same file. (With other formats, each document is saved in a separate file.) You can also edit the images before saving them. To open Multi-TIFF files, you need a program that supports it.
PDF (*.PDF)	A document format that can be read on both Windows and Macintosh® systems (platform independent). To use PDF documents, you need Adobe Acrobat. Multi-page documents can be saved as one PDF file. When you save color or grayscale images in PDF, you can select a compression level. You can also edit the scanned images before saving them. See Scanning to a PDF File for details.
PICT (*.PCT) (Macintosh only)	A standard image file format for Macintosh. Most Macintosh programs, including word processing programs, can read and prepare images in this format.
PRINT Image Matching II JPEG (*.JPG) or TIFF (*.TIF)	A file format that includes PRINT Image Matching™ II data for enhanced quality and a wider color range. PRINT Image Matching II compatible printers can then print using this data for brilliant, true-to-life results. (PRINT Image Matching data does not affect the way the image displays on a screen.) Available in JPEG or TIFF format.

TIFF (*.TIF)	A file format created for exchanging data between many programs, such as graphic and DTP software. When scanning black & white images, you can specify the compression type.
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The checkboxes at the bottom of the window give you these options:

- **Overwrite any files with the same name**
Select this option if you want to reuse the selected file name and location and overwrite previous files with the same names.
- **Show this dialog box before next scan**
Select this option if you want the File Save Settings window to appear automatically before you scan. If you deselect it, you must click the arrow to the right of the **Scan** button and select **File Save Settings** to open the window.
- **Open image folder after scanning**
Select this option if you want Windows Explorer or the Macintosh Finder to automatically open the folder where your scanned image is saved when EPSON Scan finishes scanning.



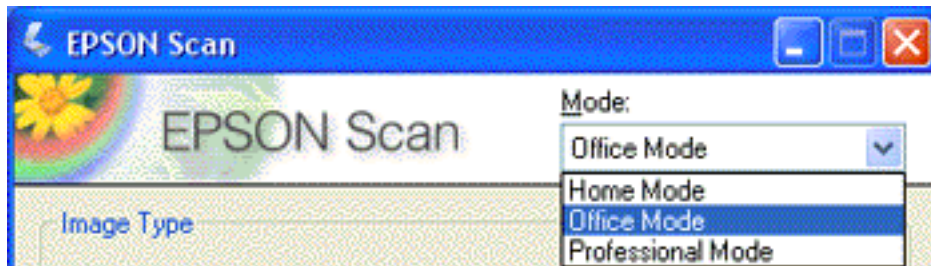
Click **OK**. EPSON Scan starts scanning.

The scanned image is automatically saved in the file and location you chose.

 [Top](#)

Changing the Scan Mode

To change the scan mode, click the arrow in the Mode box at the top right of the EPSON Scan window. Then select the mode you want to use from the list that appears.



Note:

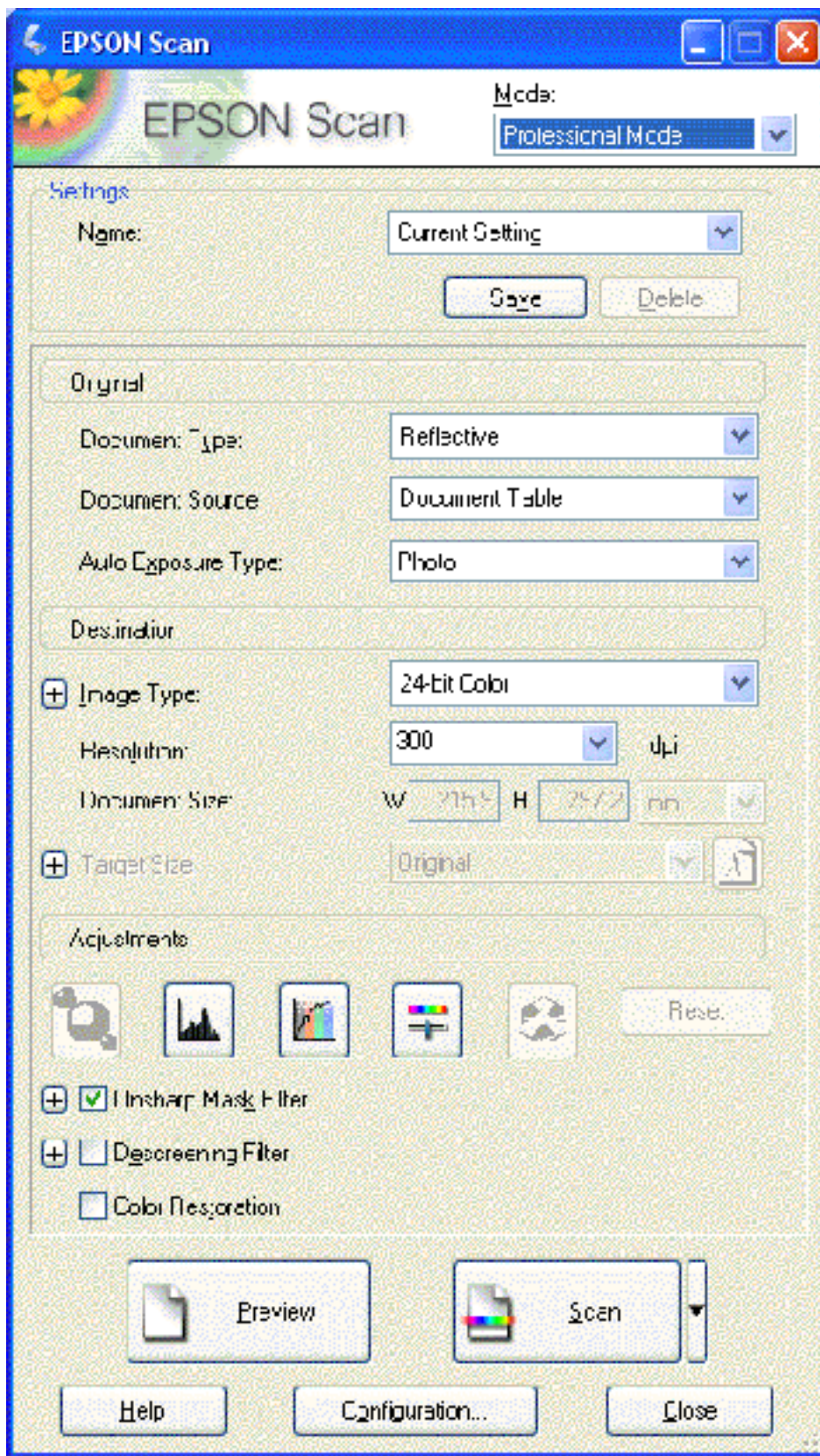
- When you scan using the ADF, only Office Mode and Professional Mode are available. It is best to scan using Office Mode.
- The mode you select remains in effect when you start EPSON Scan the next time.

 [Top](#)

Selecting Basic Settings

When you start EPSON Scan in Professional Mode, you see the main EPSON Scan window:

Professional Mode



Before you scan your document, you need to select these basic settings:

- Original settings. These tell EPSON Scan the type of document you are scanning.
- Destination settings. These tell EPSON Scan how you plan to use your scanned image

so it can select the correct default resolution (scan quality) for you.

Follow these steps to select the basic settings in EPSON Scan's Professional Mode:



Click the arrow to open the Document Source list and select **ADF - Single-sided** or **ADF - Double-sided** (for scanning using the ADF).



Click the arrow in the Auto Exposure Type list and select **Document**.



Click the arrow to open the Image Type list and select the detailed image type you are scanning:

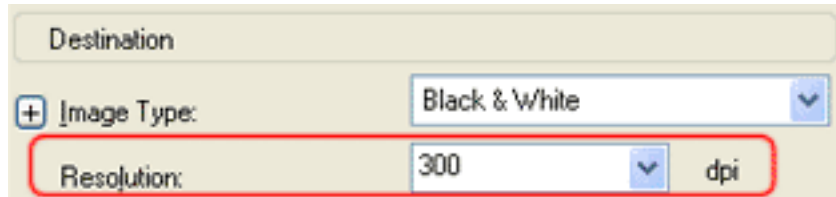
Image Type setting	Type of image you are scanning
48-bit Color	Color photo that you may want to modify in a 48-bit image-editing program
24-bit Color	Color photo
Color Smoothing	Color graphics, such as a chart or graph
16-bit Grayscale	Black-and-white photo with many shades of gray
8-bit Grayscale	Black-and-white photo with just a few shades of gray
Black & White	Document with black text and/or line art



EPSON Scan selects a default resolution setting based on the original and destination settings you select. See [Selecting the Scan Resolution](#) to continue scanning.

Selecting the Scan Resolution

In Professional Mode, you can select the resolution you want at any time.



Before you select the scan resolution, you should consider whether you will enlarge the images, and if so, whether you will enlarge them before or after you scan. Follow these guidelines:

- **You will not be enlarging the images.**
If you will scan the images at 100% size or smaller and will not enlarge them later, you can accept the Resolution setting selected by EPSON Scan based on your original and destination settings.
- **You will enlarge the images as you scan them (increase the Target Size setting).**
If you will enlarge the images in EPSON Scan so you can use them at a larger size, you can accept the Resolution setting selected by EPSON Scan based on your original and destination settings.
- **You will scan the images at their original size, but then enlarge them later in an image-editing program.**
If you plan to enlarge your images later in an image-editing program, you need to increase the Resolution setting to retain a high image quality after enlargement. Increase the resolution by the same amount you will increase the image size. For example, if the resolution is 300 dpi (dots per inch), but you will increase the image size by 200% in an image-editing program, change the Resolution setting to 600 dpi in EPSON Scan.

Click the arrow next to the **Resolution** list and select the number of dots per inch at which you want to scan. See the table below for some guidelines:

What you will do with the scanned image	Suggested scan resolution

Send via e-mail, upload to web, view only on the screen	96 to 150 dpi
Print, convert to editable text (OCR)	300 dpi
Fax	200 dpi
Enlarge after scanning at 100%	Increase Resolution setting by same amount you will increase image size after scanning

If you are scanning only one page and you want to see a preview image first, you can preview the first page of your document and make any necessary adjustments. See [Previewing and Adjusting the Scan Area](#) to continue scanning.

If you are scanning a multi-page document, see [Finishing the Scan](#).

 [Top](#)

Previewing and Adjusting the Scan Area

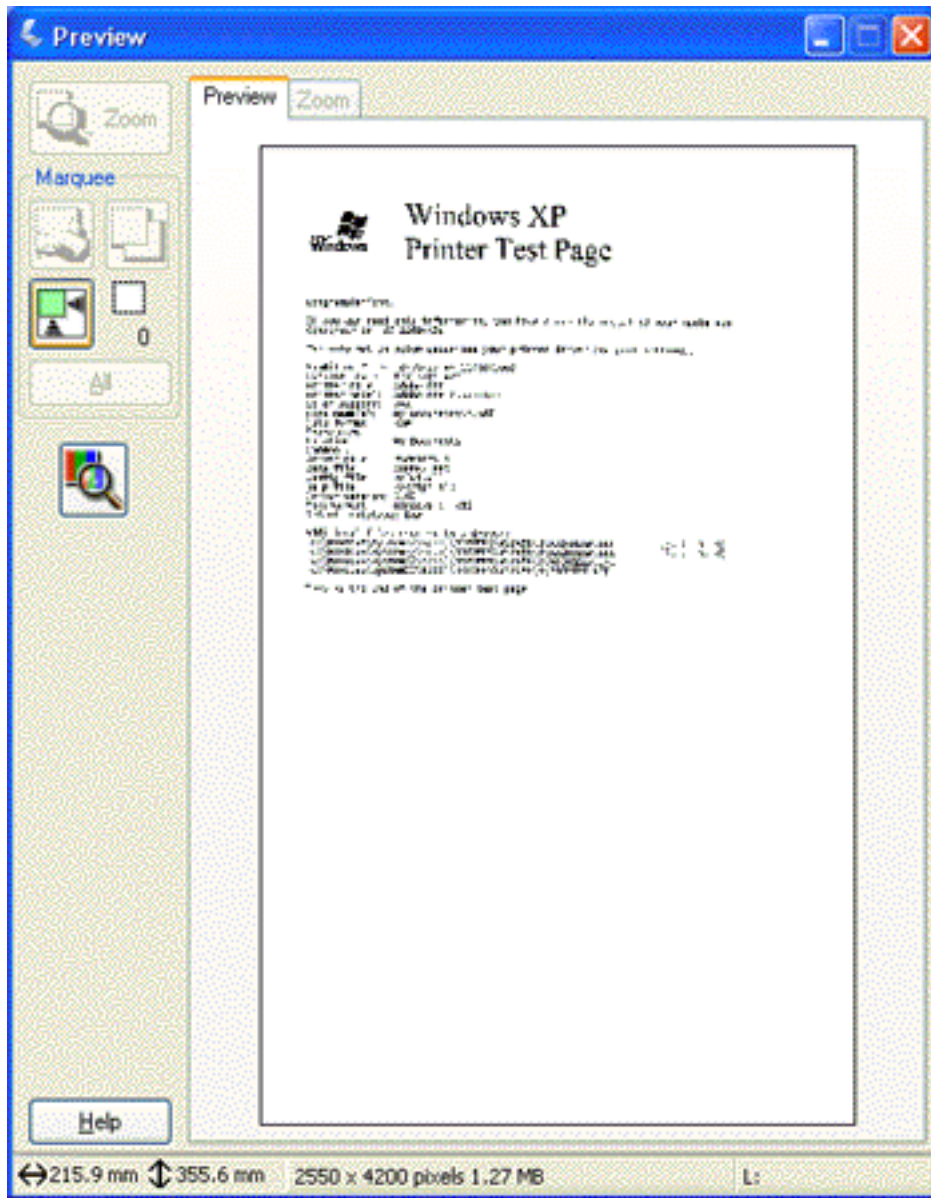
Once you have selected your basic settings and resolution in Professional Mode, you can preview the first page of your document and select or adjust the area of the image you want to scan. EPSON Scan displays the preview image in a separate Preview window on your screen.

Follow these steps to preview and adjust the first page of your document in Professional Mode:




Click the **Preview** button toward the bottom of the EPSON Scan window.

The ADF loads your first document page, then EPSON Scan prescans it and displays it in the Preview window. The ADF then ejects your first page.



2 Place your first document page on top of the rest of the pages, then load the entire document (up to 50 pages) into the ADF.

3 You can do the following to adjust the image:

- To select your scan area, click the  auto locate icon to place a marquee that marks the edges of your image area. You can move the marquee to change the scan area. See [Adjusting the Scan Area \(Marquee\)](#) for instructions.

 **Note:**

If you are going to scan at a different size than your original, you must first select your Target Size and automatically create a marquee that is proportioned to that size. See [Selecting the Scan Size](#) for instructions.

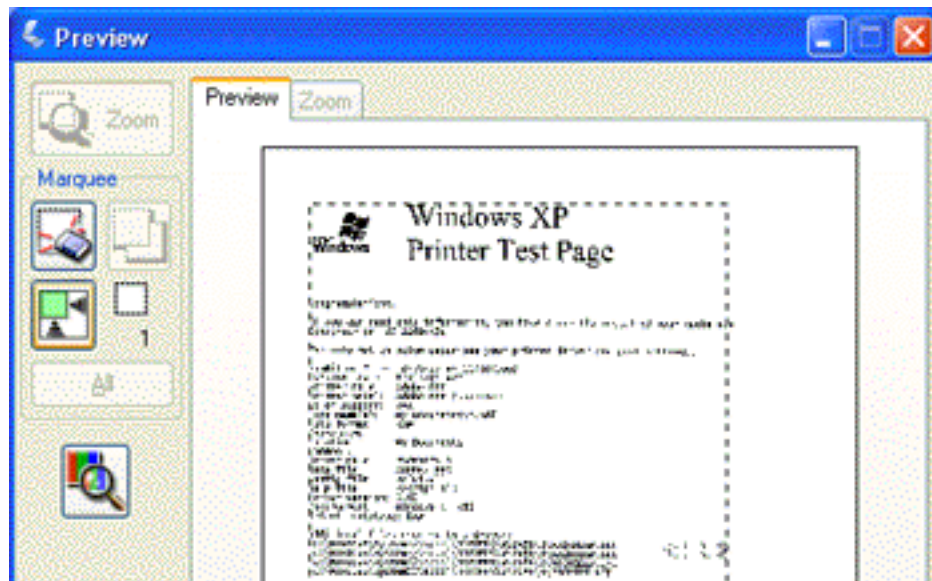
- To adjust the image quality, click the image and make the adjustments as described in [Adjusting the Color and Other Image Settings](#).



When you have finished adjusting the scan area, and modifying the color and image settings, you can select the size of your scanned image, if you have not already selected it. See [Selecting the Scan Size](#) for instructions.

Adjusting the Scan Area (Marquee)

A marquee is a moving dotted line that appears on the edges of your preview image to indicate the scan area.



You can move the marquee, adjust its size, and create multiple marquees on one image to scan different image areas in separate scan files. Follow these steps:



To draw a marquee, move your cursor over a preview image. The pointer becomes a set of cross-hairs.



Position the pointer in the area where you want to place the corner of your marquee and click. Hold down the mouse button and drag the cross-hairs over the image to the opposite corner of the desired scan area. Then release the mouse button. You see the moving dotted line of the marquee.

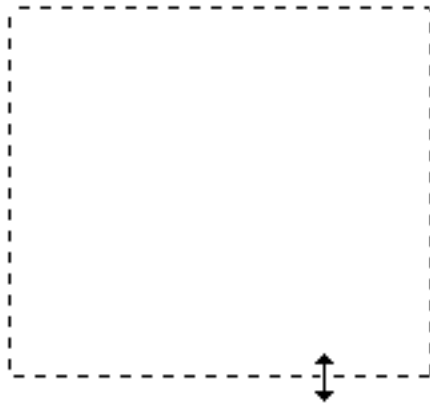


Do one of the following to adjust the marquee:

- To move the marquee, position your cursor inside the marquee. The pointer becomes a hand. Click and drag the marquee to the desired location.




- To resize the marquee, position your cursor over the edge or corner of the marquee. The pointer becomes a straight or angled double-arrow. Click and drag the edge or corner to the desired size.



 **Note:**

To restrict movement of the marquee to vertical or horizontal only, hold down the **Shift** key as you move the marquee. To restrict sizing of the marquee to the current proportions, hold down the **Shift** key as you resize the marquee.

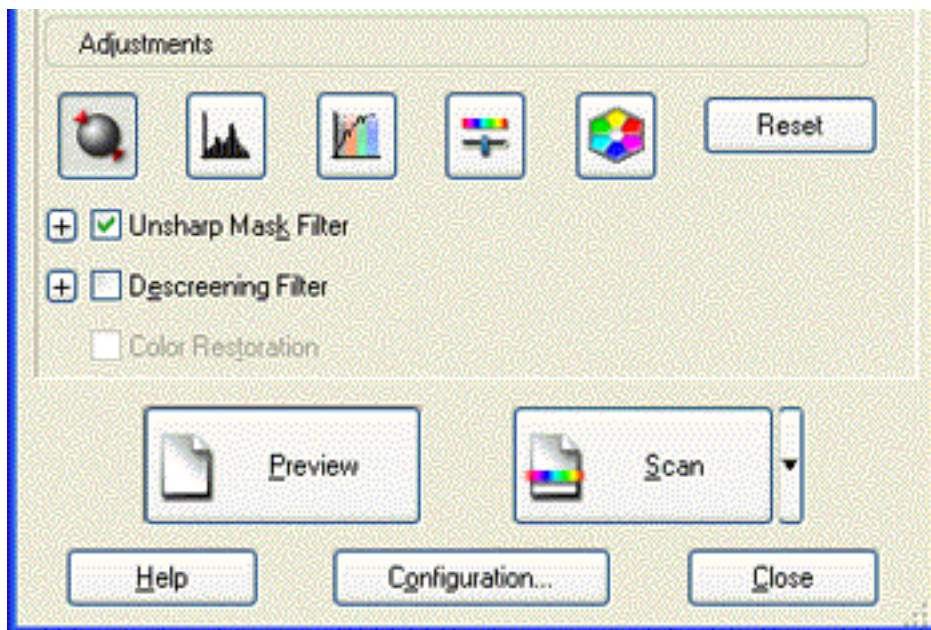
- To delete the marquee, click inside it and click the  delete marquee icon.

 [Top](#)

Adjusting the Color and Other Image Settings





Once you have previewed your image and adjusted the scan area, you can modify the image quality, if necessary. EPSON Scan offers a variety of settings for improving color, sharpness, contrast, and other aspects affecting image quality.





Before you make adjustments, be sure to click the image or marquee for the area you want to adjust. You also need to scroll down to the Adjustments area of the main EPSON Scan window:





The table below describes the settings available in Professional Mode. For details on adjusting these settings, click **Help** in the EPSON Scan window.


When you are finished making adjustments, you can size your scanned image (see [Selecting the Scan Size](#)) or go ahead and scan (see [Finishing the Scan](#)).

Setting	Available mode(s) and description
Brightness	Adjusts the overall image lightness and darkness.  Click the  Image Adjustment button to access the Brightness setting.
Contrast	Adjusts the difference between the light and dark areas of the overall image.  Click the  Image Adjustment button to access the Contrast setting.

Saturation	<p>Adjusts the density of colors in the overall image.</p> <p>Click the  Image Adjustment button to access the Saturation setting.</p>
Color Balance	<p>Adjusts the balance of red, green, and blue colors in the overall image.</p> <p>Click the  Image Adjustment button to access the Color Balance setting.</p>
Auto Exposure	<p>Click the  Auto Exposure button. To turn it on continuously, click the Configuration button, click the Color tab, and select Continuous auto exposure. You can adjust the level of exposure adjustment using the slider.</p>
Unsharp Mask Filter	<p>Turn on to make the edges of image areas clearer for an overall sharper image. The level of sharpness is adjustable. Turn off to leave softer edges.</p>
Descreening Filter	<p>Removes the rippled pattern that can appear in subtly shaded image areas, such as in skin tones. Also improves results when scanning magazine or newspaper images which include screening in their original print processes. The results of the Descreening Filter do not appear in the preview image, only in your scanned image.</p>
Histogram	<p>Provides a graphical interface for adjusting highlight, shadow, and gamma levels individually. For advanced users only.</p> <p>Click the  Histogram Adjustment button to use the Histogram settings.</p>

Tone Correction	<p>Provides a graphical interface for adjusting tone levels individually. For advanced users only.</p> <p>Click the  Tone Correction button to use the Tone Correction settings.</p>
Color Palette	<p>Provides a graphical interface for adjusting mid-tone levels, such as skin tones, without affecting the highlight and shadow areas of the image. For advanced users only.</p> <p>Click the  Color Palette button to use the Color Palette settings.</p>
Threshold	<p>Adjusts the level at which the black areas in text and line art are delineated, improving text recognition in OCR programs. (Available only when you select Black & White as the Image Type setting.)</p>

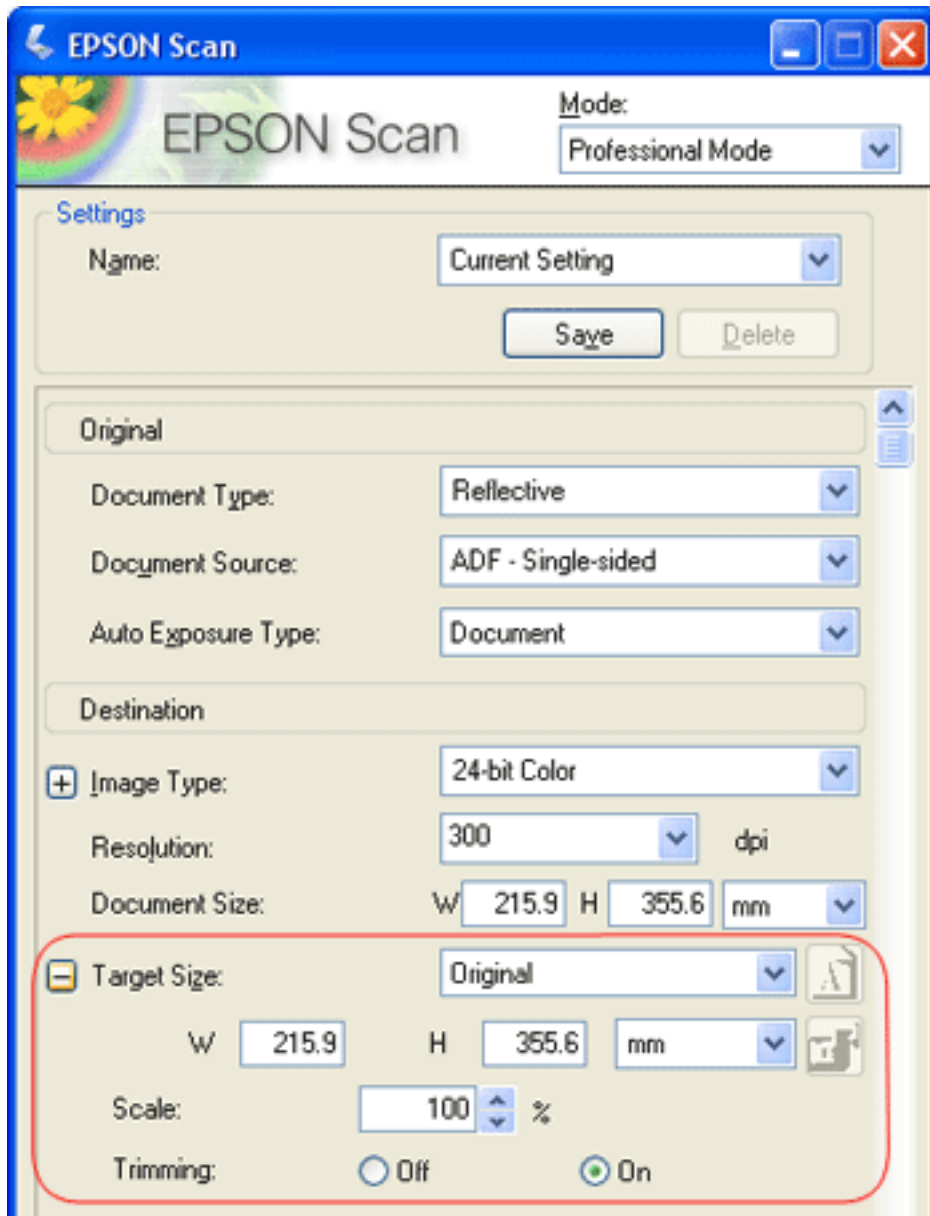
 **Note:**

- To view the red, green, and blue levels at particular points in your preview image as you make adjustments, click the  densitometer icon in the preview window and click an image area. See EPSON Scan help for details.
- Certain settings may not be available, or may be automatically selected, depending on the type of image you are previewing and other settings you have selected.
- You can customize how certain EPSON Scan settings behave by clicking the **Configuration** button and changing settings in the window that appears. See EPSON Scan Help for details.
- To undo any image quality adjustments you make to the preview image, click the **Reset** button (if available), turn off the setting, or preview your image again.

Selecting the Scan Size

You can scan your images at their original size, or you can reduce or enlarge their size as you scan them. You do this using the Target Size setting in Professional Mode.

Professional Mode

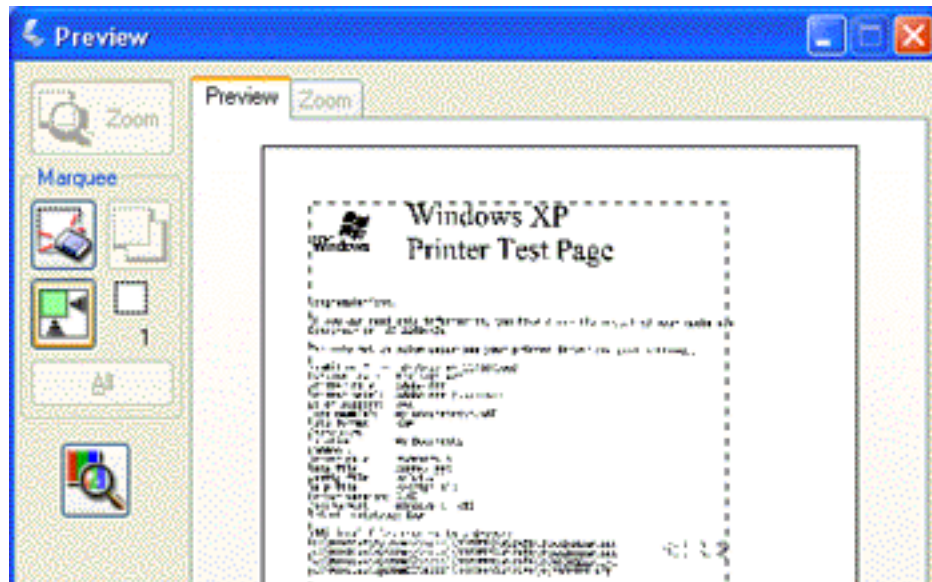


If you are going to scan your image to a particular size, you should select the Target Size setting after previewing it, but before adjusting your scan area (indicated by the marquee). This sets the scan area to the correct proportions so your image will not be cropped unexpectedly.

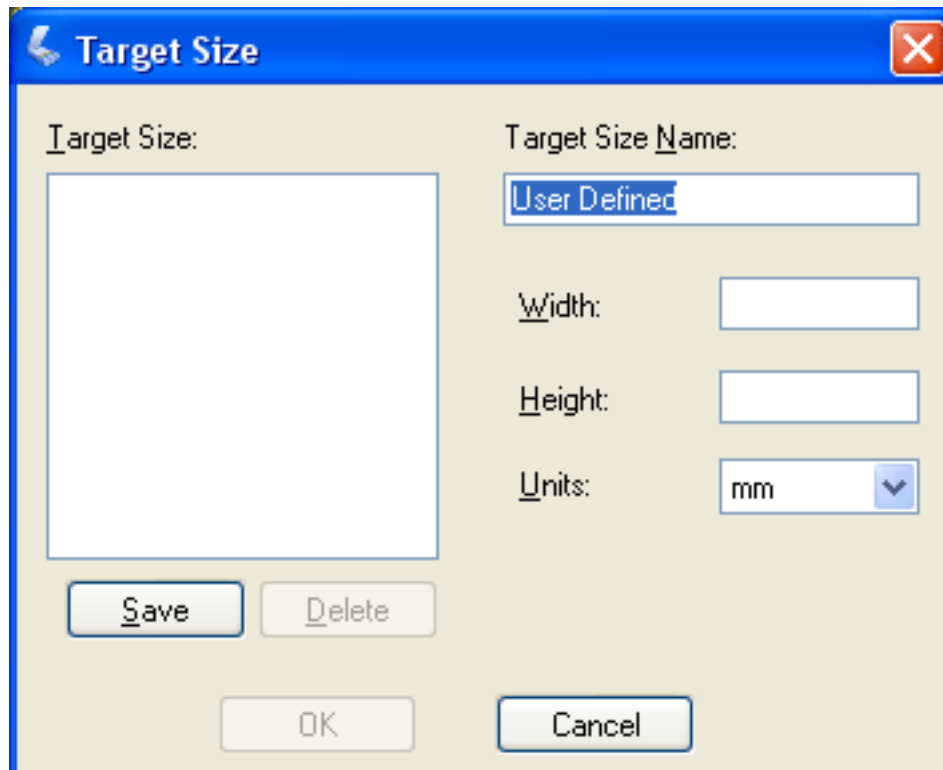
For instructions on previewing your image, see [Previewing and Adjusting the Scan Area](#). Then follow these steps to select the Target Size setting:



You can choose a predefined scan size from the Target Size list. Click the arrow in the list and select the size you want. A marquee (dotted line) proportioned for that size appears on your preview image:

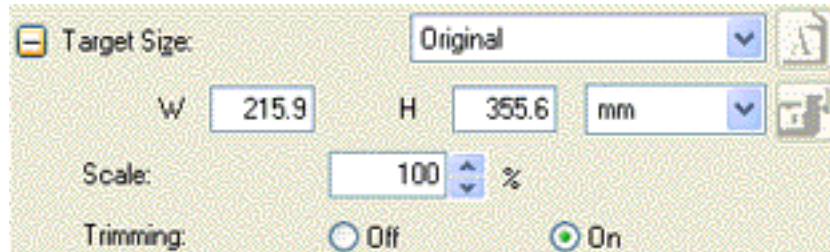



If you need to create a scan size that is not in the Target Size list, you can create a custom size. Click the arrow in the list and select **Customize**. You see the Target Size window:




Type a name for your custom size, enter the size, click the **Save** button, then click **OK**. Your new size appears in the Target Size list.

- 3 You can fine-tune the size using additional tools. Click the + (Windows) or ► (Mac OS X) next to **Target Size** to display these tools:



- To size your image by a certain percentage, adjust the **Scale** value.
- To change the way your image is cropped, turn **Trimming** on or off. (See EPSON Scan Help for details.)
- To unlock the proportions of your scan size, click the  lock icon. Then adjust the marquee or enter new width/height measurements.

- 4 Once you have selected your scan size, you can click and drag the marquee to the area in the image you want to scan. For details, see [Adjusting the Scan Area \(Marquee\)](#). The marquee proportions are retained as you adjust it.

If you need to rotate the marquee for a landscape or portrait image, click the  orientation icon. (Not available if you are scanning at the **Original** Target Size.)

 **Note:**

For more information about using the Target Size tools, click **Help** in the EPSON Scan window.



Now you are ready to scan. See [Finishing the Scan](#) for instructions.

[Top](#)

Finishing the Scan

When you have finished selecting scan settings and loaded all the document pages into the ADF, you are ready to scan.

Click the **Scan** button. After a few moments, your pages are loaded, scanned, and ejected.



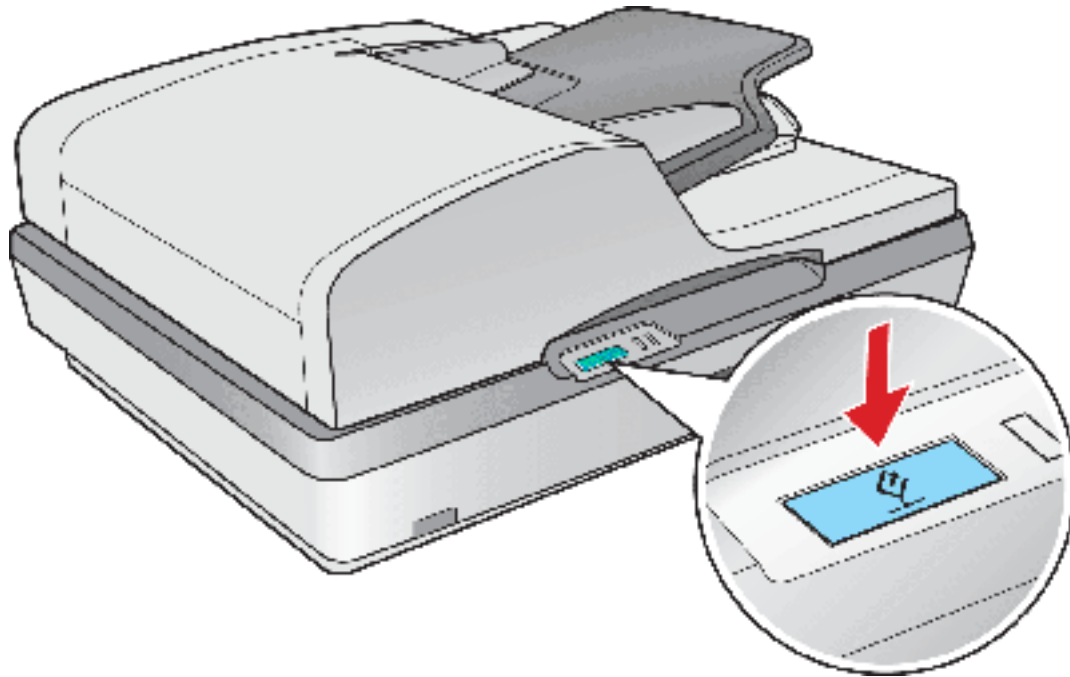
What happens after you scan depends on how you started your scan:

- If you started your scan by running EPSON Scan as a standalone program, you see the File Save Settings window. This lets you select the name and location of your saved scan files. See [Selecting File Save Settings](#) for details.
- If you started your scan from a scanning program such as Adobe Acrobat, your scanned images open in the program window. Click **Close** to close the EPSON Scan window and view your image(s) in the program.


[Top](#)

[Home](#) > [Scanning Using the Document Table](#)

Starting a Scan With the Start Button





1 Place your document or photo on the document table. See [Placing Originals on the Document Table](#) for instructions.

2 Press the  Start button on the scanner. Your computer automatically starts EPSON Scan in Office Mode the first time.

From EPSON Scan, you can select scan settings, preview, scan, and save your image to a file on your computer. See [Selecting EPSON Scan Office Mode Settings](#) for instructions.

 **Note:**

- To change scan modes, see [Changing the Scan Mode](#).
- You can also reassign the  Start button to another compatible Windows program. See [Assigning a Program to the Start Button](#) for details.
- If a program does not start when you press the  Start button, see [Pressing the Start Button Does Not Open the Correct Program](#).

[Home](#) > [Scanning Using the Document Table](#)

Starting a Scan With EPSON Scan

If you want to scan an image and save it directly to a file, you can start EPSON Scan as a “standalone” program.



Place your document or photo on the document table. See [Placing Originals on the Document Table](#) for instructions.



Do one of the following to start EPSON Scan:

Windows:

Double-click the **EPSON Scan** icon on your desktop.

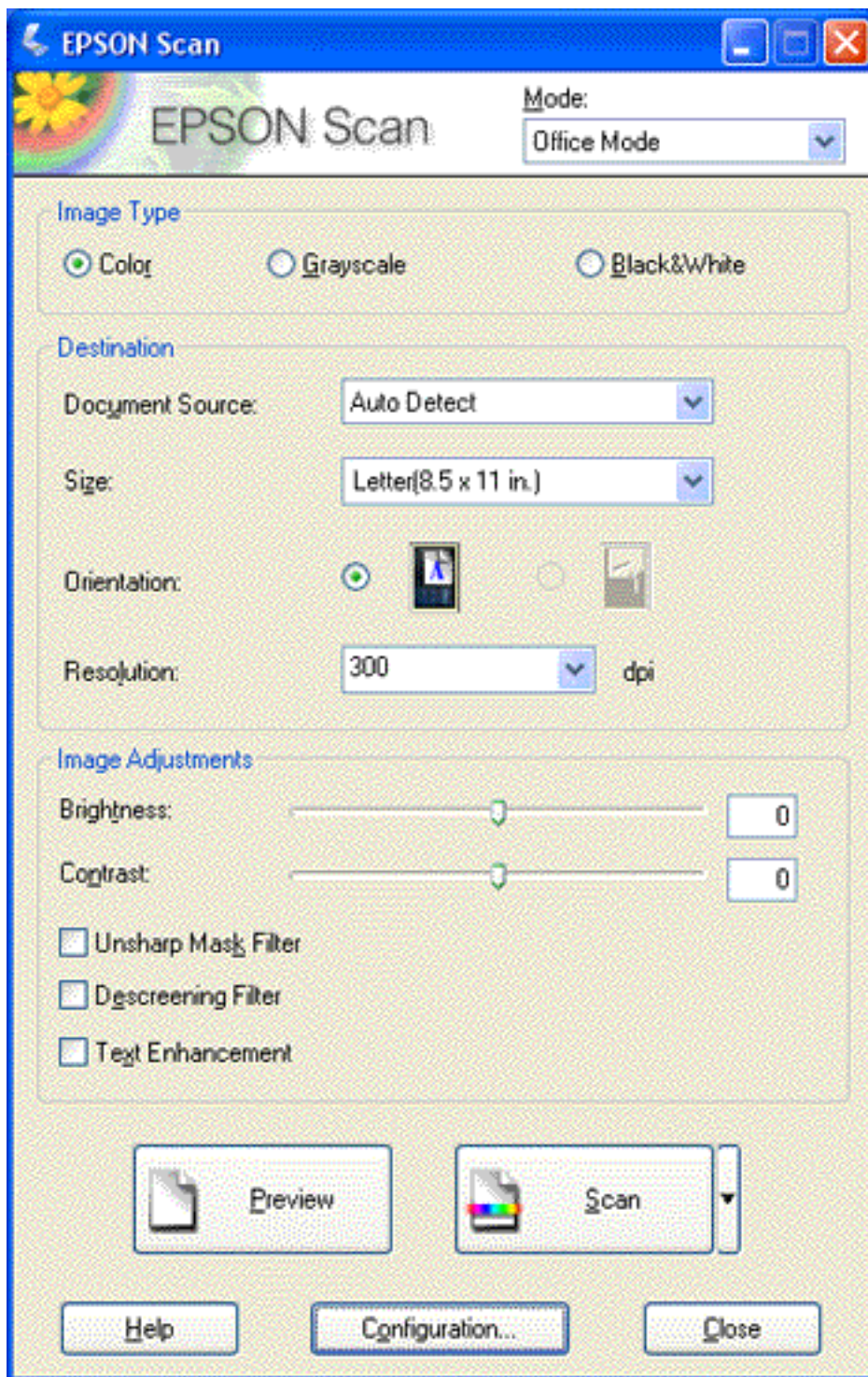
Or select **Start > All Programs** or **Programs > EPSON Scan > EPSON Scan**.

Mac OS X:

Open the **Applications** folder and click the **EPSON Scan** icon.



EPSON Scan starts in Office Mode the first time you open it.



For instructions on using Office Mode, see [Selecting EPSON Scan Office Mode Settings](#) for instructions.

If the Mode setting in the upper right corner of the window is set to **Home Mode** or **Professional Mode**, you see a different EPSON Scan settings window. For instructions on using Home or Professional Mode, see [Selecting Basic Settings](#).

 **Note:**

To change scan modes, see [Changing the Scan Mode](#).

[Home](#) > [Scanning Using the Document Table](#)

Starting a Scan With Another Scanning Program

You can use any TWAIN-compliant scanning program, such as Adobe Acrobat, to scan with your scanner. You open the program, select EPSON Scan as your scanning program, and scan. When you are finished, the scanned image opens in your scanning program so you can modify, print, and save it.



Place your document or photo on the document table. See [Placing Originals on the Document Table](#) for instructions.



Start your scanning program.

Double-click the program icon from your desktop, if it is available, or do one of the following:

Windows:

Select **Start** > **All Programs** or **Programs** > *program folder* > *program icon*.

Mac OS X:

Open the **Applications** folder, select the *program folder*, and click the *program icon*.



Open the **File** menu and select the **Import** or **Acquire** option. (See your scanning program help for instructions on starting a scan.)




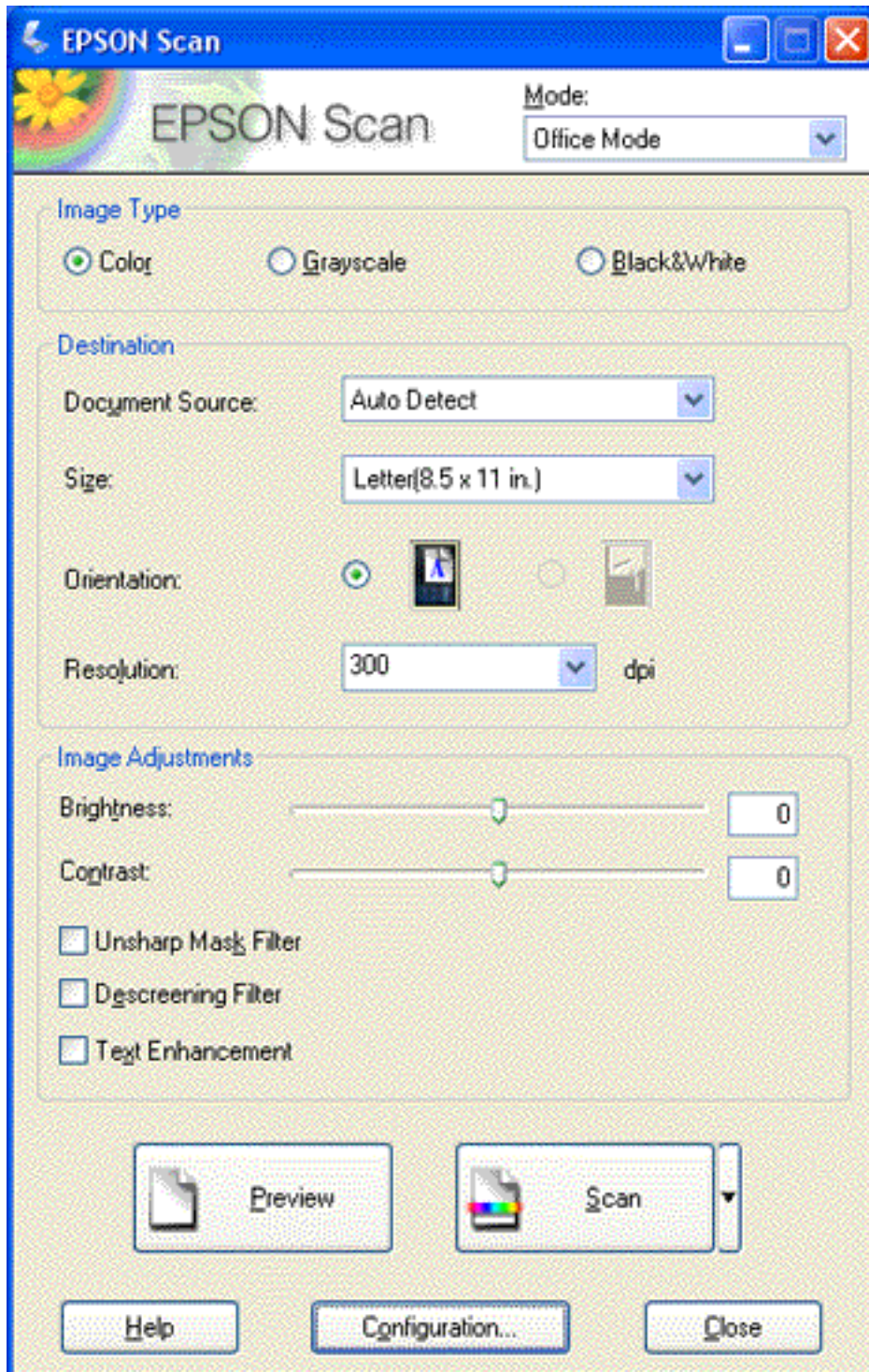
Select **EPSON GT-2500**.

In some programs, you must select the scanner as the “source” first. If you see a **Select Source** option, choose it and select your scanner there first.

Note for Windows XP users:

Do not choose a **WIA** option for your scanner from the Import or Acquire list; your scanner will not work correctly.

 EPSON Scan starts in Office Mode the first time you open it.



For instructions on using Office Mode, see [Selecting EPSON Scan Office Mode Settings](#) for instructions.

If the Mode setting in the upper right corner of the window is set to **Home Mode** or **Professional Mode**, you see a different EPSON Scan settings window. For instructions on using Home or Professional Mode, see [Selecting Basic Settings](#).

 **Note:**

To change scan modes, see [Changing the Scan Mode](#).

[Home](#) > [Scanning Using the Document Table](#)

Overview of the EPSON Scan Modes

EPSON Scan lets you control all aspects of scanning and includes three modes:

- **Office Mode** lets you quickly select settings for scanning text documents and check their effects with a preview image. EPSON Scan opens in this mode the first time you use it.

See [Changing the Scan Mode](#) for instructions on switching to Office Mode.

See [Selecting EPSON Scan Office Mode Settings](#) for scanning steps.

- **Home Mode** lets you customize a few scanning settings for documents and photos, and check their effects with a preview image.

Home Mode is best when you want to preview images of documents or photos before scanning them. You can size the image as you scan, adjust the scan area, and adjust many image settings, including color restoration.

See [Changing the Scan Mode](#) for instructions on switching to Home Mode.

See [Selecting Basic Settings](#) for scanning steps.

- **Professional Mode** gives you total control of your scanning settings and lets you check their effects with a preview image.

Professional Mode is best when you want to preview your image and make extensive, detailed corrections to it before scanning. You can sharpen, color correct, and enhance your image with a full array of tools, including color restoration.

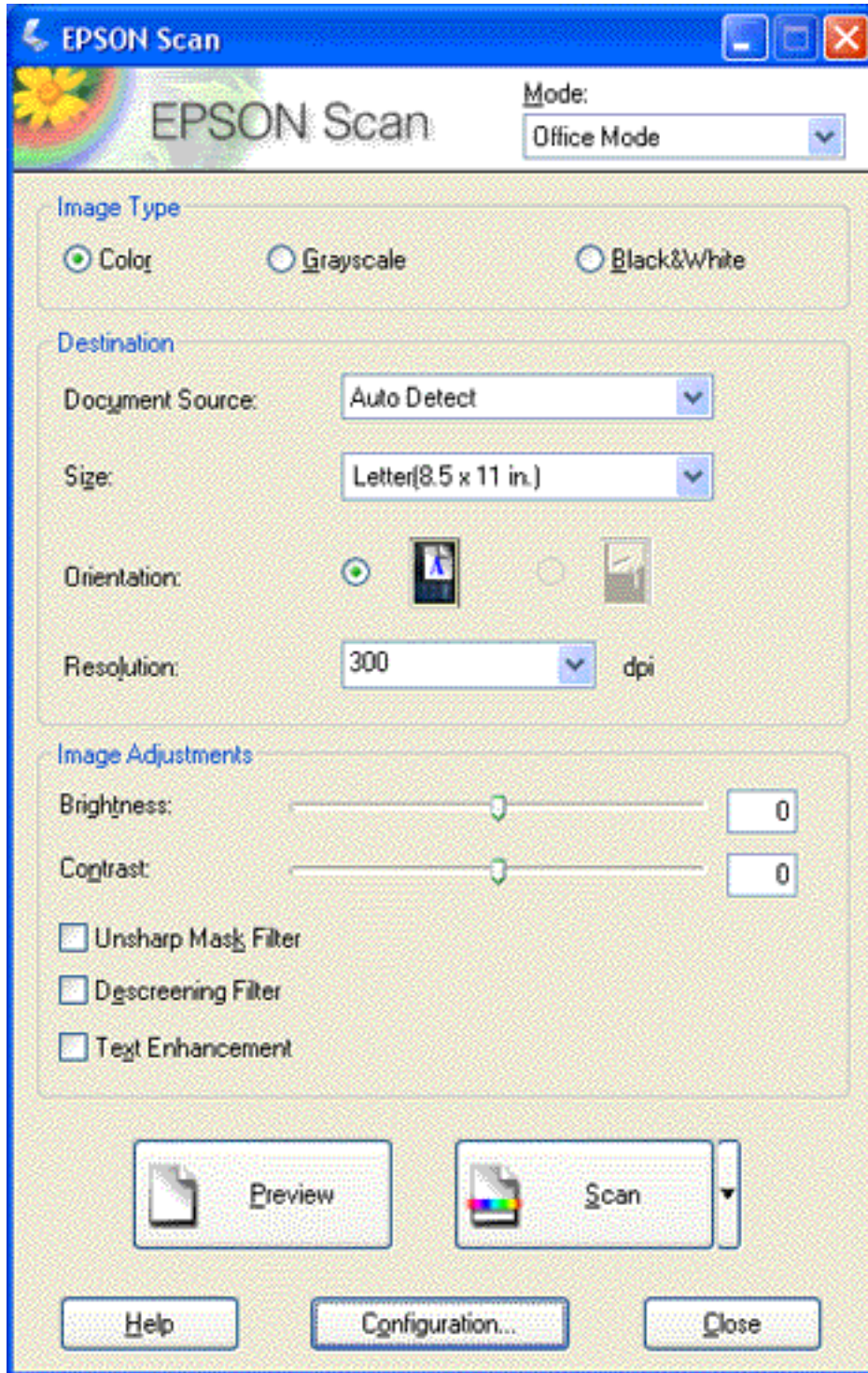
See [Changing the Scan Mode](#) for instructions on switching to Professional Mode.

See [Selecting Basic Settings](#) for scanning steps.

EPSON GT-2500/GT-2500 Plus

Home > Scanning Using the Document Table

Selecting EPSON Scan Office Mode Settings



After you start EPSON Scan in Office Mode, follow these steps to select your EPSON Scan settings:

1 Select whether the Image Type of your document pages is **Color**, **Grayscale**, or **Black&White**.

2 Select **Auto Detect** or **Document Table** as the Document Source setting.

3 Select the size of your original document as the Size setting.

4 Click the arrow next to the **Resolution** list and select the number of dots per inch at which you want to scan. See the table below for some guidelines:

What you will do with the scanned image	Suggested scan resolution
Send via e-mail, upload to web, view only on the screen	96 to 150 dpi
Print, convert to editable text (OCR)	300 dpi
Fax	200 dpi

5 Click the **Preview** button toward the bottom of the EPSON Scan window.

EPSON Scan prescans your page and displays it in the Preview window.

6 In the Preview window, draw a marquee (a line marking the scan area) around the portion of your document page that you want to scan.

For instructions on creating and adjusting a marquee, see [Adjusting the Scan Area \(Marquee\)](#).

7

Change any necessary Image Adjustment settings as listed in the table below.

Setting	Available mode(s) and description
Brightness	Adjusts the overall image lightness and darkness.
Contrast	Adjusts the difference between the light and dark areas of the overall image.
Unsharp Mask Filter	Turn on to make the edges of image areas clearer for an overall sharper image. Turn off to leave softer edges.
Descreening Filter	Removes the rippled pattern that can appear in subtly-shaded image areas, such as in skin tones. Also improves results when scanning magazine or newspaper images which include screening in their original print processes.
Text Enhancement	Enhances text recognition when scanning text documents.
Threshold	Adjusts the level at which the black areas in text and line art are delineated, improving text recognition in OCR programs. This setting is available only when the Image Type is set to Black&White.

8

Click the **Scan** button to scan your document pages.



What happens next depends on how you started your scan.

- If you started your scan by running EPSON Scan as a standalone program, you see the File Save Settings window. See [Selecting File Save Settings](#) for details.
- If you started your scan from a scanning program such as Adobe Acrobat, your scanned pages open in the program window. Click **Close** to close the EPSON Scan window and view your scanned pages in the program.

[Home](#) > [Scanning Using the Document Table](#)

Selecting EPSON Scan Home/Professional Mode Settings

- ▼ [Selecting File Save Settings](#)
- ▼ [Changing the Scan Mode](#)
- ▼ [Selecting Basic Settings](#)
- ▼ [Selecting the Scan Resolution](#)
- ▼ [Previewing and Adjusting the Scan Area](#)
- ▼ [Adjusting the Color and Other Image Settings](#)
- ▼ [Selecting the Scan Size](#)
- ▼ [Finishing the Scan](#)

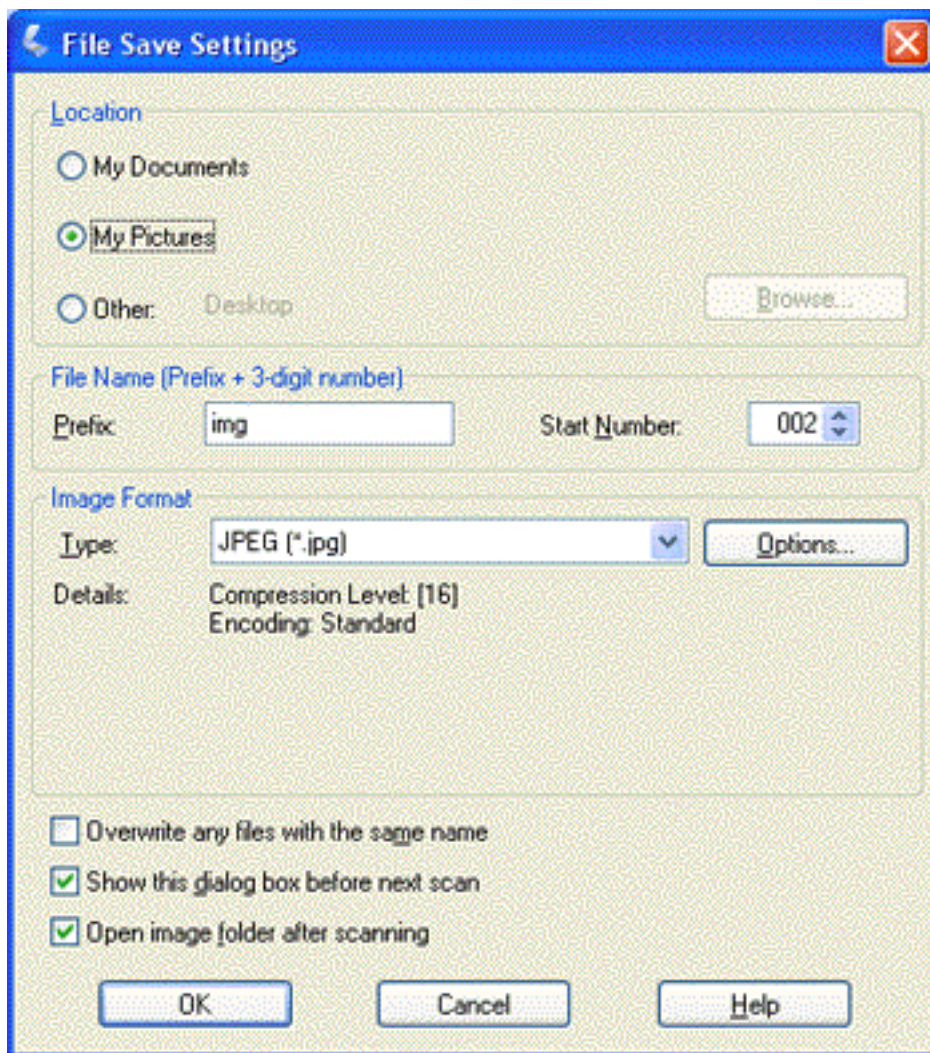
Selecting File Save Settings

When you see the File Save Settings window, you need to select the location, name, and format of the scanned image file you want to save.



In the File Save Settings window, specify the location in which you want to save your scanned image. Click the **My Documents** or **My Pictures** buttons (Windows), or the **Documents** or **Pictures** button (Mac OS X).

If you want to select another folder, click **Other**, then click **Browse** (Windows) or **Choose** (Mac OS X) and select the folder.



- 2 Specify a file name prefix with an alphanumeric character string. A 3-digit number is automatically added to the file name, but you can change the Start Number if you like. If you are scanning multiple images at once, each image will receive a different 3-digit number.

Note:

- With Windows, the following characters cannot be used in the prefix.
\\, /, :, ., *, ?, ", <, >
- With Mac OS X, you cannot use a colon (:) in the prefix.

- 3 Select a file format as described in the following table. Depending on the format, the **Options** button may be available for making detailed settings.

Format (File Extension)	Explanation
BITMAP (*.BMP) (Windows only)	A standard image file format for Windows. Most Windows programs, including word processing programs, can read and prepare images in this format.
JPEG (*.JPG)	A compressed file format in which the compression level can be selected. The JPEG format lets you highly compress image data. However, the higher the compression, the lower the image quality. Any lost image quality data cannot be restored and the quality deteriorates each time the data is saved. The TIFF format is recommended when modification and retouching are required.
Multi-TIFF (*.TIF)	A TIFF format where multiple pages are saved to the same file. (With other formats, each document is saved in a separate file.) You can also edit the images before saving them. To open Multi-TIFF files, you need a program that supports it.
PDF (*.PDF)	A document format that can be read on both Windows and Macintosh systems (platform independent). To use PDF documents, you need Adobe Acrobat. Multi-page documents can be saved as one PDF file. When you save color or grayscale images in PDF, you can select a compression level. You can also edit the scanned images before saving them. See Scanning to a PDF File for details.
PICT (*.PCT) (Macintosh only)	A standard image file format for Macintosh. Most Macintosh programs, including word processing programs, can read and prepare images in this format.
PRINT Image Matching II JPEG (*.JPG) or TIFF (*.TIF)	A file format that includes PRINT Image Matching II data for enhanced quality and a wider color range. PRINT Image Matching II compatible printers can then print using this data for brilliant, true-to-life results. (PRINT Image Matching data does not affect the way the image displays on a screen.) Available in JPEG or TIFF format.

TIFF (*.TIF)	A file format created for exchanging data between many programs, such as graphic and DTP software. When scanning black & white images, you can specify the compression type.
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The checkboxes at the bottom of the window give you these options:

- **Overwrite any files with the same name**
Select this option if you want to reuse the selected file name and location and overwrite previous files with the same names.
- **Show this dialog box before next scan**
Select this option if you want the File Save Settings window to appear automatically before you scan. If you deselect it, you must click the arrow to the right of the **Scan** button and select **File Save Settings** to open the window.
- **Open image folder after scanning**
Select this option if you want Windows Explorer or the Macintosh Finder to automatically open the folder where your scanned image is saved when EPSON Scan finishes scanning.



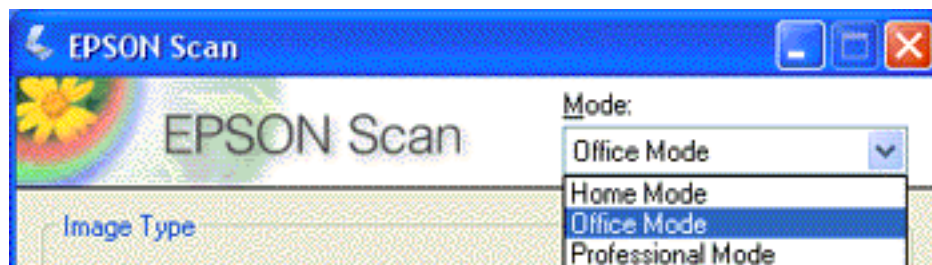
Click **OK**. EPSON Scan starts scanning.

The scanned image is automatically saved in the file and location you chose.

 [Top](#)

Changing the Scan Mode

To change the scan mode, click the arrow in the Mode box at the top right of the EPSON Scan window. Then select the mode you want to use from the list that appears.



Note:

The mode you select remains in effect when you start EPSON Scan the next time.

For instructions on scanning using these modes, see:

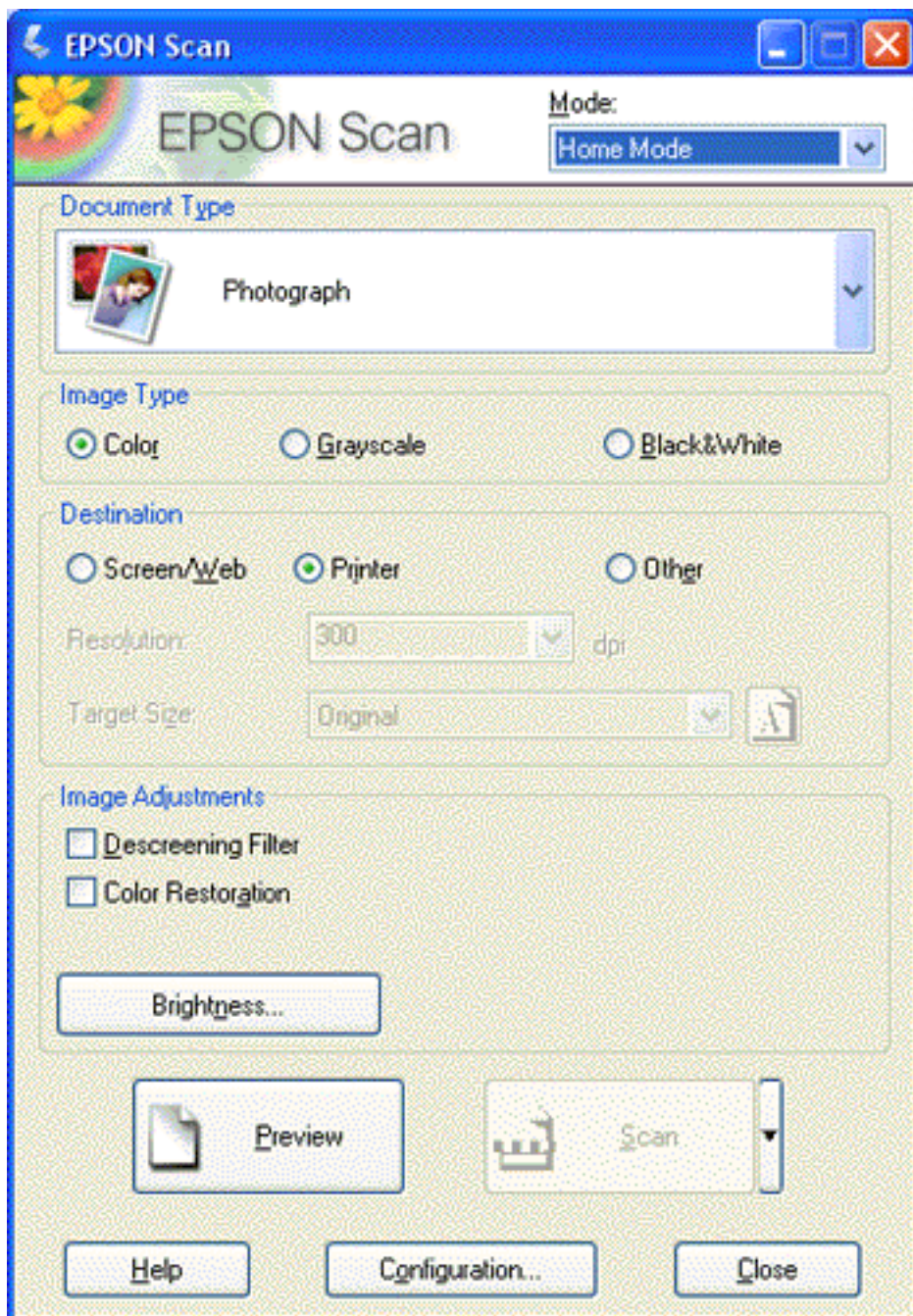
- **Home or Professional Mode:** [Selecting Basic Settings](#).
- **Office Mode:** [Selecting EPSON Scan Office Mode Settings](#).

 [Top](#)

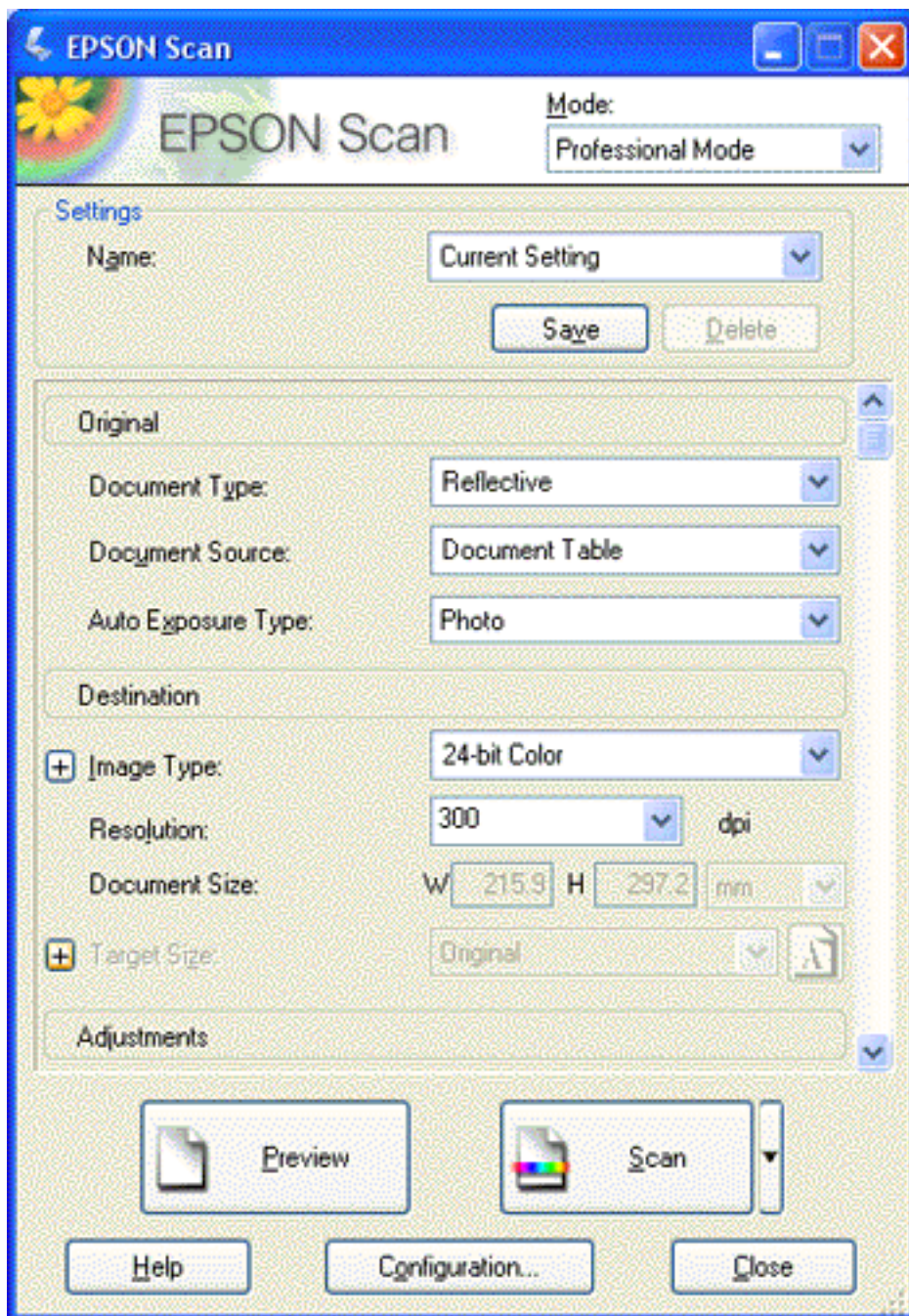
Selecting Basic Settings

When you start EPSON Scan in Home or Professional Mode, you see the main EPSON Scan window:

Home Mode



Professional Mode



Before you scan your document or photo, you need to select these basic settings:

- Original settings. These tell EPSON Scan the type of document or photo you are scanning.
- Destination settings. These tell EPSON Scan how you plan to use your scanned image so it can select the correct default resolution (scan quality) for you.

Follow these steps to select the basic settings for a document or photo in EPSON Scan:



Do one of the following to select your document type:

Home mode:

Click the arrow to open the Document Type list and select the type of original you are scanning. Then click the **Color**, **Grayscale**, or **Black & White** button to select the colors in the original.

Professional mode:

Click the arrow to open the Document Source list and select **Document Table** (for scanning from the document table glass). Then click the arrow in the Auto Exposure Type list and select **Document** or **Photo**.



Do one of the following to select your destination setting (s):

Home mode:

Click the button for the way you plan to use the scanned image in the Destination box:

- **Screen/Web** for images you will view only on a computer screen or post on the web.
- **Printer** for images you will be printing or converting to editable text with an OCR (Optical Character Recognition) program.
- **Other** if you want to select a specific resolution for other purposes.

Professional mode:

Click the arrow to open the Image Type list and select the detailed image type you are scanning:

Image Type setting	Type of image you are scanning
48-bit Color	Color photo that you may want to modify in a 48-bit image-editing program
24-bit Color	Color photo

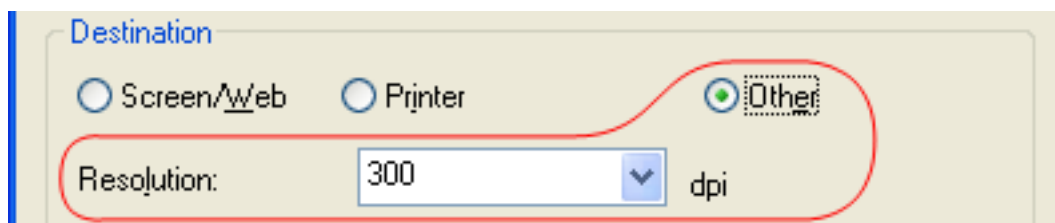
Color Smoothing	Color graphics, such as a chart or graph
16-bit Grayscale	Black-and-white photo with many shades of gray
8-bit Grayscale	Black-and-white photo with just a few shades of gray
Black & White	Document with black text and/or line art

3 EPSON Scan selects a default resolution setting based on the original and destination settings you select. See [Selecting the Scan Resolution](#) to continue scanning.

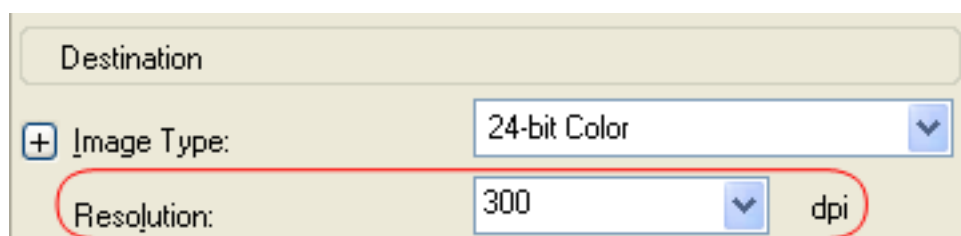
 [Top](#)

Selecting the Scan Resolution

In Home Mode, you can change the resolution only if you select **Other** as the Destination setting.



In Professional Mode, you can select the resolution you want at any time.



Before you select the scan resolution, you should consider whether you will enlarge the images, and if so, whether you will enlarge them before or after you scan. Follow these guidelines:

- **You will not be enlarging the images.**
If you will scan the images at 100% size or smaller and will not enlarge them later, you can accept the Resolution setting selected by EPSON Scan based on your original and destination settings.
- **You will enlarge the images as you scan them (increase the Target Size setting).**
If you will enlarge the images in EPSON Scan so you can use them at a larger size, you can accept the Resolution setting selected by EPSON Scan based on your original and destination settings.
- **You will scan the images at their original size, but then enlarge them later in an image-editing program.**
If you plan to enlarge your images later in an image-editing program, you need to increase the Resolution setting to retain a high image quality after enlargement. Increase the resolution by the same amount you will increase the image size. For example, if the resolution is 300 dpi (dots per inch), but you will increase the image size by 200% in an image-editing program, change the Resolution setting to 600 dpi in EPSON Scan.

Click the arrow next to the **Resolution** list and select the number of dots per inch at which you want to scan. See the table below for some guidelines:

What you will do with the scanned image	Suggested scan resolution
Send via e-mail, upload to web, view only on the screen	96 to 150 dpi
Print, convert to editable text (OCR)	300 dpi
Fax	200 dpi
Enlarge after scanning at 100%	Increase Resolution setting by same amount you will increase image size after scanning

After selecting the Resolution, you can preview your image and make any necessary adjustments. See [Previewing and Adjusting the Scan Area](#) to continue scanning.

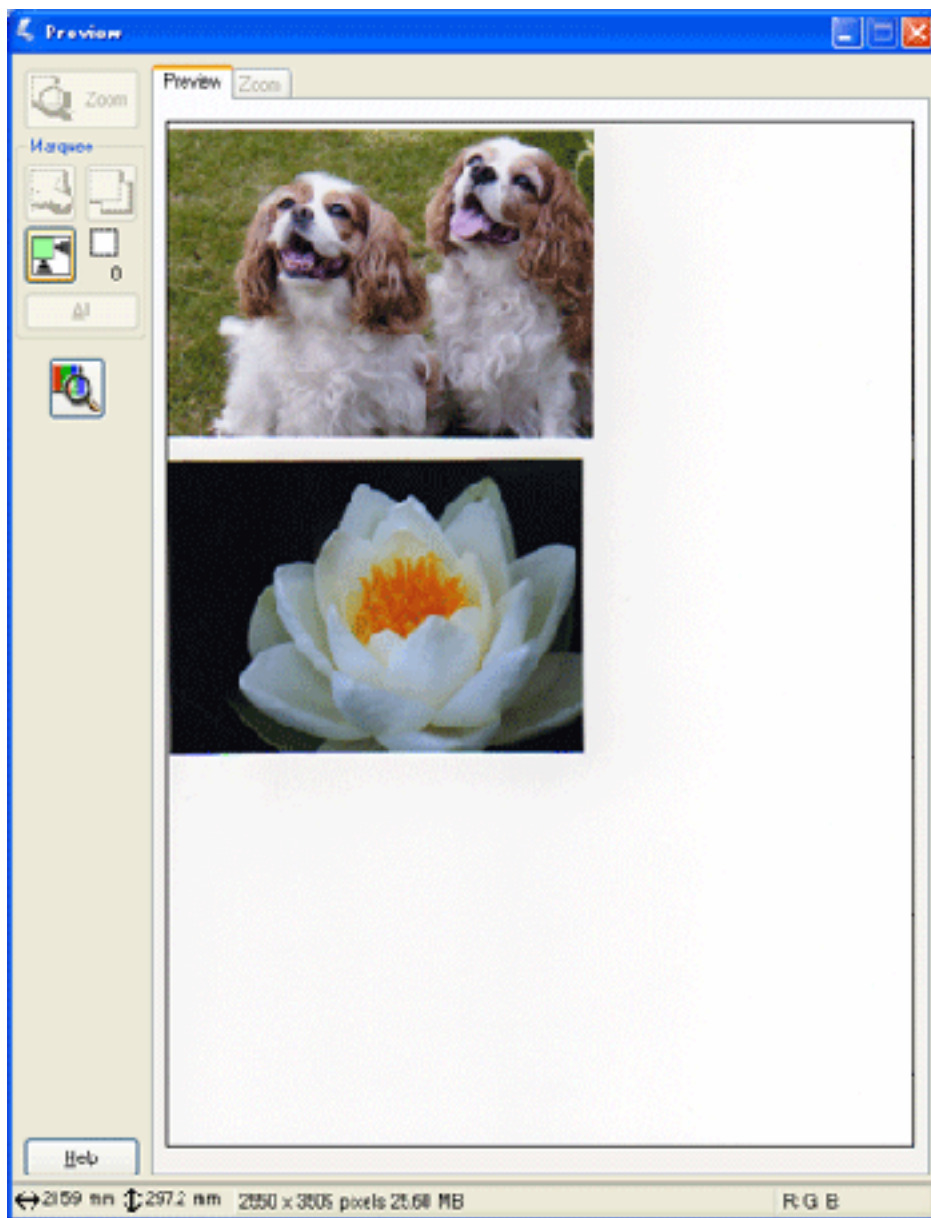
Previewing and Adjusting the Scan Area

Once you have selected your basic settings and resolution in Home or Professional Mode, you can preview your image and select or adjust the area of the image(s) you want to scan. EPSON Scan displays the preview image(s) in a separate Preview window on your screen.

Follow these steps to preview your image(s) in Home or Professional Mode:


- 1. Click the **Preview** button toward the bottom of the EPSON Scan window.


EPSON Scan prescans your image(s) and displays them in the Preview window:



 **Note:**

If the edge of your document or photo is not scanned, move it away from the edge of the document table slightly.


 You can do the following to adjust the image (s):

- To select your scan area, click the  auto locate icon to place a marquee that marks the edges of your image area. You can move the marquee to change the scan area. See [Adjusting the Scan Area \(Marquee\)](#) for instructions.

 **Note:**

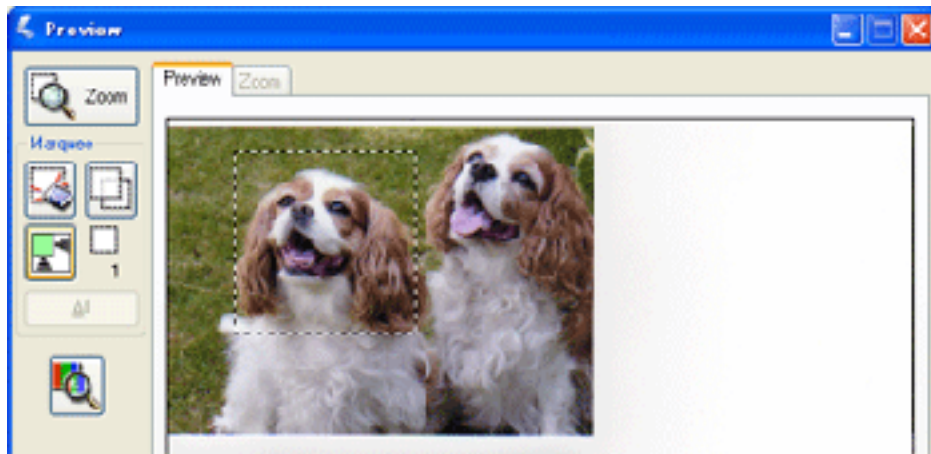
If you are going to scan at a different size than your original, you must first select your Target Size and automatically create a marquee that is proportioned to that size. See [Selecting the Scan Size](#) for instructions. You can then copy the marquee and place it on each image you will scan at that size.

- To zoom in on an image, click inside the scan area and click the **Zoom** button. EPSON Scan prescans again and displays a larger preview on the Zoom tab. (Your other images are still previewed at the original size on the Preview tab.)
- To adjust the image quality, click the image(s) you want to modify and make the adjustments as described in [Adjusting the Color and Other Image Settings](#).

 When you have finished adjusting the scan area, and modifying the color and image settings, you can select the size of your scanned image, if you have not already selected it. See [Selecting the Scan Size](#) for instructions.

Adjusting the Scan Area (Marquee)

A marquee is a moving dotted line that appears on the edges of your preview image to indicate the scan area.



You can move the marquee, adjust its size, and create multiple marquees on one image to scan different image areas in separate scan files. Follow these steps:

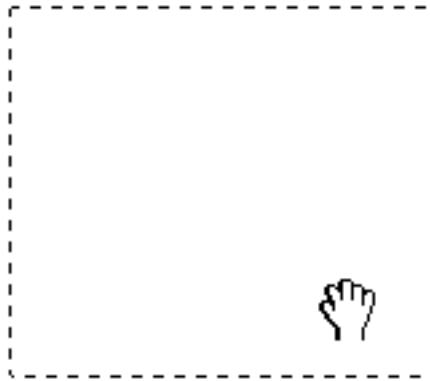
- 1** To draw a marquee, move your cursor over a preview image. The pointer becomes a set of cross-hairs.

- 2** Position the pointer in the area where you want to place the corner of your marquee and click. Hold down the mouse button and drag the cross-hairs over the image to the opposite corner of the desired scan area. Then release the mouse button. You see the moving dotted line of the marquee.

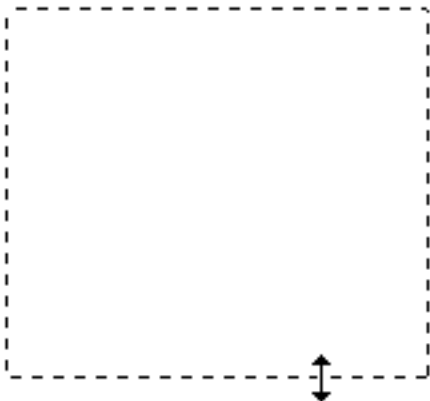


- 3** Do one of the following to adjust the marquee:

- To move the marquee, position your cursor inside the marquee. The pointer becomes a hand. Click and drag the marquee to the desired location.



- To resize the marquee, position your cursor over the edge or corner of the marquee. The pointer becomes a straight or angled double-arrow. Click and drag the edge or corner to the desired size.





 **Note:**

To restrict movement of the marquee to vertical or horizontal only, hold down the **Shift** key as you move the marquee. To restrict sizing of the marquee to the current proportions, hold down the **Shift** key as you resize the marquee.

 4

To draw multiple marquees (up to 50), you can just draw them as described in steps 1

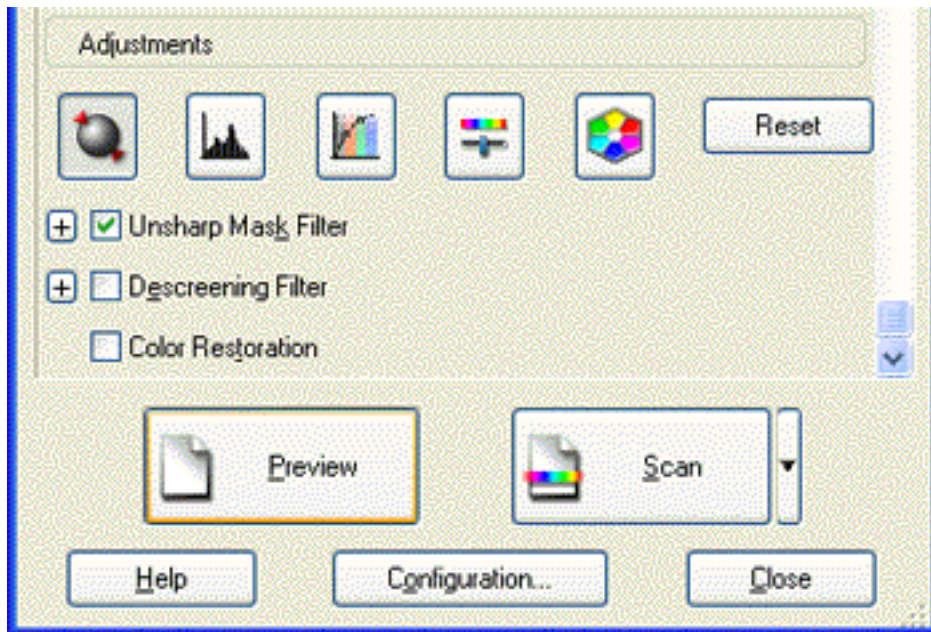
through 3, or click the  copy marquee icon to create additional marquees of the same size. You can move and resize all the marquees as described in step 3. To delete

a marquee, click inside it and click the  delete marquee icon.

Adjusting the Color and Other Image Settings

Once you have previewed your images and adjusted the scan area, you can modify the image quality, if necessary. EPSON Scan offers a variety of settings for improving color, sharpness, contrast, and other aspects affecting image quality.





Before you make adjustments, be sure to click the image or marquee for the area you want to adjust. In Professional Mode, you also need to scroll down to the Adjustments area of the main EPSON Scan window:








The table below describes the settings available in Home and/or Professional Mode. For details on adjusting these settings, click **Help** in the EPSON Scan window.

When you are finished making adjustments, you can size your scanned images (see [Selecting the Scan Size](#)) or go ahead and scan (see [Finishing the Scan](#)).


Setting	Available mode(s) and description
Color Restoration	Home and Professional: Restores the colors in faded photos automatically.

Brightness	<p>Home, Office, and Professional: Adjusts the overall image lightness and darkness.</p> <p>In Home Mode, click the Brightness button to access the Brightness setting.</p> <p>In Office Mode, click and move the slider to adjust the Brightness setting.</p> <p>In Professional Mode, click the  Image Adjustment button to access the Brightness setting.</p>
Contrast	<p>Home, Office, and Professional: Adjusts the difference between the light and dark areas of the overall image.</p> <p>In Home Mode, click the Brightness button to access the Contrast setting.</p> <p>In Office Mode, click and move the slider to adjust the Contrast setting.</p> <p>In Professional Mode, click the  Image Adjustment button to access the Contrast setting.</p>
Saturation	<p>Professional only: Adjusts the density of colors in the overall image.</p> <p>Click the  Image Adjustment button to access the Saturation setting.</p>
Color Balance	<p>Professional only: Adjusts the balance of red, green, and blue colors in the overall image.</p> <p>Click the  Image Adjustment button to access the Color Balance setting.</p>

Auto Exposure	<p>Home: Automatically applied.</p> <p>Office: Click the Configuration button, then click the Color tab to access the Auto Exposure Level slider.</p> <p>Professional: Click the  Auto Exposure button. To turn it on continuously, click the Configuration button, click the Color tab, and select Continuous auto exposure. You can adjust the level of exposure adjustment using the slider.</p>
Unsharp Mask Filter	<p>Home: Automatically applied.</p> <p>Office and Professional: Turn on to make the edges of image areas clearer for an overall sharper image. The level of sharpness is adjustable. Turn off to leave softer edges.</p>
Descreening Filter	<p>Home, Office, and Professional: Removes the rippled pattern that can appear in subtly shaded image areas, such as in skin tones. Also improves results when scanning magazine or newspaper images which include screening in their original print processes. The results of the Descreening Filter do not appear in the preview image, only in your scanned image.</p>
Histogram	<p>Professional only: Provides a graphical interface for adjusting highlight, shadow, and gamma levels individually. For advanced users only.</p> <p>Click the  Histogram Adjustment button to use the Histogram settings.</p>
Tone Correction	<p>Professional only: Provides a graphical interface for adjusting tone levels individually. For advanced users only.</p> <p>Click the  Tone Correction button to use the Tone Correction settings.</p>

Color Palette	<p>Professional only: Provides a graphical interface for adjusting mid-tone levels, such as skin tones, without affecting the highlight and shadow areas of the image. For advanced users only.</p> <p style="text-align: center;"></p> <p>Click the  Color Palette button to use the Color Palette settings.</p>
Threshold	<p>Home, Office, and Professional: Adjusts the level at which the black areas in text and line art are delineated, improving text recognition in OCR programs. (Available only when you select Black & White as the Image Type setting.)</p> <p>In Home Mode, click the Brightness button to access the Threshold setting.</p>

 **Note:**

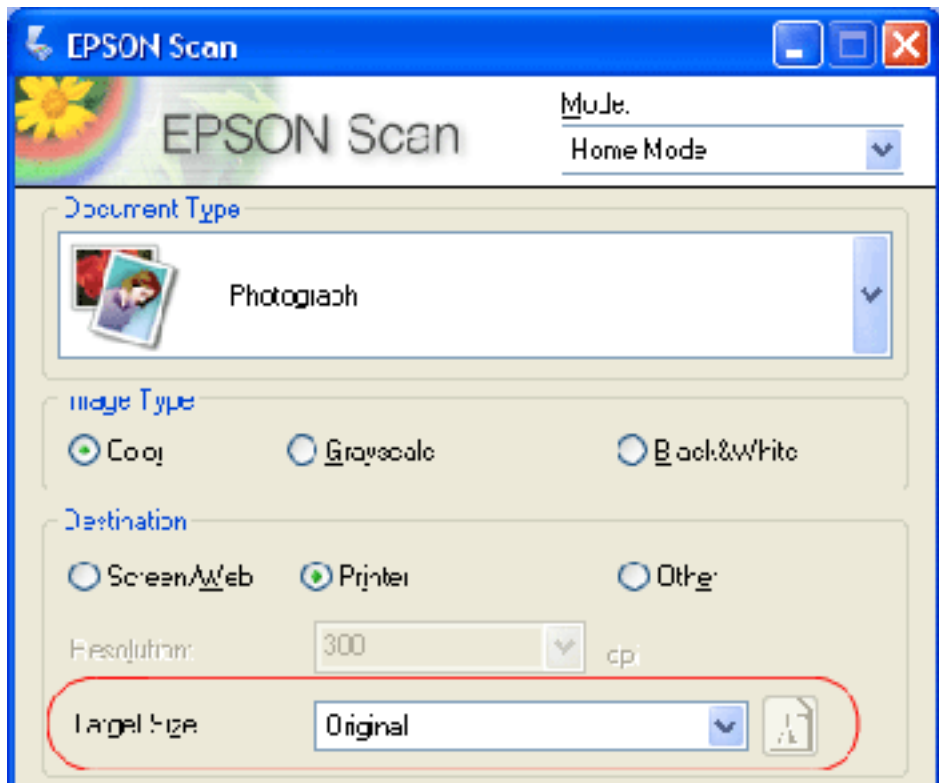
- To view the red, green, and blue levels at particular points in your preview image as you make adjustments, click the  densitometer icon in the preview window and click an image area. See EPSON Scan help for details.
- Certain settings may not be available, or may be automatically selected, depending on the type of image you are previewing and other settings you have selected.
- You can customize how certain EPSON Scan settings behave by clicking the **Configuration** button and changing settings in the window that appears. See EPSON Scan Help for details.
- To undo any image quality adjustments you make to the preview image, click the **Reset** button (if available), turn off the setting, or preview your image again.

 [Top](#)

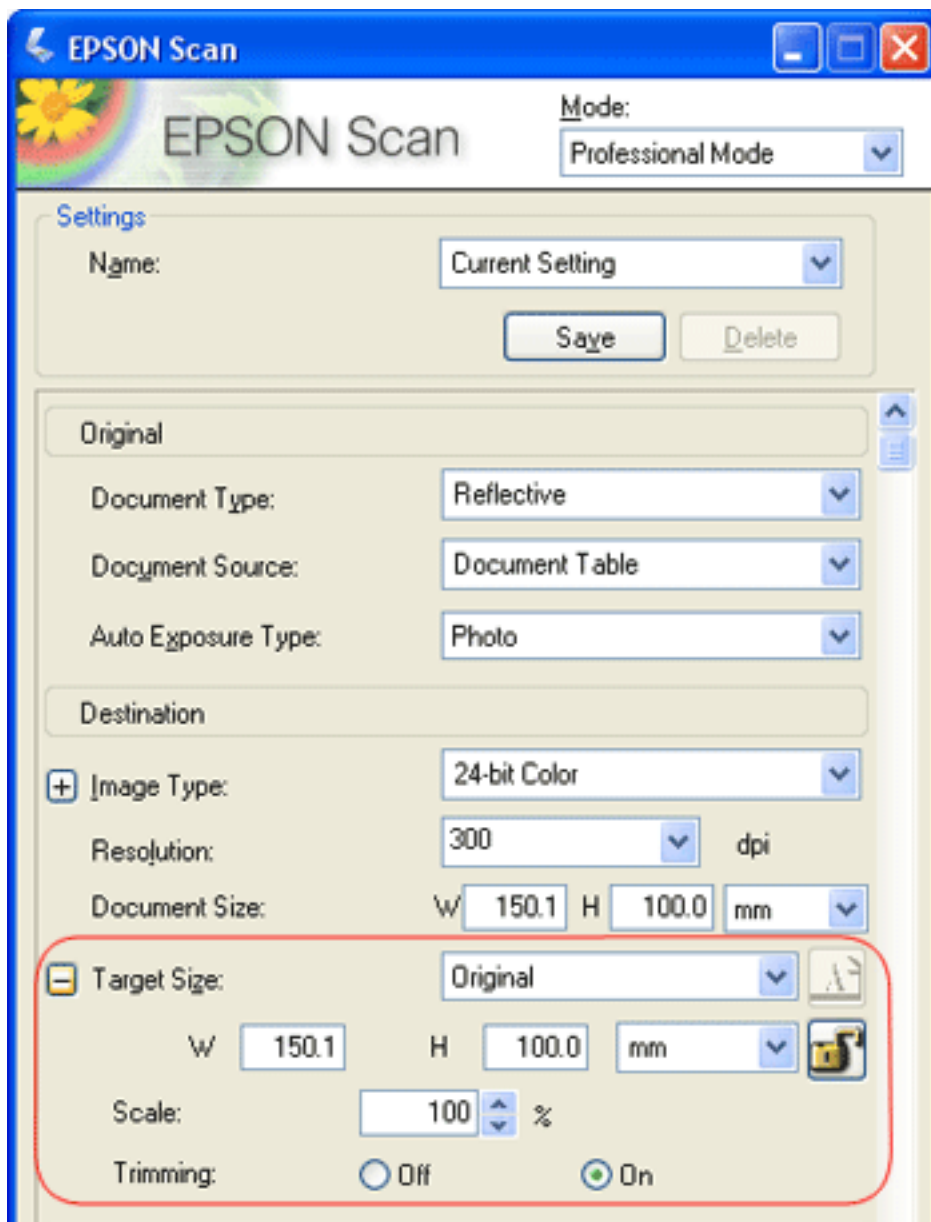
Selecting the Scan Size

You can scan your images at their original size, or you can reduce or enlarge their size as you scan them. You do this using the Target Size setting in Home or Professional Mode.

Home Mode




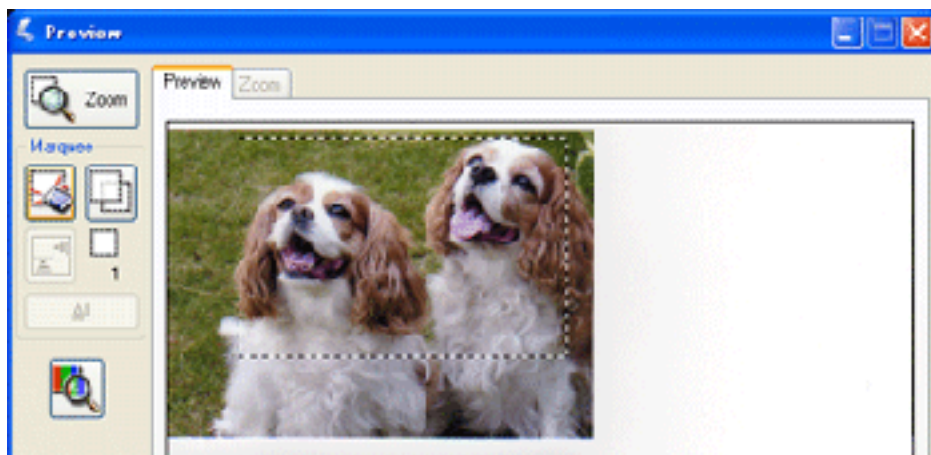
Professional Mode



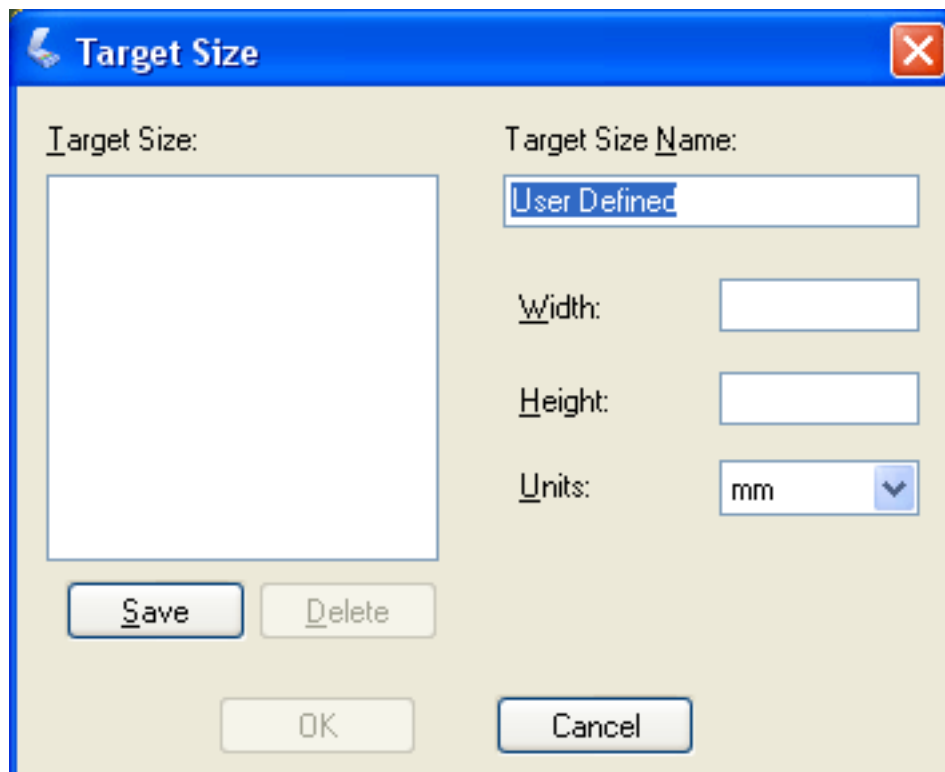
If you are going to scan your image to a particular size, you should select the Target Size setting after previewing it, but before adjusting your scan area (indicated by the marquee). This sets the scan area to the correct proportions so your image will not be cropped unexpectedly.

For instructions on previewing your image(s), see [Previewing and Adjusting the Scan Area](#). Then follow these steps to select the Target Size setting:

-  You can choose a predefined scan size from the Target Size list. Click the arrow in the list and select the size you want. A marquee (dotted line) proportioned for that size appears on your preview image:

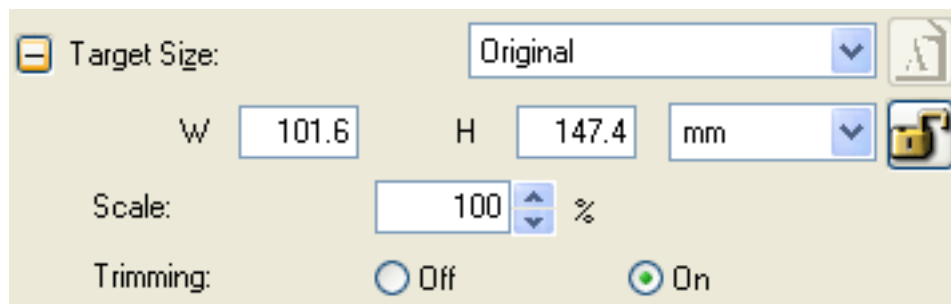



- 2 If you need to create a scan size that is not in the Target Size list, you can create a custom size. Click the arrow in the list and select **Customize**. You see the Target Size window:



Type a name for your custom size, enter the size, click the **Save** button, then click **OK**. Your new size appears in the Target Size list.

- 3 In Professional Mode, you can fine-tune the size using additional tools. Click the + (Windows) or ► (Mac OS X) next to **Target Size** to display these tools:



- To size your image by a certain percentage, adjust the **Scale** value.
- To change the way your image is cropped, turn **Trimming** on or off. (See EPSON Scan Help for details.)
- To unlock the proportions of your scan size, click the  lock icon. Then adjust the marquee or enter new width/height measurements.



Once you have selected your scan size, you can click and drag the marquee to the area in the image you want to scan. For details, see [Adjusting the Scan Area \(Marquee\)](#). The marquee proportions are retained as you adjust it.

If you need to rotate the marquee for a landscape or portrait image, click the



orientation icon. (Not available if you are scanning at the **Original** Target Size.)

 **Note:**

For more information about using the Target Size tools, click **Help** in the EPSON Scan window.



Now you are ready to scan your image(s). See [Finishing the Scan](#) for instructions.

 [Top](#)

Finishing the Scan

When you have finished selecting scan settings, you are ready to scan. Click the **Scan** button. After a few moments, your images are scanned.



What happens after you scan depends on how you started your scan:

- If you started your scan by running EPSON Scan as a standalone program, you see the File Save Settings window. This lets you select the name and location of your saved scan files. See [Selecting File Save Settings](#) for details.
- If you started your scan from a scanning program such as Adobe Acrobat, your scanned image(s) open in the program window. Click **Close** to close the EPSON Scan window and view your image(s) in the program.

 [Top](#)

[Home](#) > [Using the Scanner Features](#)

Scanning to a PDF File

You can scan multiple pages of a document using the ADF and save them as one PDF file on your computer. EPSON Scan displays an editing page so you can view the pages as you scan them and reorder, rotate, or delete them as necessary. You can also scan one page at a time on the document table and save it as a PDF file.

Note:

If you are scanning from Adobe Acrobat 7 on a Macintosh system, you may not be able to use the ADF to scan multiple pages. Use the document table to scan your pages individually, or scan multiple pages using EPSON Scan as described below.



Place your original document on the scanner. See one of these sections for instructions:

- If you are scanning using the ADF, load your document. See [Loading Documents in the Automatic Document Feeder](#)
- If you are scanning from the document table, see [Placing Originals on the Document Table](#)



Do one of the following to start EPSON Scan:

Windows:

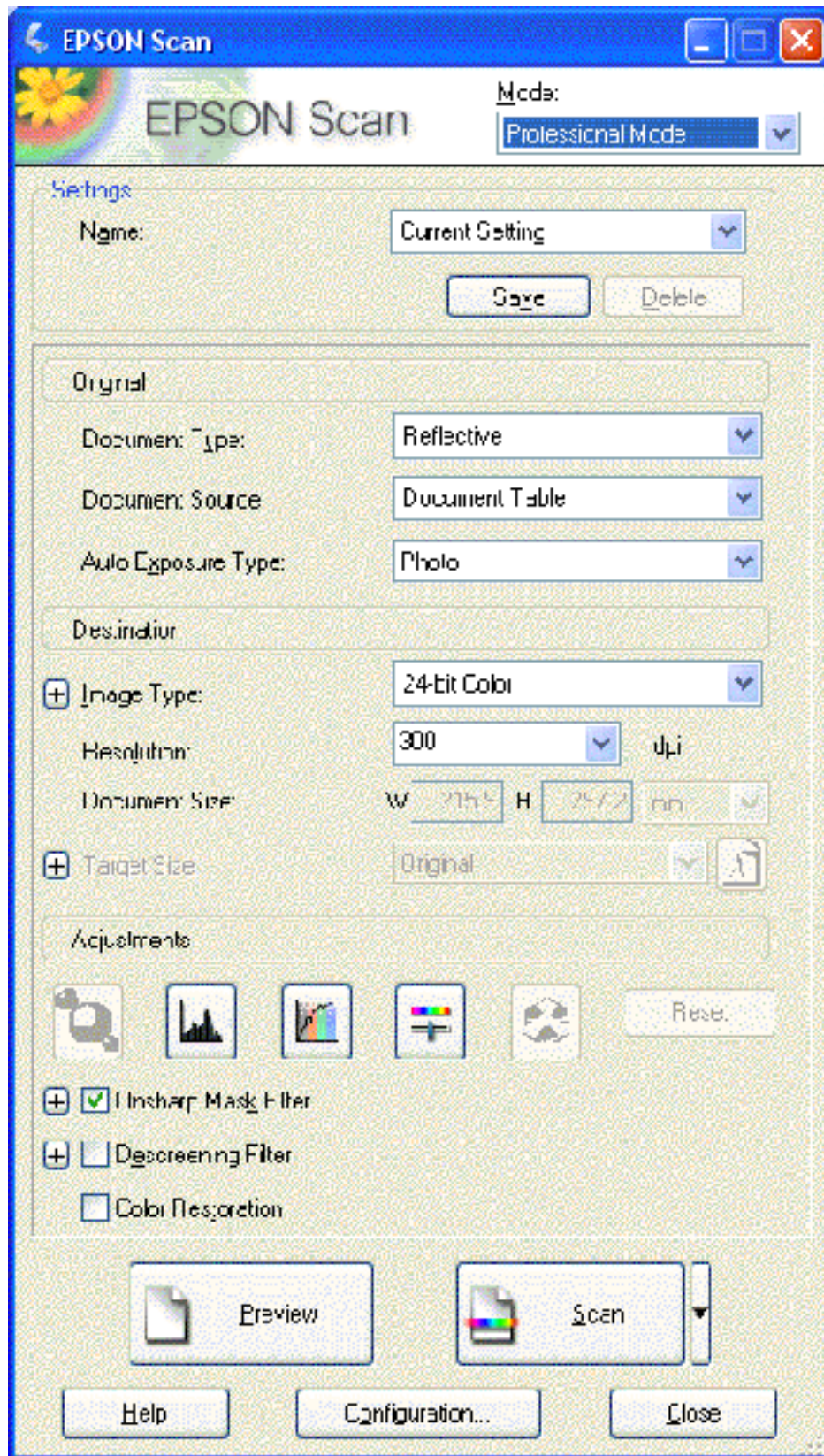
Double-click the **EPSON Scan** icon on your desktop.

Or select **Start > All Programs** or **Programs > EPSON Scan > EPSON Scan**.

Mac OS X:

Open the **Applications** folder and click the **EPSON Scan** icon.

- 3 If the Mode setting in the top right of the EPSON Scan window is not set to Professional Mode, click the arrow in the box and select **Professional Mode**.



4 If you are scanning using the ADF, select **ADF - Single-sided** or **ADF - Double-sided** as the Document Source setting.

If you are scanning one page on the document table, select **Document Table**.

5 Click the arrow in the Auto Exposure Type list and select your original document type; either **Document** or **Photo**.

6 Click the arrow to open the Image Type list and select the detailed image type you are scanning:

Image Type setting	Type of image you are scanning
48-bit Color	Color photo that you may want to modify in a 48-bit image-editing program
24-bit Color	Color photo
Color Smoothing	Color graphics, such as a chart or graph
16-bit Grayscale	Black-and-white photo with many shades of gray
8-bit Grayscale	Black-and-white photo with just a few shades of gray
Black & White	Document with black text and/or line art

7 Click the arrow next to the **Resolution** list and select the number of dots per inch at which you want to scan. See the table below for some guidelines:

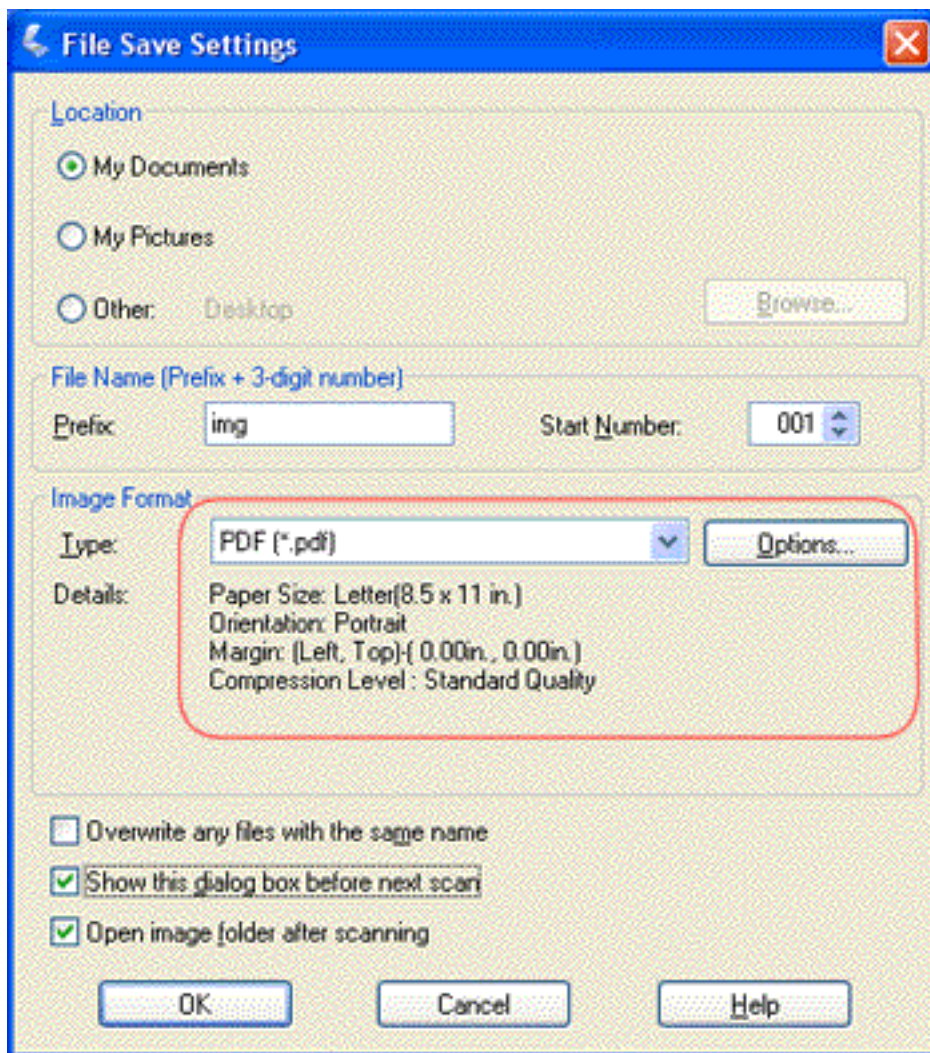
What you will do with the scanned image	Suggested scan resolution
Send via e-mail, upload to web, view only on the screen	96 to 150 dpi
Print, convert to editable text (OCR)	300 dpi
Fax	200 dpi



Click the **Scan** button to scan your document pages.



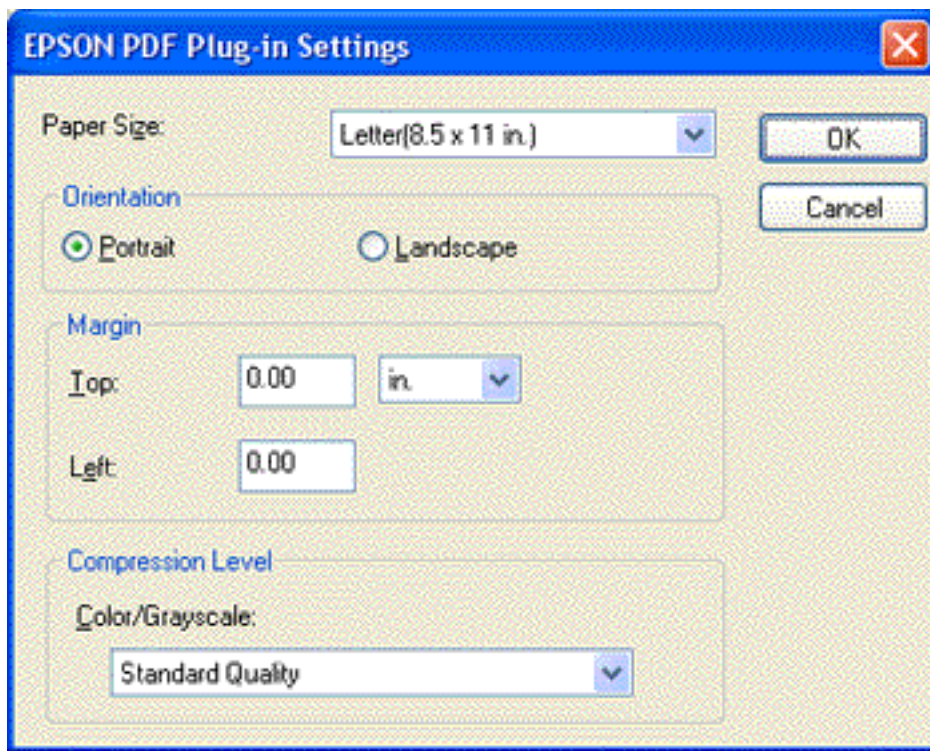
The File Save Settings window appears:



Select **PDF** as the file type setting. The current Paper Size, Orientation, Margin, and Compression setting are displayed below it.



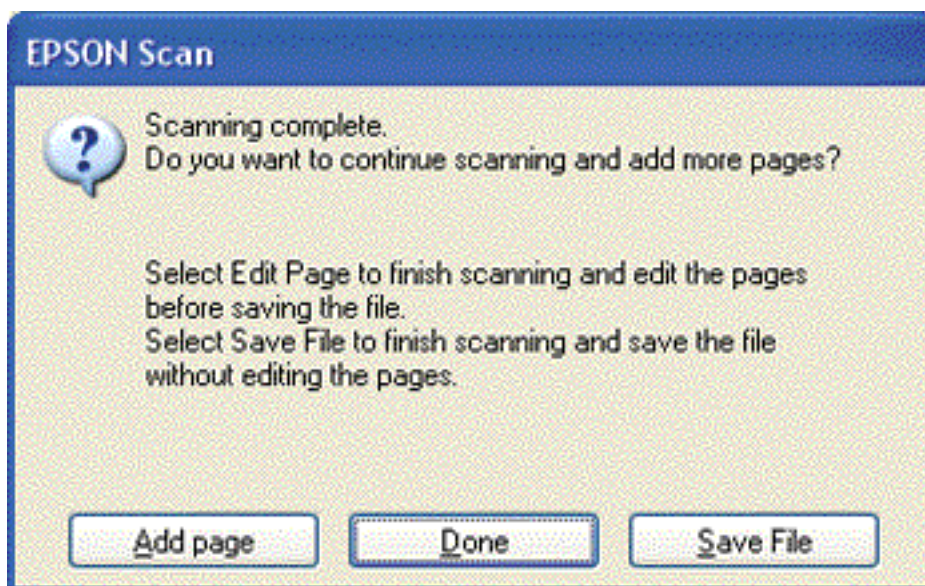
If you need to change any of the current PDF settings, click the **Options** button. You see the EPSON PDF Plug-in Settings window:



Select the settings that match your document and click **OK**. You return to the File Save Settings window.



When you are finished selecting file settings, click **OK**. EPSON Scan scans your pages and displays this window:



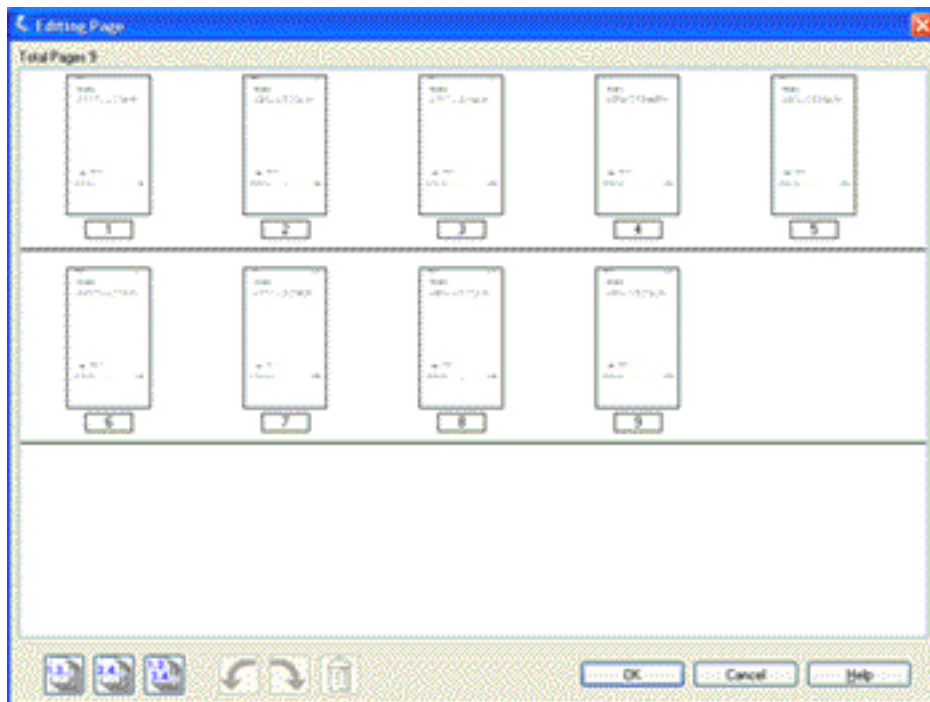
If you have finished scanning your document and want to view thumbnail images of the scanned pages, click **Done** and go to step 16.

If you need to load or place more pages for scanning, click **Add page**. Then load or place your originals and click **Scan**. When you are finished, click **Done** and go to step 16.



If you have finished scanning and want to save the file without editing the pages, click **Save File** and go to step 18.









You see the Editing Page window displaying thumbnail images of each scanned page:



If you want to include all the document pages in your PDF file as they currently look, go to step 17.

If you want to include only some of the pages, click the  odd pages or  even pages icons, or click the individual pages you want to include.

If you want to rotate or delete pages, click the pages or use the  odd pages,  even pages, or  all pages icon to select the pages. Then click the  left or  right rotate icon to rotate them or the  delete icon to delete them.

 **Note:**



The delete icon is not available when all document pages are selected.



When you have finished editing your document pages, click **OK**. Your document is saved in a PDF file in the location you selected.



Click **Close** to exit EPSON Scan.

[Home](#) > [Using the Scanner Features](#)

Converting Scanned Documents into Editable Text

 [OCR Software Limitations](#)

 [Scanning Using an OCR Program](#)

You can scan a document and convert the text into data that you can edit with a word processing program. This process is called OCR (Optical Character Recognition). To scan and use OCR, you need to use an OCR program, such as Adobe Acrobat.

OCR Software Limitations

OCR software cannot recognize handwritten characters, and certain types of documents or text are difficult for OCR software to recognize, such as:

- Items that have been copied from other copies
- Faxes
- Text with tightly spaced characters or line pitch
- Text that is in tables or underlined
- Cursive or italic fonts, and font sizes less than 8 points

 [Top](#)

Scanning Using an OCR Program

Follow these steps to scan and convert text using an OCR program. See your OCR program documentation for detailed instructions.



Place your original document on the scanner. See one of these sections for instructions:

- [Loading Documents in the Automatic Document Feeder](#)
- [Placing Originals on the Document Table](#)



Start your OCR program.



Start your OCR program's scan function. EPSON Scan starts in the last mode you used.



Select your scan settings as follows, depending on the mode you are using:

Office Mode

- Select **Auto Detect**, **ADF - Single-sided**, **ADF - Double-sided**, or **Document Table** as the Document Source.
- Select **Color** or **Black&White** as the Image Type.
- Select **300** dpi as the Resolution

Home Mode

- Select **Magazine**, **Newspaper**, or **Text/Line Art** as the Document Type.
- Select **Black&White** or **Color** as the Image Type
- Choose **Printer** or **Other** as your Destination setting.
- Preview and select your scan area as described in [Previewing and Adjusting the Scan Area](#).

Professional Mode

- Select **ADF - Single-sided**, **ADF - Double-sided**, or **Document Table** as the Document Source.
- Select **Document** as the Auto Exposure Type.
- Select **Black&White**, **24-bit Color**, or **48-bit Color** as the Image Type.
- Select **300** dpi as the Resolution.

 **Note:**

If the characters in your text are not recognized very well, you can improve recognition by adjusting the **Threshold** setting.

If you are scanning using the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.



Click **Scan**. Your document is scanned, processed into editable text, and opened in your OCR program window.



Follow the instructions in OCR program Help to edit and save your document.

[Home](#) > [Using the Scanner Features](#)

Restoring Color in Photos

Using the **Color Restoration** feature in EPSON Scan, you can transform old, faded, or badly exposed photos into ones with true-to-life color and sharpness. You can restore printed photos automatically as you scan them.



Follow these steps to restore colors using EPSON Scan:

- 1 Place your original photo on the document table. See [Placing Originals on the Document Table](#) for instructions.

Note:

Do not load photos into the ADF.

- 2 Start EPSON Scan. See one of these sections for instructions:

- [Starting a Scan With EPSON Scan](#)
- [Starting a Scan With Another Scanning Program](#)

3 When the EPSON Scan window appears, select **Home Mode** or **Professional Mode** in the upper right corner of the window, if necessary.

 **Note:**

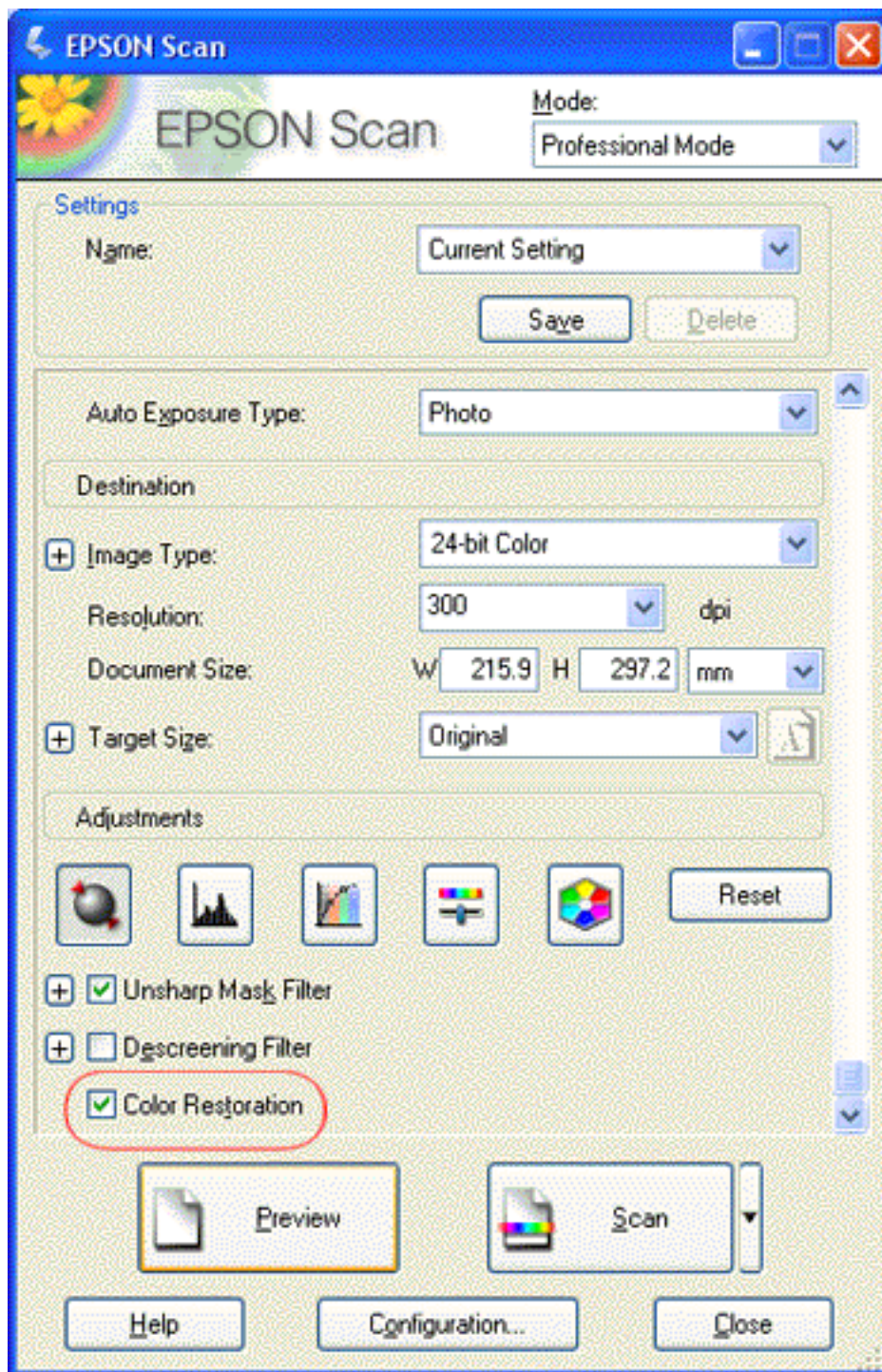
To change the scan mode, see [Changing the Scan Mode](#).

4 Select the basic settings for the type of original(s) you are scanning, then select the destination setting for the way you will use your image(s). See [Selecting Basic Settings](#) for instructions.

5 Click the **Preview** button to preview your image(s), then select your scan area. See [Previewing and Adjusting the Scan Area](#) for instructions.

6 Do one of the following to select the Color Restoration option:

- **Home Mode:** Click the **Color Restoration** checkbox.
- **Professional Mode:** Scroll down to the Adjustments area and click the **Color Restoration** checkbox.



7 Make any other necessary image adjustments. See [Adjusting the Color and Other Image Settings](#) for instructions.

8 Size your image as necessary. See [Selecting the Scan Size](#) for instructions.



Click the **Scan** button to scan and restore the color in your image (s).


What happens next depends on how you started EPSON Scan. See [Finishing the Scan](#) for details.

[Home](#) > [Using the Scanner Features](#)

Assigning a Program to the Start Button

- Assigning a Program With Windows XP
- Assigning a Program With Windows 98SE, Me, or 2000

The  Start button opens EPSON Scan in Office Mode when you press it the first time.


You can assign the  Start button to any Windows program that supports scanner events, such as Adobe Acrobat. If you have a compatible program, it will appear in the selection window.

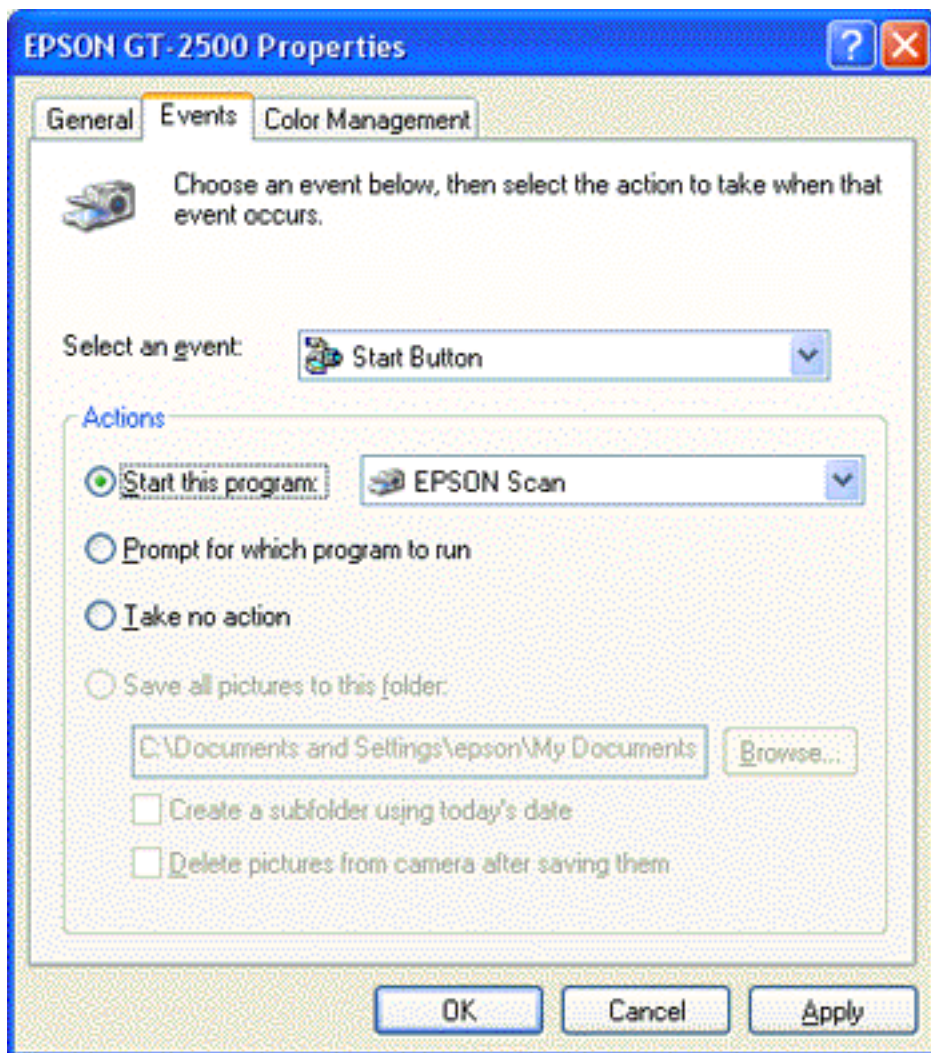
If you want to assign a different program to the  Start button, follow the steps below. The steps you use depend on the version of Windows you have.

Assigning a Program With Windows XP

 Click **Start** > **Control Panel** > **Printers and Other Hardware** or **Start** > **Settings** > **Control Panel**.

 Double-click the **Scanners and Cameras** icon.

 Right-click your scanner's icon and select **Properties**. You see this window:




4 Click the **Events** tab.

5 In the **Select an event** list, choose the  Start button.

6 In the **Start this program** list, choose the program you want to assign. Only compatible programs appear in the list.

 **Note:**

If you want to be given a choice of programs whenever you press the  Start button, click the **Prompt for which program to run** button instead. If you want to disable the button from opening a program, click the **Take no action** button instead.

7

Click **Apply**, then click **OK**.

 [Top](#)

Assigning a Program With Windows 98SE, Me, or 2000

1

Click **Start > Settings > Control Panel**.

2

Double-click the **Scanners and Cameras** icon.

3

Do one of the following:

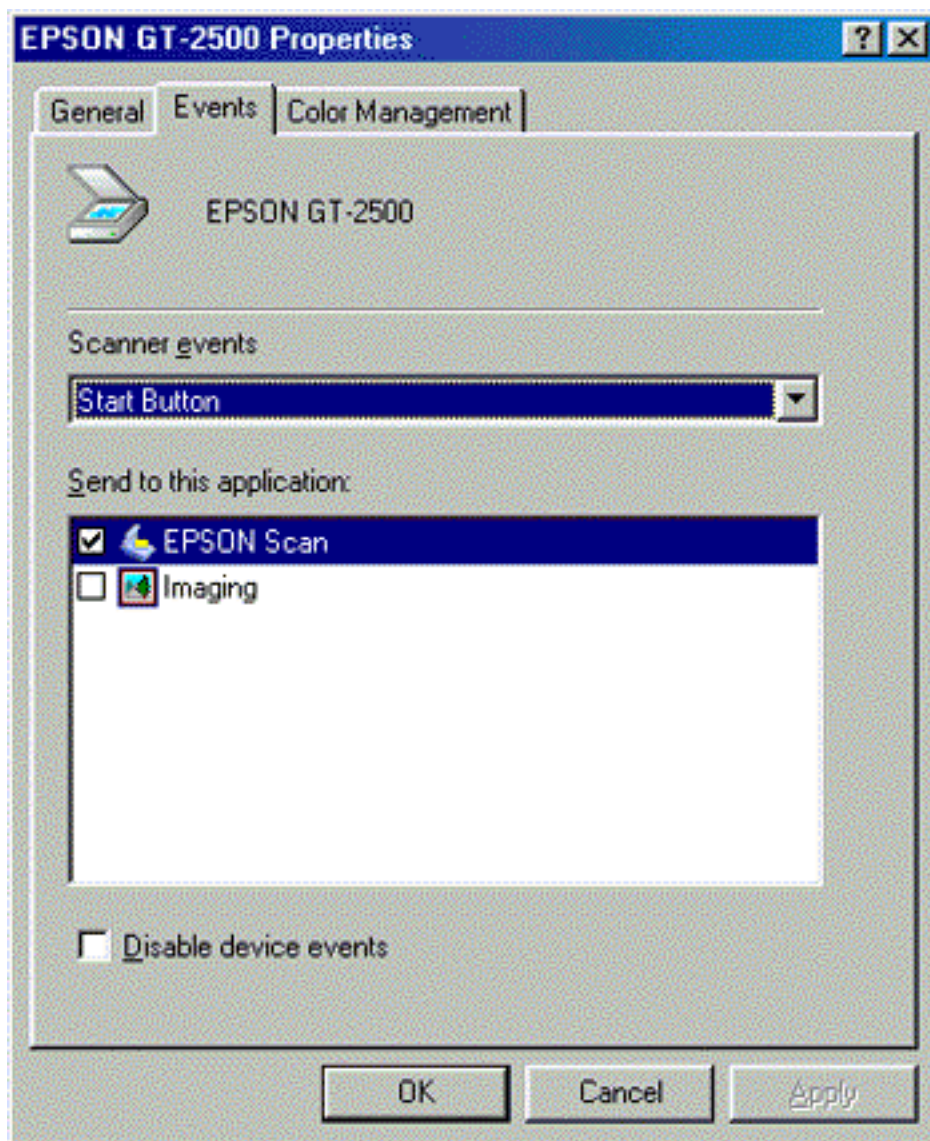
Windows Me:

Right-click your scanner icon and click **Properties**.


Windows 98SE and 2000:

Select your scanner icon and click **Properties**.

You see this window:




4 Click the **Events** tab.

5 In the **Scanner events** list, choose the  Start button.

6 In the **Send to this application** list, click the checkbox for the program you want to assign. Only compatible programs appear in the list.

 **Note:**


If you want to be given a choice of programs whenever you press the  Start button, select more than one program in the list. If you want to disable the button from opening a program, click the **Disable device events** button instead.



Click **Apply**, then click **OK**.



Note:

With Windows 2000, restart your computer before using the newly assigned  Start button.

 [Top](#)

[Home](#) > [Using the Network Image Express Card](#)

Installing the Network Image Express Card

The EPSON Network Image Express Card (B808393) is pre-installed in the Epson GT-2500 Plus version of the scanner. It is an option for the Epson GT-2500. The network card lets you use your scanner over a network without having to connect the scanner to a server PC.

For details on using the card, see the documentation that came with it.

Caution:

Do not install any other optional card in your scanner, or you may damage your scanner.



Turn off the scanner.

Caution:

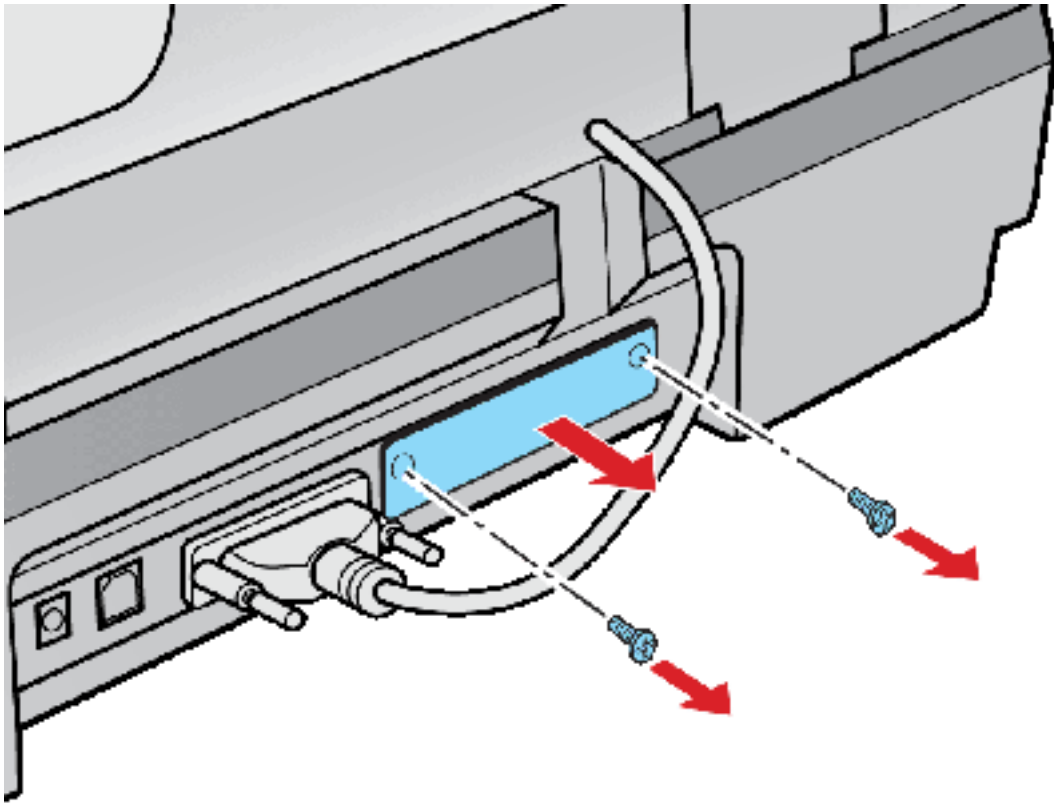
Do not install or uninstall the Network Image Express Card while the scanner is turned on; otherwise damage may occur.



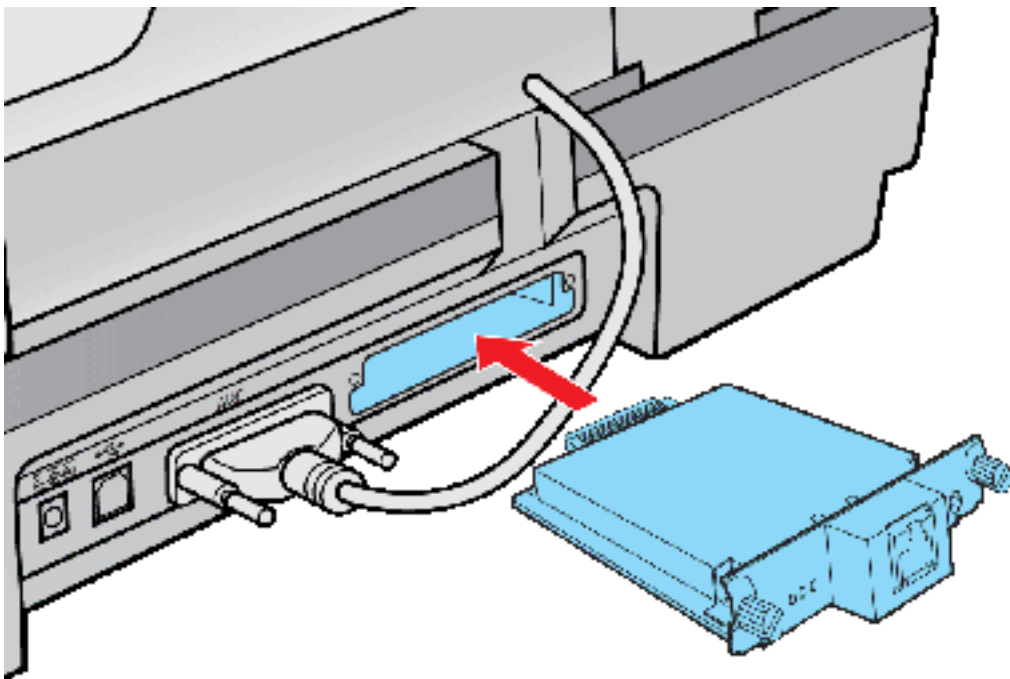
Unplug the power cord and disconnect all the cables from your scanner. (Do not disconnect the cable securing the ADF to your scanner.)



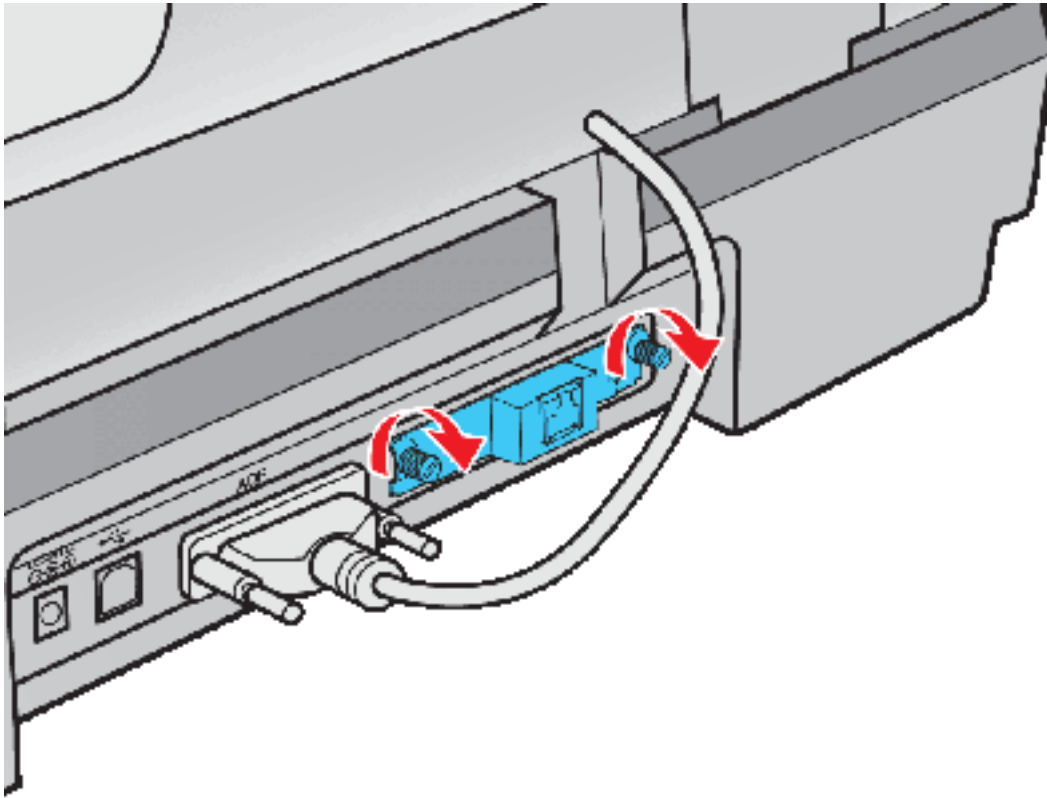
Remove the two screws securing the shield plate using a Phillips-head screwdriver, then remove the shield plate. Be sure to keep the screws in case you re-install the shield plate later.



- 4 Insert the Network Image Express Card in your scanner's optional interface slot.



- 5 Press in as you tighten the thumbscrews to secure the card.



- 6 Plug the scanner's power cord into an electrical outlet.

- 7 To initialize the Network Image Express Card, turn on the scanner while holding down the **Reset** button on the card for 10 seconds. The red status light and green data light flash briefly, and then the status light turns orange.

Note:

Be sure to initialize the Network Image Express Card whenever you install or re-install it in the scanner.



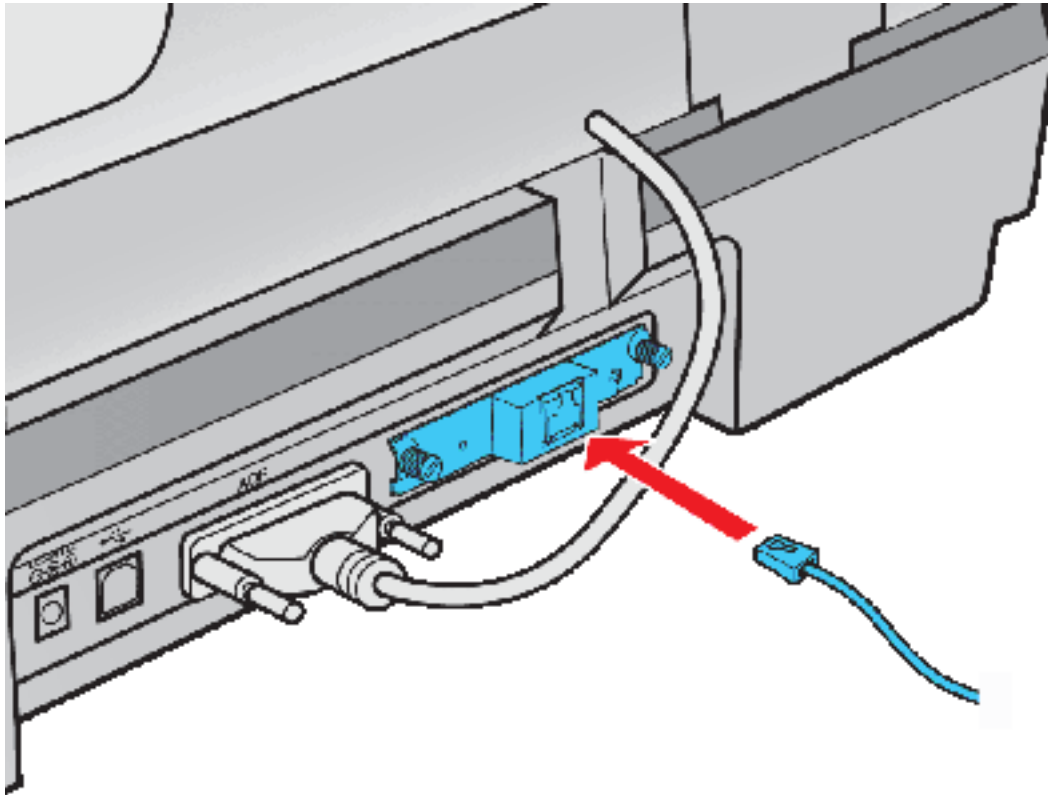
Turn off the scanner.

[Home](#) > [Using the Network Image Express Card](#)

Connecting the Card and Scanner to a Network Hub



Connect an Ethernet cable (Category 5 shielded twisted-pair cable) to the RJ-45 connector on the Network Image Express Card and connect the other end to your network hub.



Caution:

- You must use a Category 5 shielded twisted-pair cable to connect the Network Image Express Card to prevent a malfunction.
- Do not connect the Network Image Express Card directly to a computer; connect it only to a network hub.
- Do not connect or disconnect the network cable when the scanner is turned on.
- To use the Network Image Express Card, disconnect the USB cable from the scanner; otherwise the scanner may not work properly.
- Do not disconnect the USB cable while an Ethernet cable is already connected to the RJ-45 connector on the Network Image Express Card.

2

Turn on the scanner.

3

Check the lights on the Network Image Express Card. Initialization is in progress while the red status light and the green data light are on. When the yellow status light comes on, initialization is complete. When the red status light is on and the green data light is flashing, the card is receiving data.

[Home](#) > [Using the Network Image Express Card](#)

Setting Up Client Computers for Network Scanning

[Installing the TCP/IP Protocol](#)

To allow networking, you must install a Network Interface Card and a Network Interface Card (NIC) driver on each client computer in the network. See the documentation that came with the card for instructions.

Then follow the instructions in this section to set up the TCP/IP protocol on the client computers.

Installing the TCP/IP Protocol

Windows XP or 2000

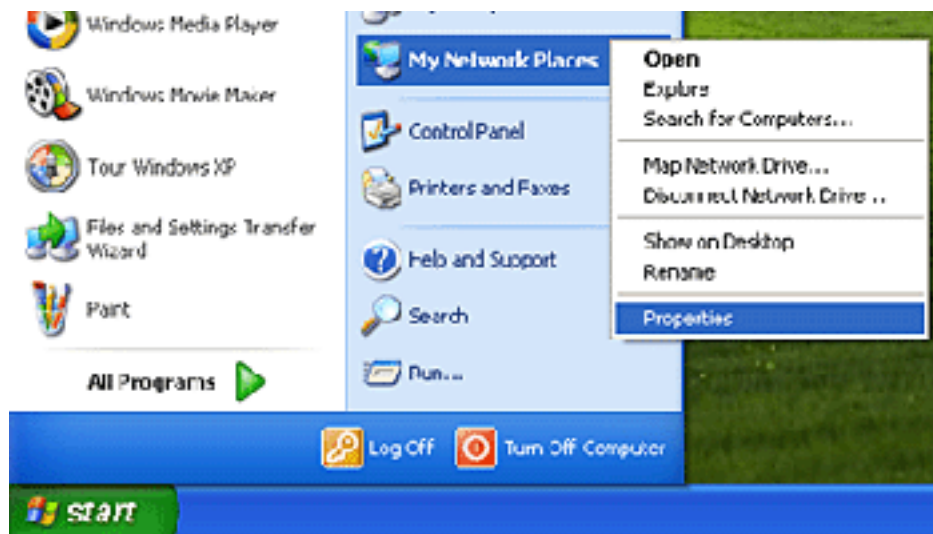
Note:

The screen shots in this section show Windows 2000, however the instructions are the same for Windows XP, except as noted.



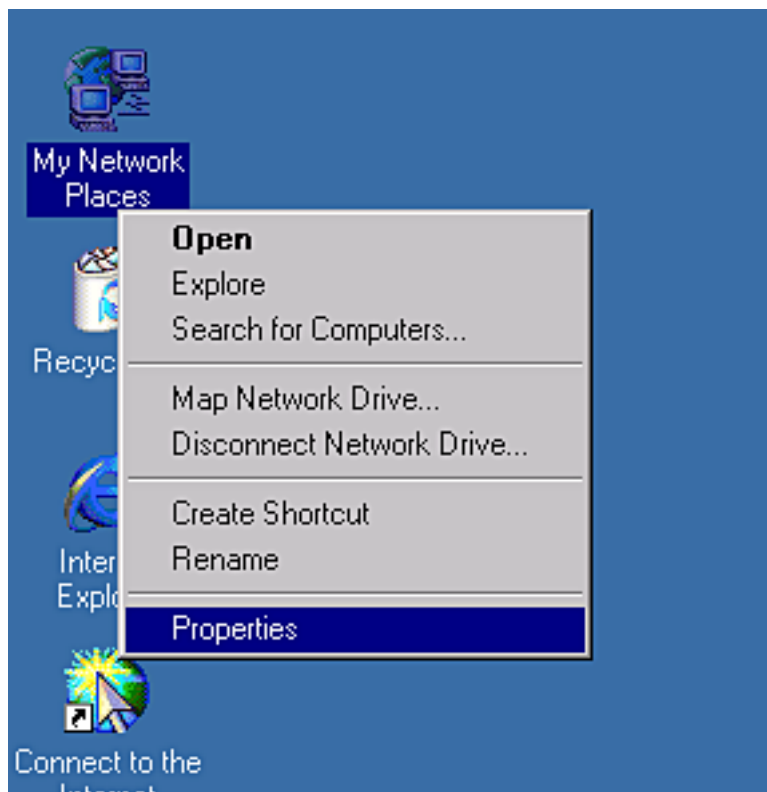
Windows XP:

Click **Start**, right-click **My Network Places**, and select **Properties**.

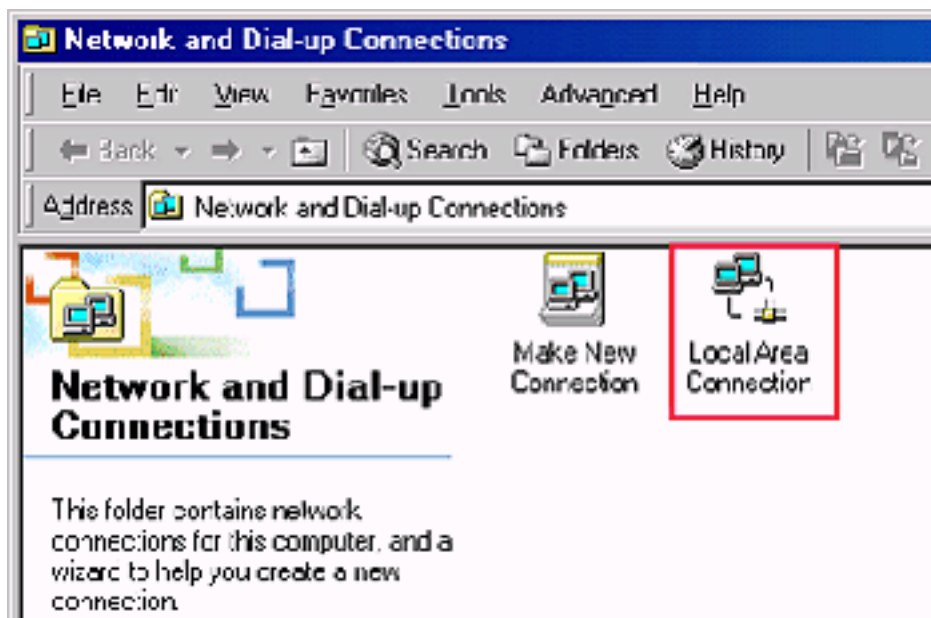


Windows 2000:

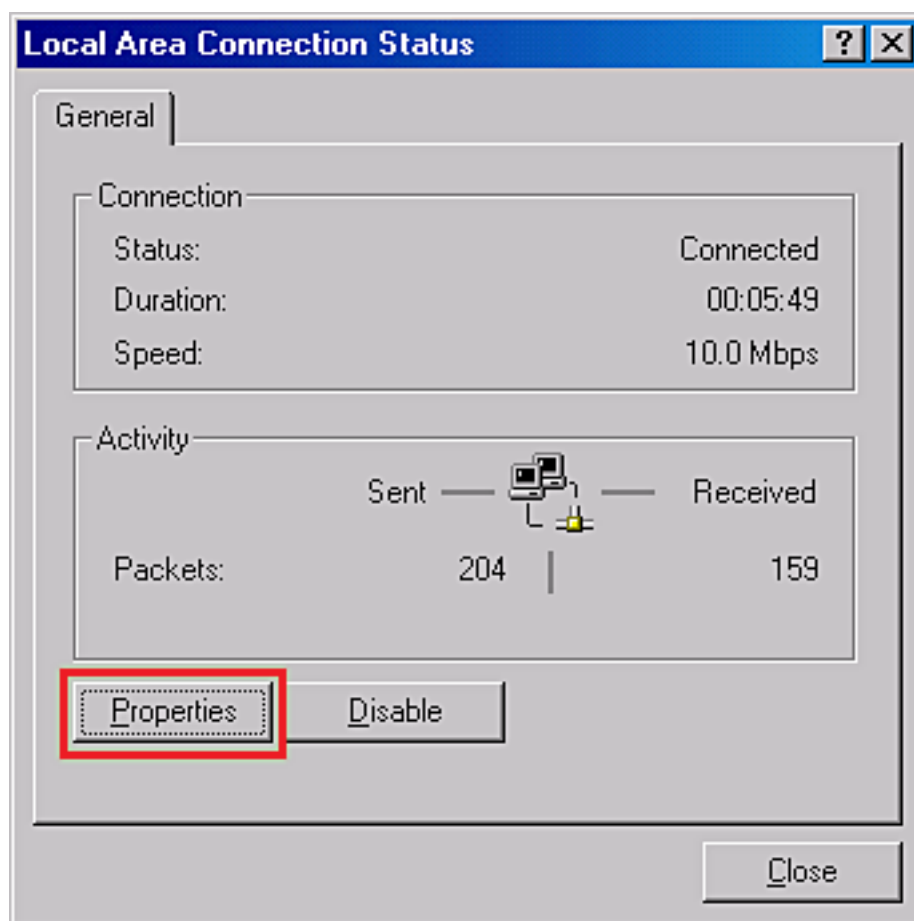
Right-click the **My Network Places** icon and select **Properties**.



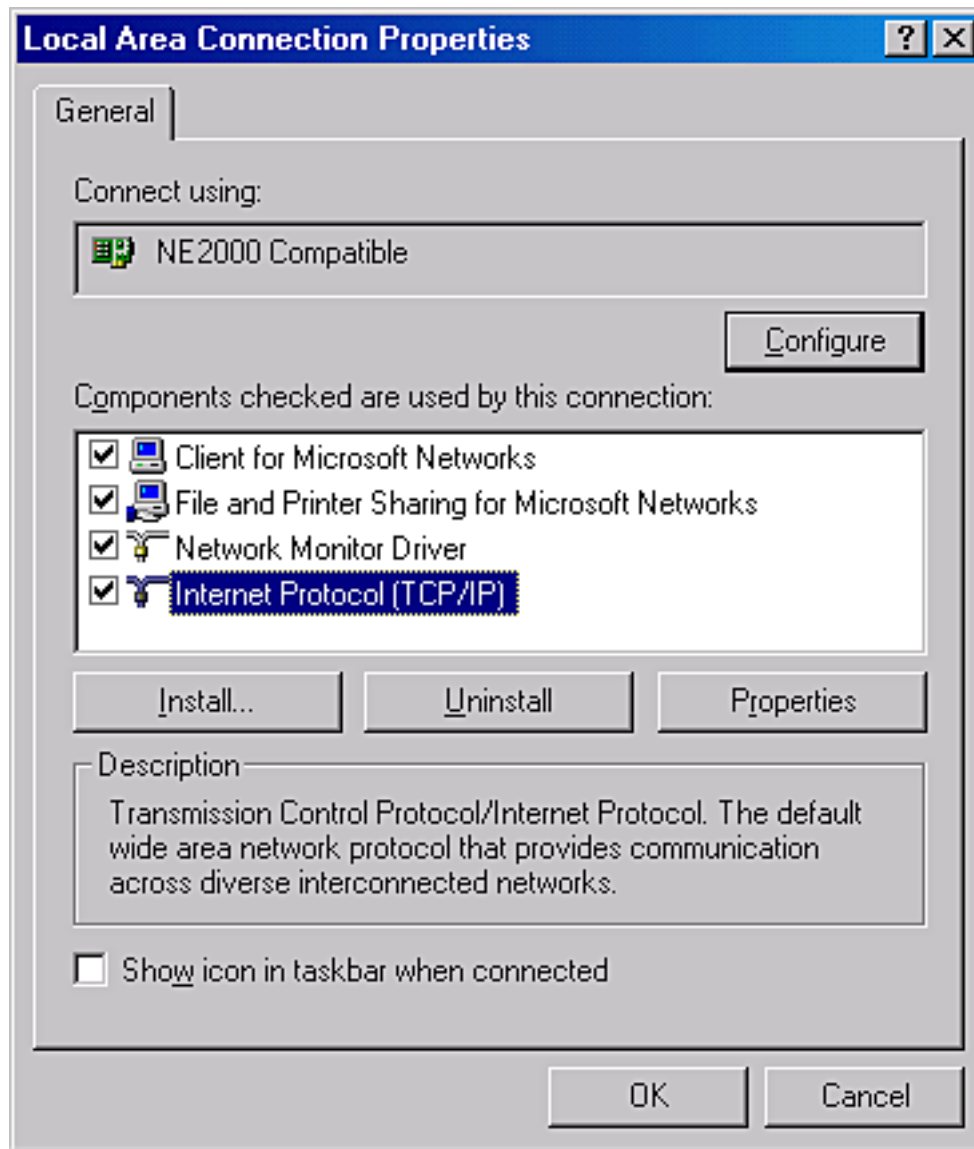
- 2 Double-click **Local Area Connection**.



- 3 Click **Properties**.



- 4 Make sure the **Internet Protocol (TCP/IP)** box is checked in the Local Area Connection Properties window.

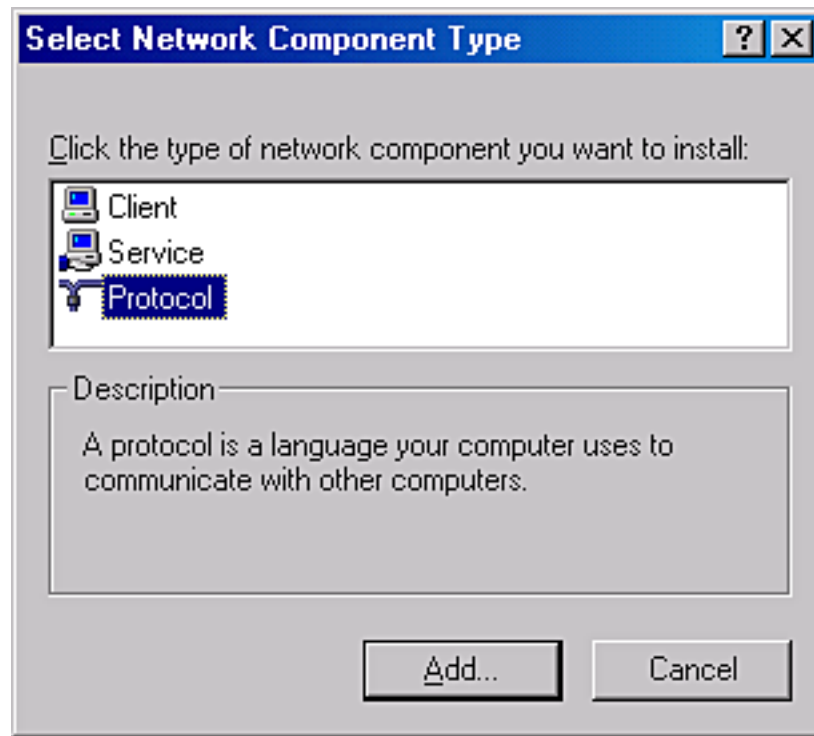


If **Internet Protocol (TCP/IP)** does not appear in the list, go to step 5.

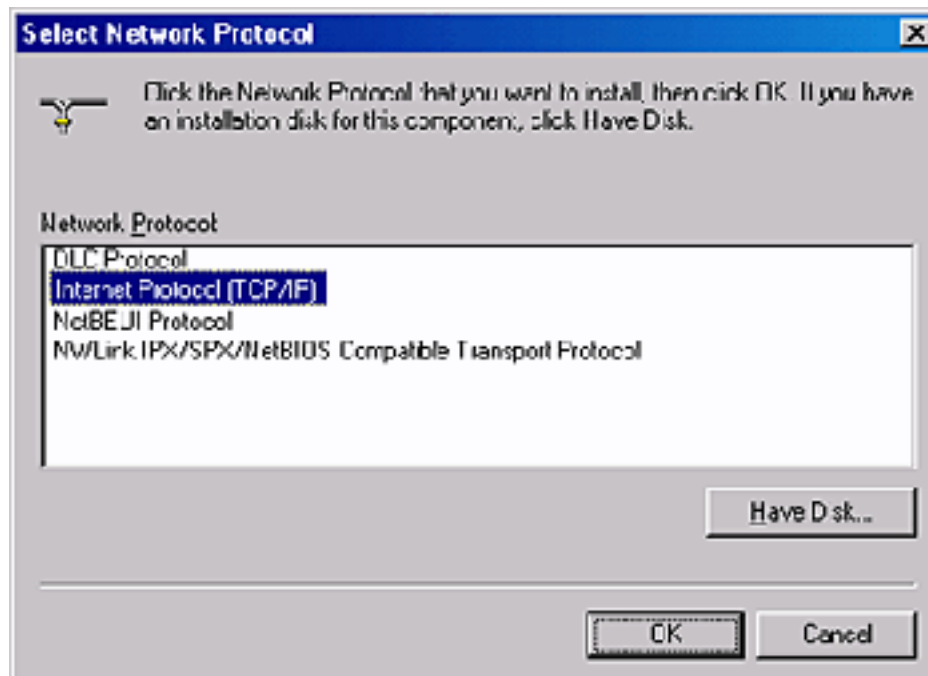
If it does appear, go to [Scanning Over a Network](#).

- 5 Click **Install**. The Select Network Component Type window appears.

- 6 Select **Protocol** from the list and click **Add**.



- 7 Select **Internet Protocol (TCP/IP)** and click **OK**.





Make sure the **Internet Protocol (TCP/IP)** box is checked and click **OK**. Then go to [Scanning Over a Network](#).

Windows 98SE or Me



Click **Start**, point to **Settings**, and select **Control Panel**.

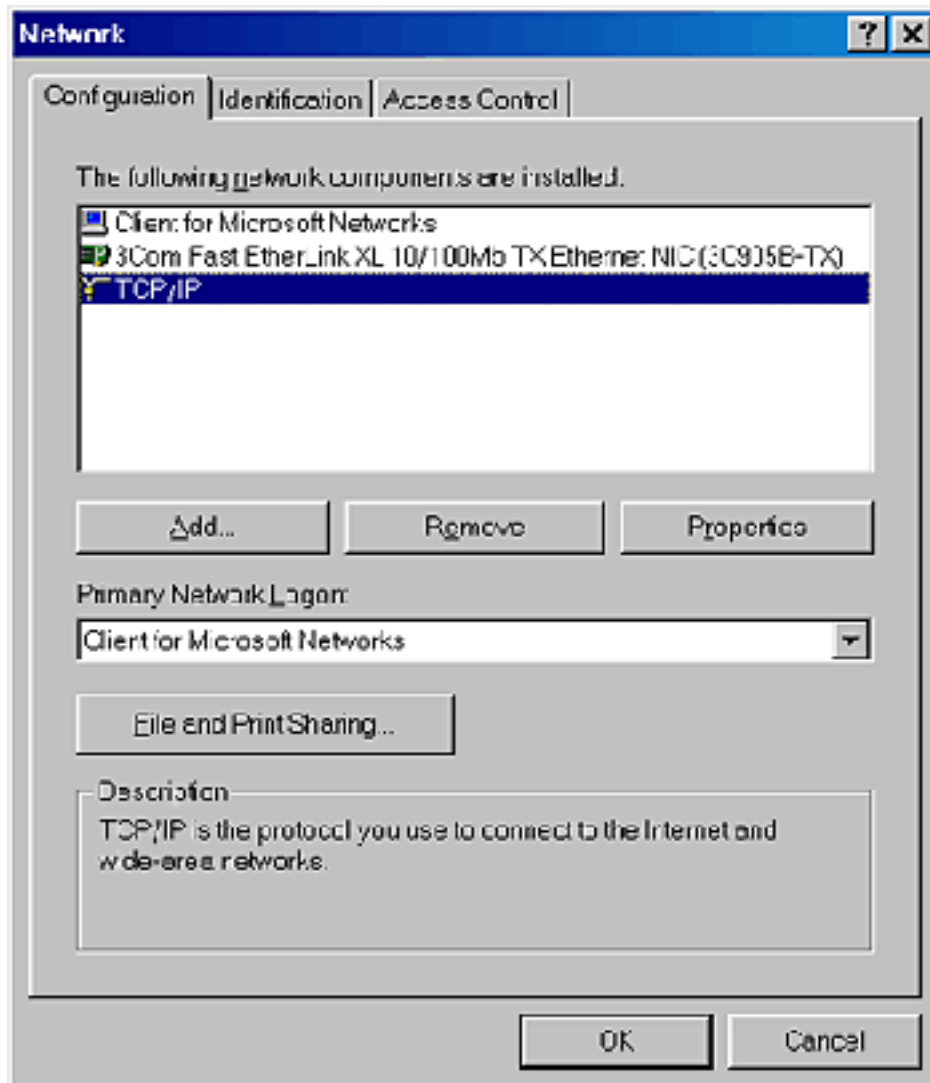


Double-click the **Network** icon.



Click the **Configuration** tab in the Network window.

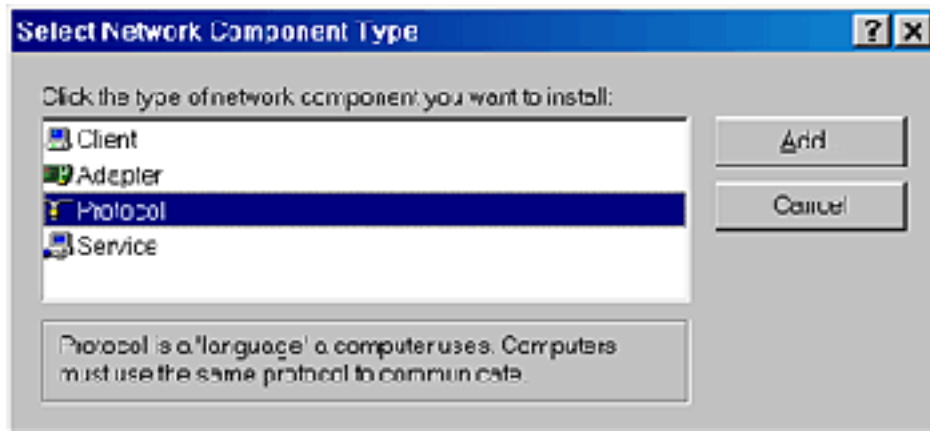
- 4 Make sure **TCP/IP** is included in the network components list.



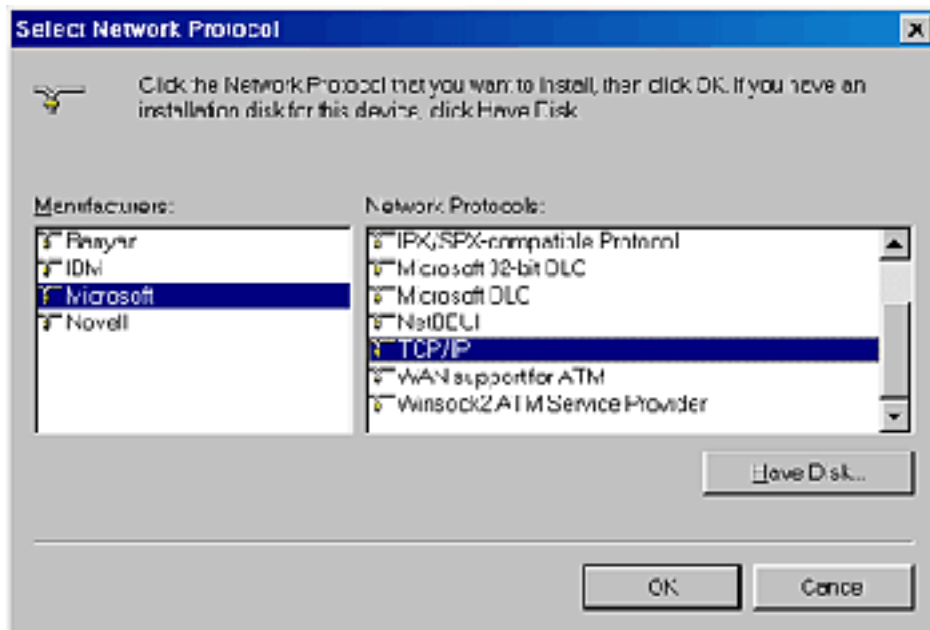
If **TCP/IP** appears in the list, go to [Scanning Over a Network](#); otherwise, go to step 5.

- 5 Click Add. The Select Network Component Type window appears.

- 6 Select **Protocol** from the list and click **Add**.



- 7 Select **Microsoft** from the Manufacturers list and **TCP/IP** from Network Protocols list, then click **OK**.



- 8 Follow the instructions on the screen to finish adding the protocol. Then go to [Scanning Over a Network](#).

[Home](#) > [Using the Network Image Express Card](#)

Scanning Over a Network

▾ [Starting EPSON Scan Settings](#)

▾ [Scanning an Image](#)

Starting EPSON Scan Settings

Make sure your Epson scanner and Network Image Express Card are turned on and working properly. Then follow the steps below to use the EPSON Scan Settings program to enable network scanning.

Note:

- With Windows 2000 and XP, you need to log on with administrator privileges to install the software.
- With Windows 2000, XP, and Mac OS X, you need to log on using administrator privileges to make changes to the settings. Any changes made to the settings by the administrator apply to all users.
- With Mac OS X, do not use the Fast User Switching function while using your scanner.



Obtain the IP address or host name of the Network Image Express Card from your network administrator. You can also obtain the IP address by using the software that came with your Network Image Express Card. See "Setting an IP Address Using EpsonNet WinAssist" in the *User's Guide* that came with the card.

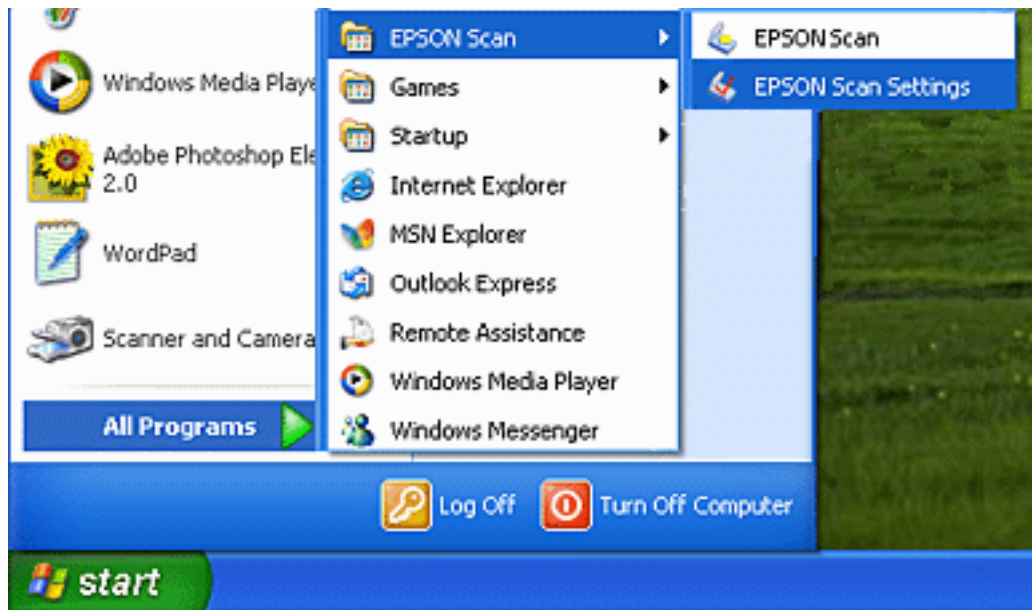


Start EPSON Scan Settings.

Windows:

Click **Start** > **All Programs** (Windows XP) or **Programs** (Windows Me, 98SE, and

2000) > **EPSON Scan** > **EPSON Scan Settings**.



Mac OS X:

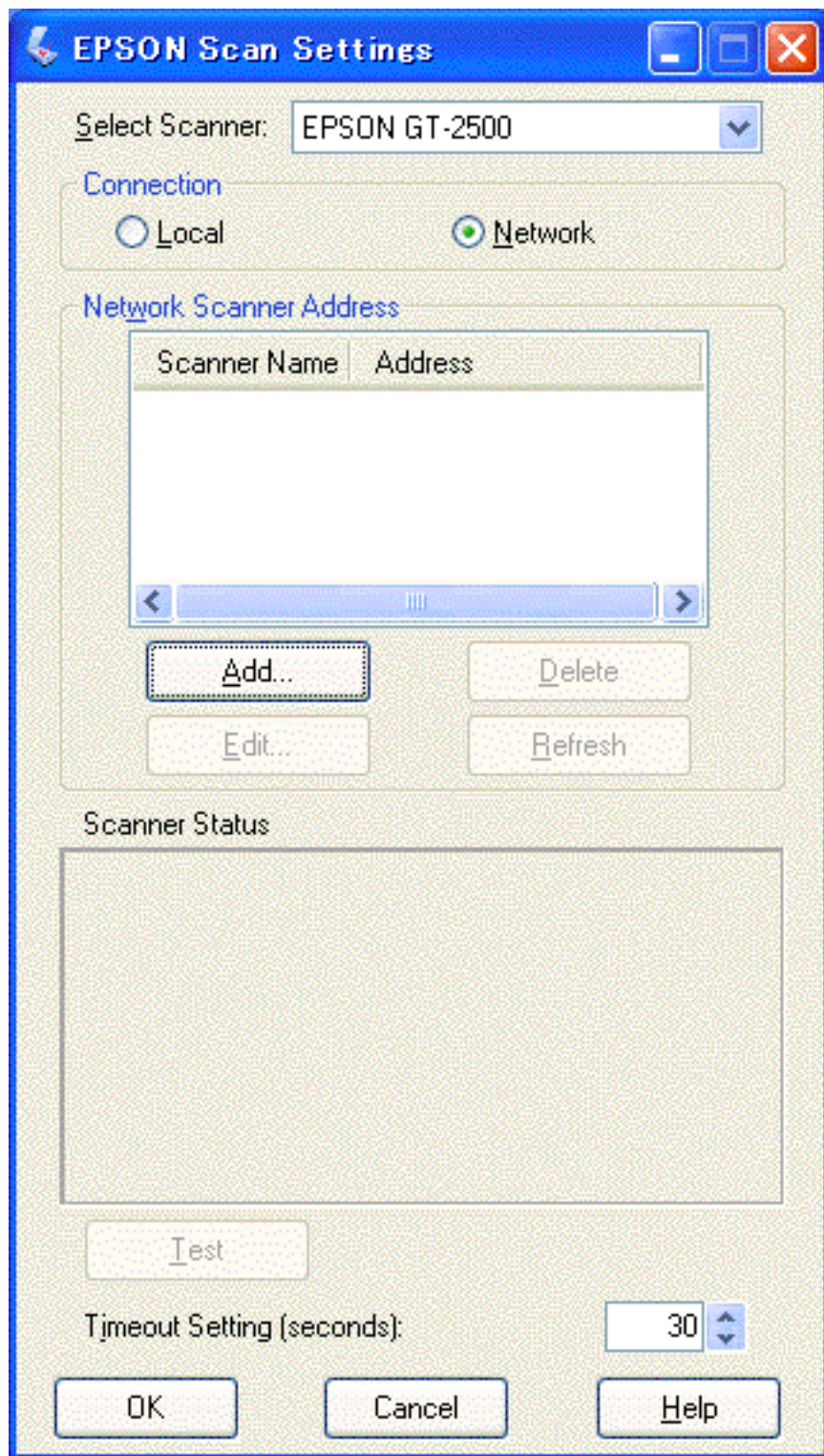
Click the **EPSON Scan Settings** icon in the **Utility** folder.



EPSON Scan Settings



Select **EPSON GT-2500** from the **Select Scanner** drop-down list.



- 4 Click the **Network** radio button, then click the **Add** button.

5

In the Add window, choose the Network Image Express Card's IP address under **Search for addresses**, or click the **Enter address** radio button and type in the address. Then click the **OK** button.

Add

Scanner Name
Scanner1

Search for addresses

192.168.192.82 **Retry**

Break

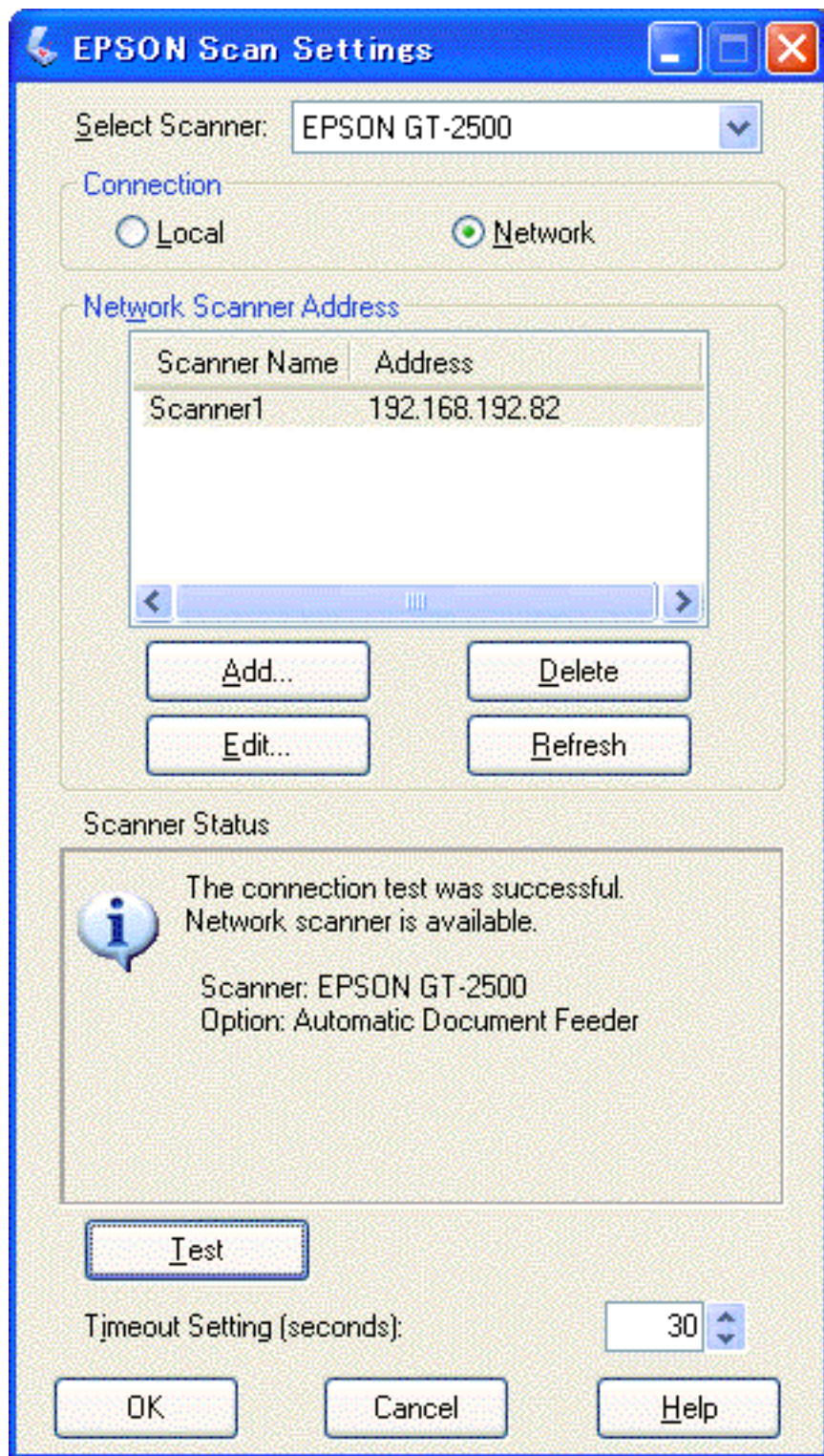
Searching. Please wait.

Enter address
(Use this option when addresses do not appear above.)

OK **Cancel** **Help**

6

In the EPSON Scan Settings window, click the **Test** button to check the connection. If everything works properly, you see a successful connection message in the Scanner Status box.



Click **OK** to save the settings.

Scanning an Image

Note:

You must set the IP address for your Network Image Express Card before you can scan using it. See [Starting EPSON Scan Settings](#) for instructions.




Turn on your scanner and the client computer.




On the client computer, double-click the **EPSON Scan** icon on the desktop (Windows) or open it from the **Applications** folder (Mac OS X).



Select your desired mode and scanning settings, then do one of the following to start your scan:

- Click the **Scan** button on the EPSON Scan window.
- Press the  Start button on the scanner

Note:

In a network environment, the  Start button on the scanner works the same way as clicking the **Scan** button in the EPSON Scan window.

[Home](#) > [Maintenance](#)

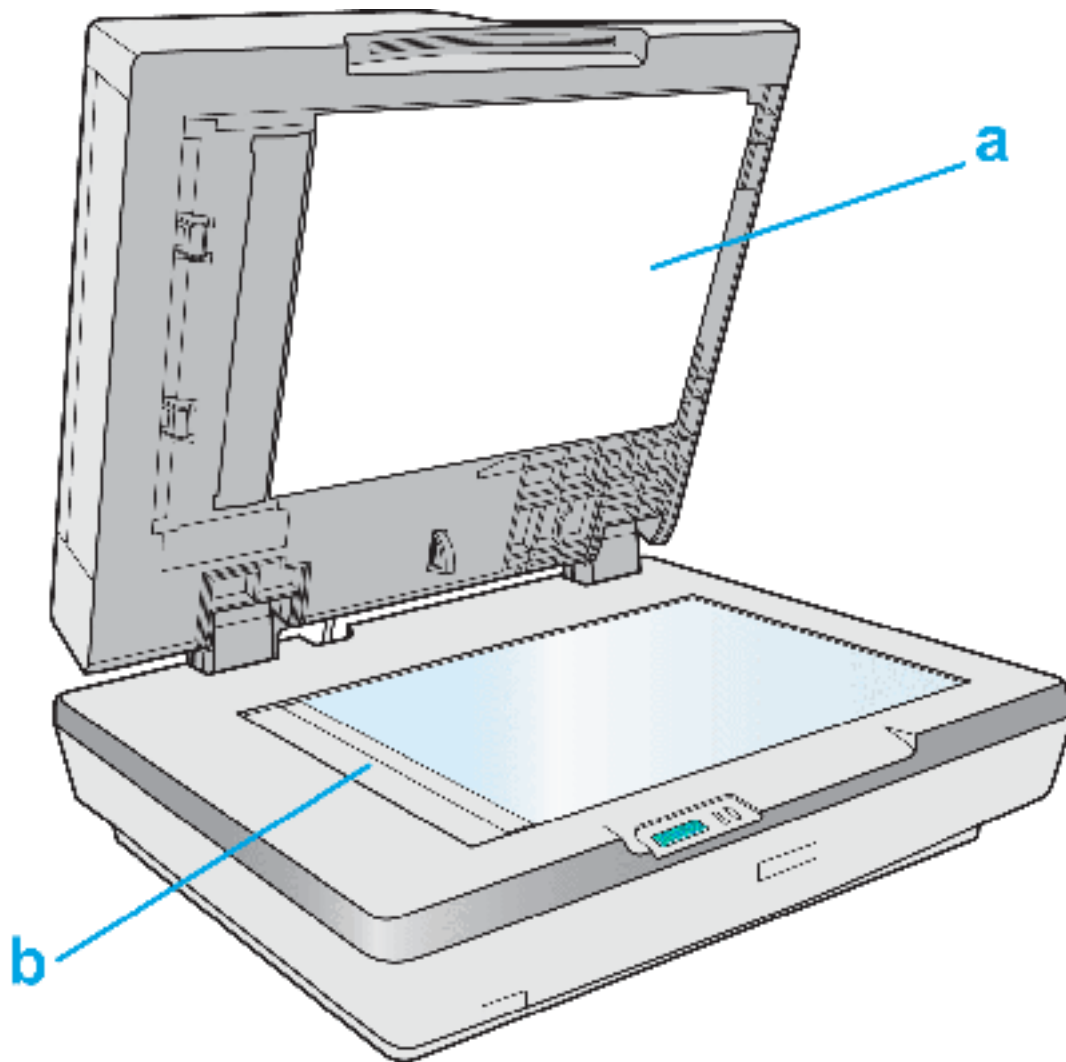
Cleaning the Scanner

To keep your scanner operating at its best, clean it periodically using the following procedure.

- 1** Turn off the scanner using its power button.
- 2** Unplug the AC adapter cord from the scanner.
- 3** Clean the outer case with a cloth dampened with mild detergent and water.
- 4** If the glass surface of the document table gets dirty, clean it with a soft dry cloth. If the glass surface is stained with grease or some other hard-to-remove material, use a small amount of glass cleaner and a soft cloth to remove it. Do not apply cleaner directly to the glass; apply it to the cloth and then clean the glass. Wipe off any remaining moisture.

Make sure that no dust builds up on the surface of the document table. Dust can cause spots in your scanned images.

- 5** If the underside of the ADF gets dirty, clean it as described in step 4. Also be sure to clean the left side of the document table.



- a. underside of ADF
- b. left side of document table

 **Caution:**

- Do not press the glass surface of the document table with any force.
- Be careful not to scratch or damage the glass surface of the document table, and do not use a hard or abrasive brush to clean it. A damaged glass surface can decrease the scan quality.
- Never use alcohol, thinner, or corrosive solvent to clean the scanner. These chemicals can damage the scanner components and the case.
- Be careful not to spill liquid into the scanner mechanism or electronic components. This could permanently damage the mechanism and circuitry.
- Do not spray lubricants inside the scanner.

- Never open the scanner case.

[Home](#) > [Maintenance](#)

Replacing the Scanner Lamp

The luminosity of the scanner lamp declines over time. If the lamp breaks or becomes too dim to operate normally, the scanner stops working and the **Ready** and **Error** lights flash. When this happens, the lamp assembly must be replaced. For details, contact your dealer.



Caution:

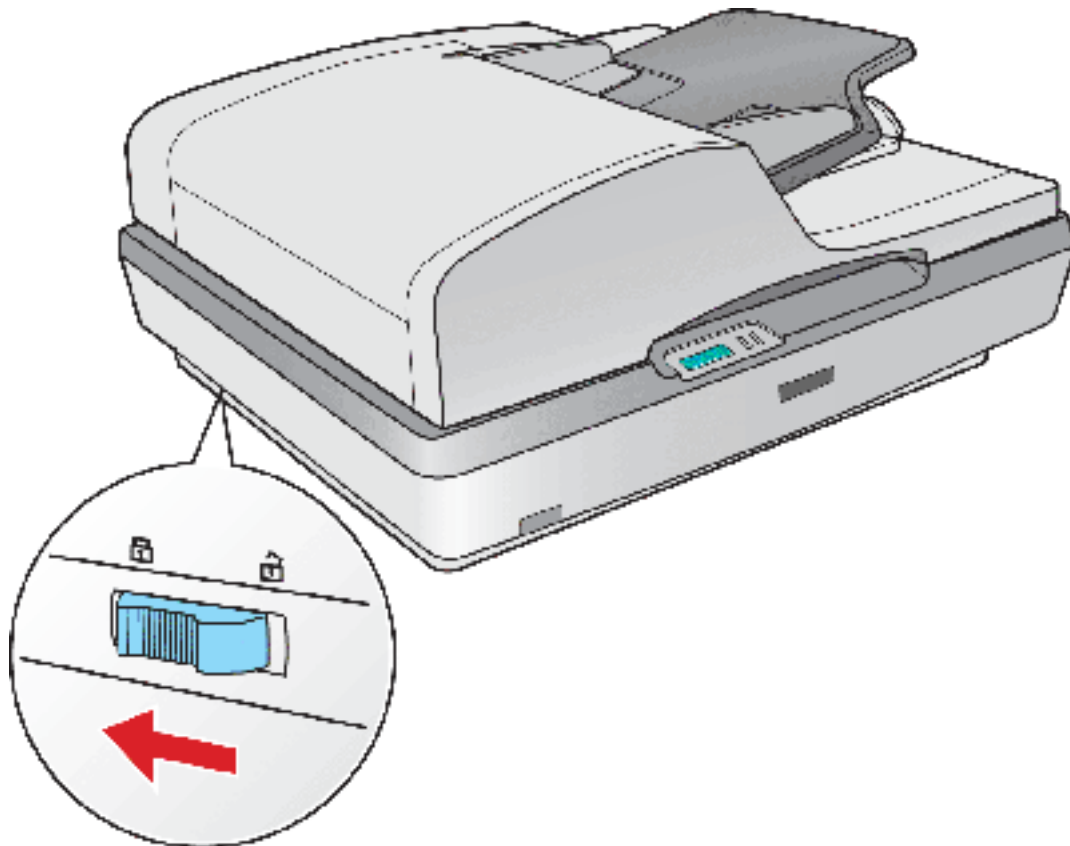
Never open the scanner case. If you think repairs or adjustments are necessary, consult your dealer.

[Home](#) > [Maintenance](#)

Transporting the Scanner

Before transporting the scanner for a long distance or storing it for an extended period of time, you need to lock the scanner's carriage and transparency unit to prevent damage.

- 1** Plug in the scanner, connect it to your computer, turn on the scanner using its power button, and wait until the lights stop flashing.
- 2** When the **Ready** light is green, turn off the scanner using its power button.
- 3** On the side of the scanner, slide the transportation lock to the locked position to secure the scanner carriage.

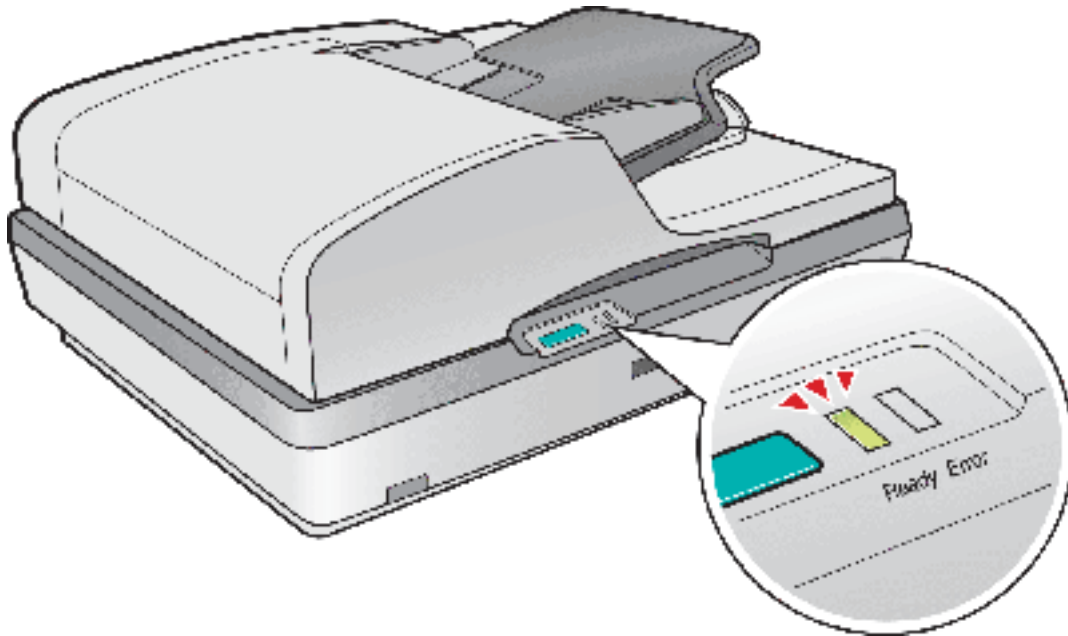




Attach the protective materials, then repack the scanner in its original box or a similar box that fits the scanner snugly.

[Home](#) > [Solving Problems](#)

Reading the Scanner Lights



If an error occurs, the scanner stops operating and the **Ready** and **Error** lights flash. This indicates one of the following problems:

- The scanner is not connected to your computer properly or your software is not fully installed. See the *Start Here* sheet that came with your scanner for instructions on installing the scanner software and connecting the scanner to your computer.
- The scanner transportation lock is locked. Slide the lock to the unlock position. See the *Start Here* sheet that came with your scanner for instructions.

After trying these solutions, turn off the scanner using its power button, then turn it back on.

If the **Ready** and **Error** lights are still flashing:

- The scanner may be malfunctioning.
- The scanner lamp may need to be replaced.
- The ADF may be malfunctioning.

Contact your dealer or Epson. See for details.

[Home](#) > [Solving Problems](#)

Scanner Problems

- [The Scanner Does Not Scan](#)
- [The Scanner is Not Recognized by Your System](#)
- [Pressing the Start Button Does Not Open the Correct Program](#)
- [You Cannot Scan Multiple Images at One Time](#)

See your *Start Here* sheet for instructions on setting up your scanner. If you have problems operating the scanner, make sure:

- The scanner is turned on by pressing its power button.
- The power cord is securely plugged into an electrical outlet.
- The power outlet works. (If necessary, test it by plugging in another electrical device and turning it on.)

If you still have problems scanning, see the other topics in this section.

The Scanner Does Not Scan

- Wait until the **Ready** light turns green to indicate that the scanner is ready to scan.
- Your system may not work properly if you use a USB cable other than the one that came with your scanner.
- The scanner may not work properly when connected to the computer through more than one hub. Connect the scanner directly to the computer's USB port or through one hub only.
- The scanner may not work properly when your computer is in standby mode (Windows) or sleep mode (Mac OS X). Restart EPSON Scan and try scanning again.
- The scanner may not work properly if you upgrade your operating system but do not reinstall EPSON Scan. See [Uninstalling Your Scanning Software](#) for instructions on uninstalling and reinstalling it.

- In Mac OS X Classic mode, the scanner may not work properly. Use the Mac OS X interface instead.

 [Top](#)

The Scanner is Not Recognized by Your System

First check your connection to the scanner and computer:

- Make sure your scanner's power cord is securely connected to the scanner and a working electrical outlet, and the scanner's power button is turned on.
- Make sure the interface cable is securely connected to the scanner and your computer, and that the cable is not damaged or crimped.
- Your system may not work properly if you use a USB cable other than the one that came with your scanner, so try using that cable.
- The scanner may not work properly when connected to the computer through more than one USB hub. Connect the scanner directly to the computer's USB port or through one hub only.
- Check to see if your computer system meets the requirements for the scanner interface you are using. See [System Requirements](#) for details.
- If Windows still has problems recognizing your scanner, make sure your computer supports USB. See [Checking For Windows USB Support](#) for instructions.

Checking For Windows USB Support



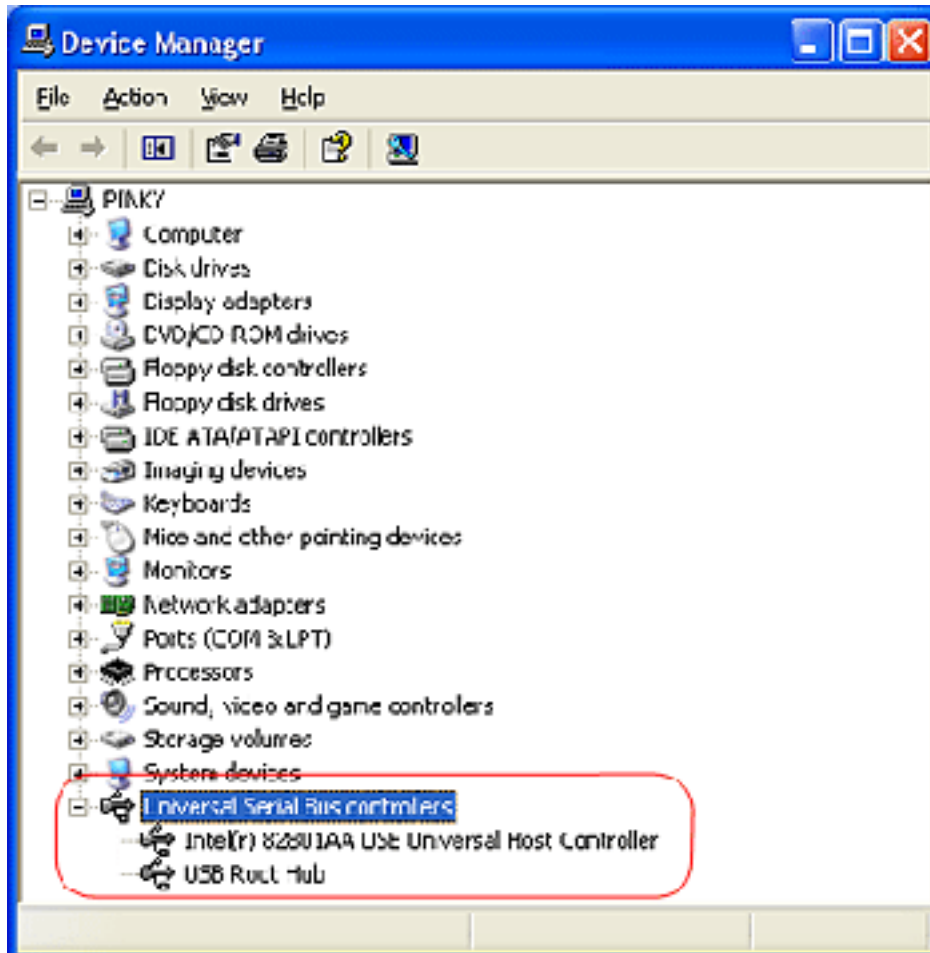
Right-click the **My Computer** icon and click **Properties**. (On Windows XP, click **Start**, then right-click **My Computer** and click **Properties**.)



Do one of the following:

- **Windows XP or 2000:** Click the **Hardware** tab, then click the **Device Manager** button.
- **Windows Me or 98SE:** Click the **Device Manager** tab.

3 Scroll down and click **Universal Serial Bus controllers**.



If a **USB Universal Host Controller** and **USB Root Hub** are listed, Windows supports USB.

4 Try scanning again. If your scanner still is not recognized, contact your dealer or a qualified servicer for assistance.

Pressing the Start Button Does Not Open the Correct Program


- Make sure EPSON Scan is installed correctly. See the *Start Here* sheet for instructions.
- Make sure your Windows system is set up for scanner events as follows:

Windows XP:

Click the **Events** tab in your scanner's Properties window and make sure **Take no action** is not selected. Also, make sure the desired button is selected in the Select an event list box, and **Start this program** is selected.

For Windows Me, 98SE, and 2000 users:

Click the **Events** tab in your scanner's Properties window and make sure the **Disable device events** check box is clear. Also, make sure the desired button is selected in the Scanner events list box, and the desired application in the Send to this application list is selected.

- In Mac OS X, make sure you did not install the scanner software in Classic mode or run it in Classic mode. Also make sure you are logged on as the user who installed the scanner software. Other users must first start EPSON Scanner Monitor in the Applications folder and then press the  Start button to scan.

 [Top](#)

You Cannot Scan Multiple Images at One Time

- Position photos at least 0.8 inches (20 mm) apart from each other on the document table.
- Make sure your scanning program can scan multiple images.
- If you are scanning with the ADF, see [Loading Documents in the Automatic Document Feeder](#) for solutions.

 [Top](#)

[Home](#) > [Solving Problems](#)

Scanning Software Problems

- [You Cannot Start EPSON Scan](#)
- [The Scanner Software Does Not Work Properly](#)
- [Scanning Takes a Long Time](#)

Note:

- Some EPSON Scan settings may be unavailable or grayed out based on your scanner's capabilities, the currently selected settings, or the currently installed optional accessories.
- If you see a message on your screen telling you that your scanner can work faster with a USB 2.0 connection, close the message box. You can still use your scanner with your USB 1.1 port; this message just informs you that a faster connection is available.

You Cannot Start EPSON Scan

- Make sure the scanner power button is turned on.
- Turn off your computer and scanner, then check the USB cable connection between them to make sure it is secure.
- The scanner may not work properly when your computer is in standby mode (Windows) or sleep mode (Mac OS X). Restart EPSON Scan and try scanning again.
- The scanner may not work properly if you upgrade your operating system but do not reinstall EPSON Scan. See [Uninstalling Your Scanning Software](#) for instructions on uninstalling and reinstalling it.
- Make sure that EPSON Scan is selected in your scanning program.

If you are scanning with the ADF, see [Starting a Scan With Another Scanning Program](#).

If you are scanning from the document table, see [Starting a Scan With Another Scanning Program](#) for instructions.

- In the Windows Device Manager, make sure your scanner's name appears under **Imaging devices** without a question (?) or an exclamation (!) mark. If the scanner appears with one of these marks or as an **Unknown device**, uninstall EPSON Scan as described in [Uninstalling EPSON Scan](#). Then reinstall it by following the instructions in your *Start Here* sheet.

 [Top](#)

The Scanner Software Does Not Work Properly

- Make sure your computer has enough memory and meets the other system requirements for the software you are using. See your software and computer documentation for details.
- With Windows, check whether your scanner appears more than once in the Scanners and Cameras utility. Do one of the following:

Windows XP and Me:

Double-click the **Scanners and Cameras** icon in Control Panel. Delete your scanner's icon and reinstall EPSON Scan by following the instructions in your *Start Here* sheet.

Windows 98SE and 2000:

Double-click the **Scanners and Cameras** icon in Control Panel. Delete your scanner from the list of installed devices and reinstall EPSON Scan following the instructions in your *Start Here* sheet.

- The scanner may not work properly when your computer is in standby mode (Windows) or sleep mode (Mac OS X). Restart EPSON Scan and try scanning again.
- The scanner may not work properly if you upgrade your operating system but do not reinstall EPSON Scan. See [Uninstalling Your Scanning Software](#) for instructions on uninstalling and reinstalling it.

 [Top](#)

Scanning Takes a Long Time

- Computers with USB 2.0 (high speed) ports can scan faster than those with USB 1.1 ports. If you are using a USB 2.0 port with your scanner, make sure it meets the

system requirements. See [System Requirements](#) for details.

- Try scanning your original at a lower **Resolution** setting to speed up scanning.

If you are scanning with the ADF, see [Selecting the Scan Resolution](#).

If you are scanning from the document table, [Selecting the Scan Resolution](#) for instructions.

 [Top](#)

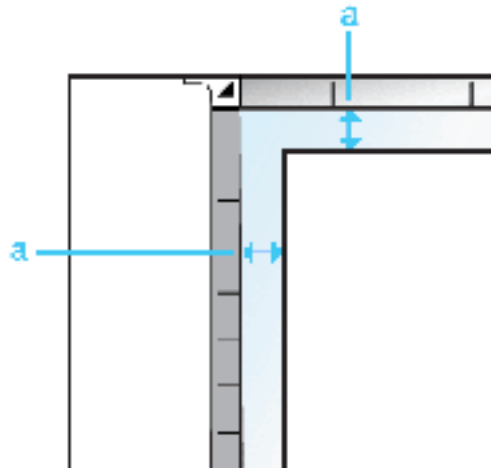
[Home](#) > [Solving Problems](#)

Scan Quality Problems

- ✘ The Edges of Your Document Are Not Scanned
- ✘ You See Only a Few Dots in Your Scanned Image
- ✘ A Line of Dots Always Appears in Your Scanned Images
- ✘ Straight Lines in Your Image Come Out Crooked
- ✘ Your Image is Distorted or Blurred
- ✘ Colors Are Patchy or Distorted at the Edges of Your Image
- ✘ Your Scanned Image is Too Dark
- ✘ An Image on the Back of Your Original Appears in Your Scanned Image
- ✘ Ripple Patterns Appear in Your Scanned Image
- ✘ Characters Are Not Recognized Well When Converted into Editable Text (OCR)
- ✘ Scanned Colors Differ from the Original Colors

The Edges of Your Document Are Not Scanned

Move the document about 0.1 inch (2 mm) away from the edges of the document table to avoid cropping.



a. Unreadable area of 0.1 inch (2 mm)

You See Only a Few Dots in Your Scanned Image

- Make sure the document is placed on the scanner's document table with the side to be scanned facing down. See [Placing Originals on the Document Table](#) for details.
- When scanning with the **Black&White** setting in Home or Professional Mode, change the **Threshold** setting. See [Adjusting the Color and Other Image Settings](#) for instructions.

 [Top](#)

A Line of Dots Always Appears in Your Scanned Images

- The document table may be dusty or scratched. Clean the document table as described in [Cleaning the Scanner](#).

Note:

Do not press down on the document table with any force.

- You may need to clean the underside of the ADF as described in [Cleaning the Scanner](#).
- If you still have the problem, contact your dealer.

 [Top](#)

Straight Lines in Your Image Come Out Crooked

Make sure the document lies perfectly straight on the document table. Align the vertical and horizontal lines with the scales at the top and side of the document table.

 [Top](#)

Your Image is Distorted or Blurred



- Make sure the document lies flat on the document table. Also make sure your document is not wrinkled or warped.

 **Caution:**

Do not place heavy objects on the document table.

- Make sure you do not move the document or scanner while scanning.
- Make sure the scanner is placed on a flat, stable surface.
- Select **Unsharp Mask Filter** in EPSON Scan's Office or Professional Mode window.

If you are scanning with the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.

- Adjust the **Auto Exposure** setting in EPSON Scan's Office or Professional Mode window.

If you are scanning with the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.

- Try selecting the following settings in the Configuration window: **Color Control**, **Continuous auto exposure**, and **Recommended Value** on the Color tab. See EPSON Scan Help for details.

- Increase the Resolution setting.

If you are scanning with the ADF, see [Selecting the Scan Resolution](#) for instructions.

If you are scanning from the document table, see [Selecting the Scan Resolution](#) for instructions.

 [Top](#)

Colors Are Patchy or Distorted at the Edges of Your Image



If your document is very thick or warped at the edges, cover the edges with paper to block external light as you scan.

 [Top](#)

Your Scanned Image is Too Dark



- Change the Display Gamma setting to match your output device, such as a monitor or printer, in the EPSON Scan Configuration window. See EPSON Scan Help for details.
- Adjust the **Auto Exposure** setting in EPSON Scan's Office or Professional Mode window.

If you are scanning with the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.

- Try selecting the following settings in the Configuration window: **Color Control**, **Continuous auto exposure**, and **Recommended Value** on the Color tab. See EPSON Scan Help for details.
- Check the Brightness setting in EPSON Scan.

If you are scanning with the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.

- Adjust the brightness using the Histogram in EPSON Scan's Professional Mode. See EPSON Scan Help for details.
- Check the brightness and contrast settings of your computer monitor.

 [Top](#)

An Image on the Back of Your Original Appears in Your Scanned Image

If your original is printed on thin paper, images on the back may be visible to the scanner and appear in your scanned image. Try scanning the original with a piece of black paper placed on the back of it. Also make sure the Document Type and Image Type settings are correct for your original.

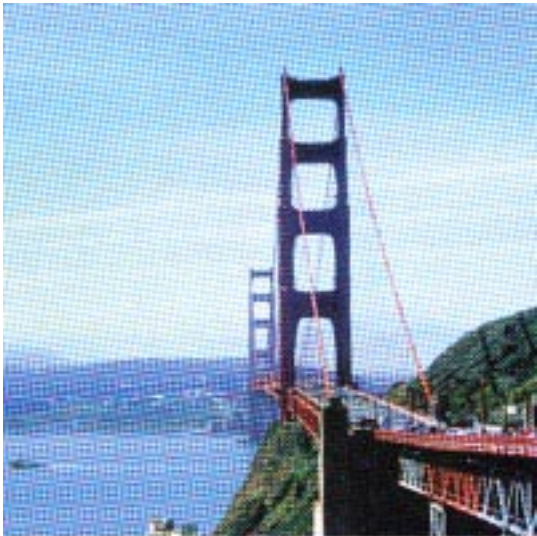

If you are scanning with the ADF, see [Selecting Basic Settings](#) for details.

If you are scanning from the document table, see [Selecting Basic Settings](#) for details.

 [Top](#)

Ripple Patterns Appear in Your Scanned Image

A ripple pattern (called moiré) may appear in a scanned image of a printed document. It is caused by interference from the differing pitches in the scanner's screen and the halftone screen in your original.

Original image with ripple pattern	Descreening Filter applied
 <p>Off</p>	 <p>On</p>

- Select the **Descreening Filter** check box in EPSON Scan.

In Office or Professional Mode, also deselect the **Unsharp Mask Filter** setting.

In Professional Mode, set the Screen Ruling of the **Descreening Filter** setting to an appropriate setting for your document.

If you are scanning with the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.

- Select a lower **Resolution** setting.

If you are scanning with the ADF, see [Selecting the Scan Resolution](#) for instructions.

If you are scanning from the document table, see [Selecting the Scan Resolution](#) for instructions.

Note:

You cannot remove moiré patterns when you are scanning monochrome images or scanning using a resolution higher than 601 dpi.

 [Top](#)

Characters Are Not Recognized Well When Converted into Editable Text (OCR)

- Make sure the document lies perfectly straight on the document table. Align the vertical and horizontal lines with the scales at the top and side of the document table.
- In Office or Home Mode, select **Black&White** as the Image Type setting. Then try adjusting the **Threshold** setting.

In Professional Mode, select **None** for the B&W Option setting. Then try adjusting the **Threshold** setting.

See [Converting Scanned Documents into Editable Text](#) for instructions.

- Check your OCR software manual to see if there are any settings you can adjust in your OCR software.

 [Top](#)

Scanned Colors Differ from the Original Colors

- Change the Image Type setting in EPSON Scan. Select different combinations of this setting and the others mentioned below.

If you are scanning with the ADF, see [Selecting Basic Settings](#) for instructions.

If you are scanning from the document table, see [Selecting Basic Settings](#) for instructions.

- Change the Display Gamma setting to match your output device, such as a monitor or printer, in the EPSON Scan Configuration window. See EPSON Scan Help for details.

- Adjust the **Auto Exposure** setting in EPSON Scan's Office or Professional Mode. Also try selecting a different Tone Correction setting.

If you are scanning with the ADF, see [Adjusting the Color and Other Image Settings](#) for instructions.

If you are scanning from the document table, see [Adjusting the Color and Other Image Settings](#) for instructions.

- Try selecting the following settings in the Configuration window: **Color Control**, **Continuous auto exposure**, and **Recommended Value** on the **Color** tab. Also try turning off the **Fast Preview** setting. See EPSON Scan Help for details.
- Check the color matching and color management capabilities of your computer, display adapter, and software. Some computers can change the palette of colors on your screen. See your software and hardware manuals for details.
- Use the color management system for your computer: ICM for Windows or ColorSync® for Mac OS X. With Windows, add a color profile that matches your monitor to improve on-screen color matching. (Exact color matching is very difficult. Check your software and monitor documentation for information on color matching and calibration.)
- Printed colors can never exactly match the colors on your monitor because printers and monitors use different color systems: monitors use RGB (red, green, and blue) and printers typically use CMYK (cyan, magenta, yellow, and black).

 [Top](#)

[Home](#) > [Solving Problems](#)

Automatic Document Feeder Problems

-  [You Cannot Scan Using the Automatic Document Feeder](#)
-  [Paper Jams in the Automatic Document Feeder](#)

You Cannot Scan Using the Automatic Document Feeder

- Make sure you have selected either Office or Professional Mode in EPSON Scan. See [Changing the Scan Mode](#) for instructions.
- Make sure **ADF - Single-sided**, **ADF - Double-sided**, or **Auto Detect** is selected as Document Source in EPSON Scan. See [Selecting EPSON Scan Office Mode Settings](#) for instructions.
- If the ADF is open, close it and try scanning again.
- If you are scanning from Adobe Acrobat 7 on a Macintosh system, you may not be able to use the ADF to scan multiple pages. Use the document table to scan your pages individually, or scan multiple pages using EPSON Scan as described on [Scanning to a PDF File](#).

 [Top](#)

Paper Jams in the Automatic Document Feeder

If paper jams inside the ADF, open the ADF and remove any paper from the document table. Then look to see if paper is extending from either end of the feeder.

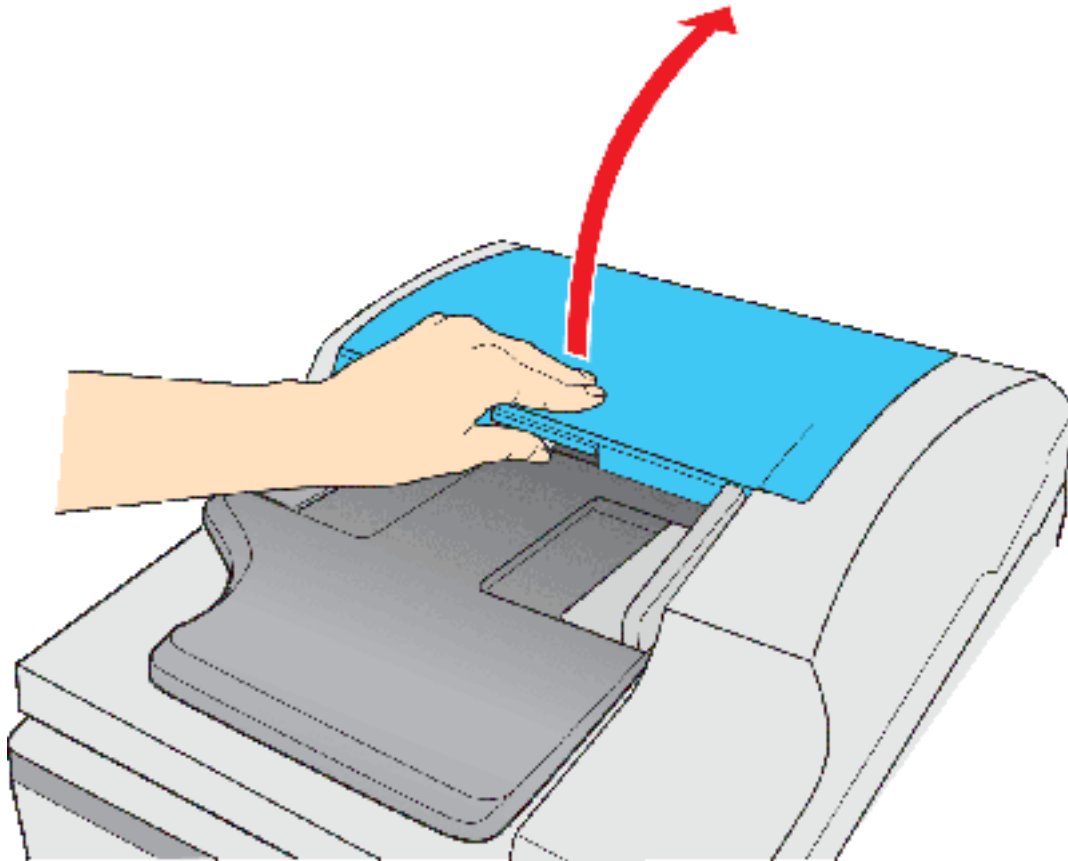
If paper is still jammed, follow these steps:



Turn off the scanner using its power button.

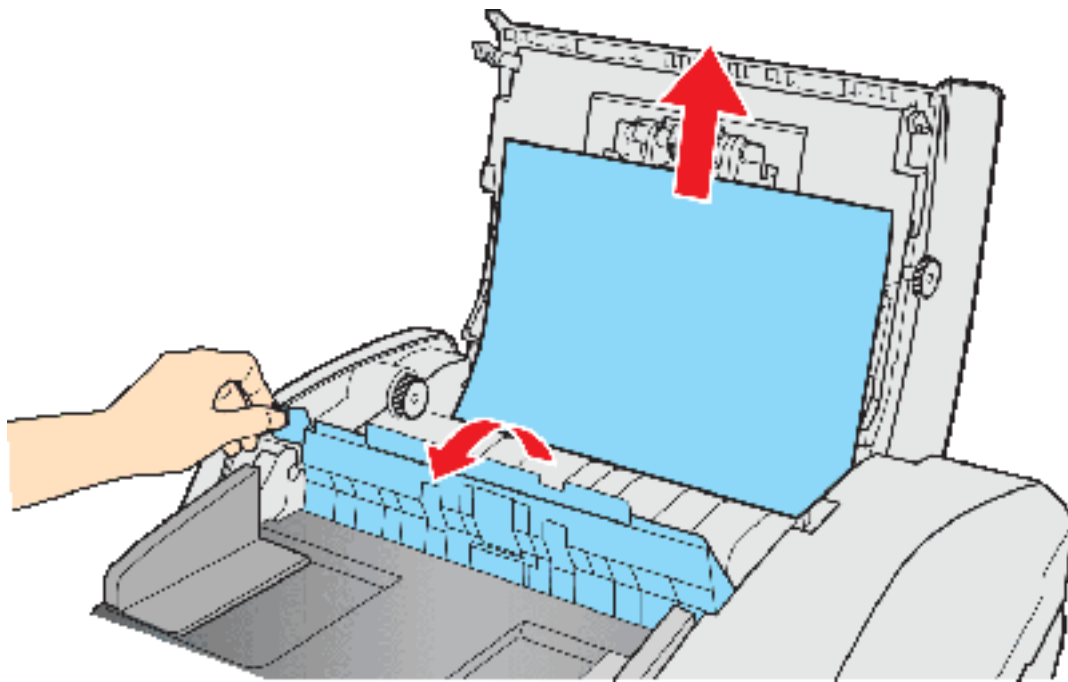
2 If the ADF is open, close it.

3 Open the top cover of the ADF.

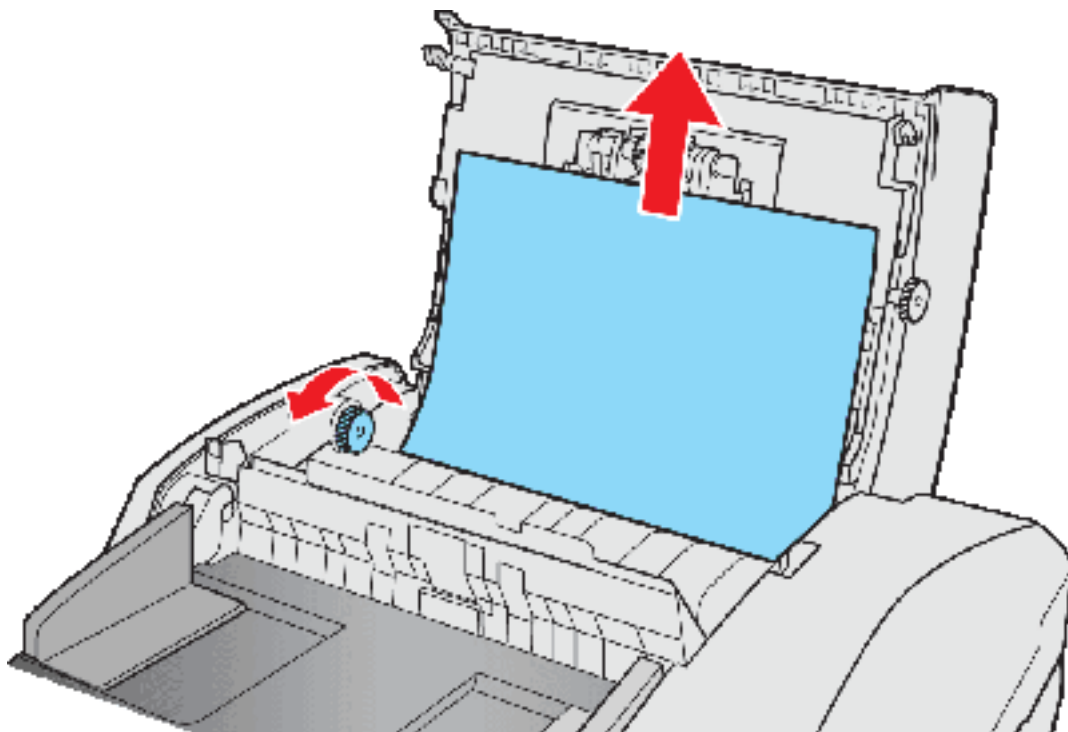


4 Flip open the paper guide and remove the jammed paper.

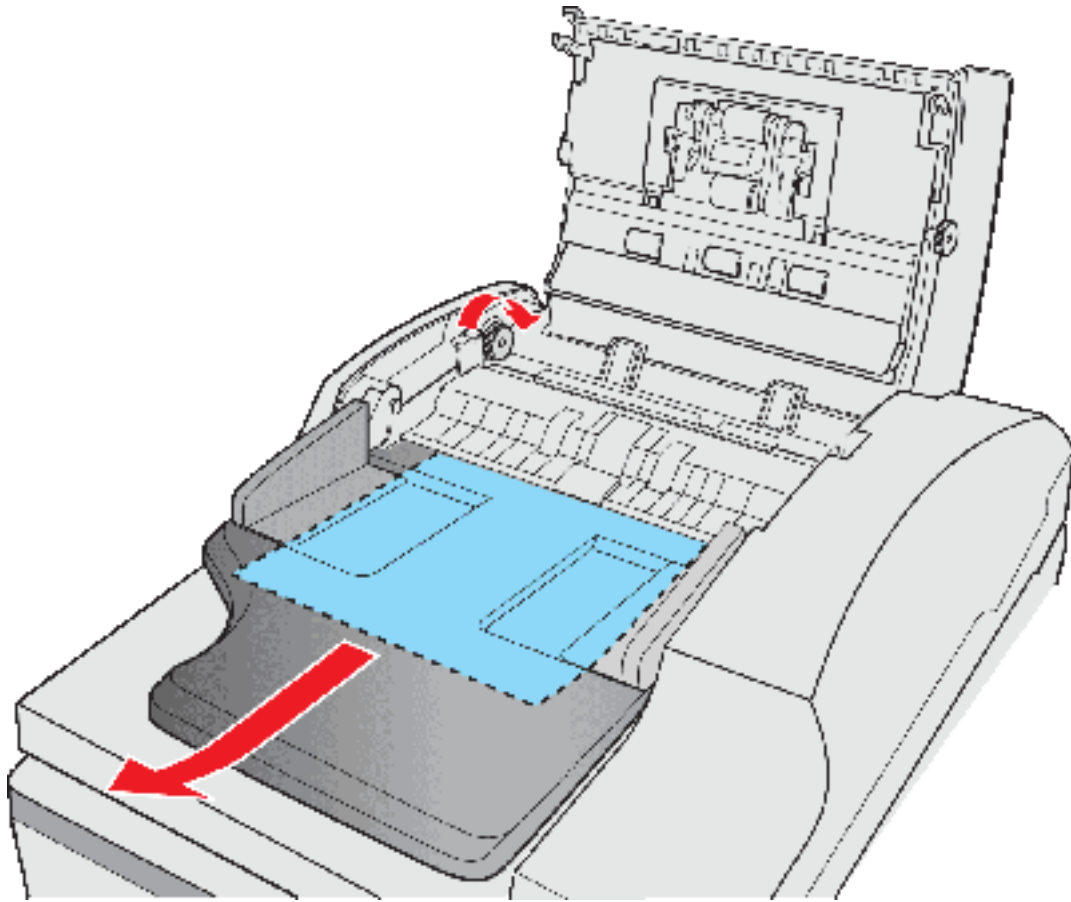
Do not pull the paper too hard or it may tear, making it more difficult to remove. If you cannot remove the paper easily, go to step 5.



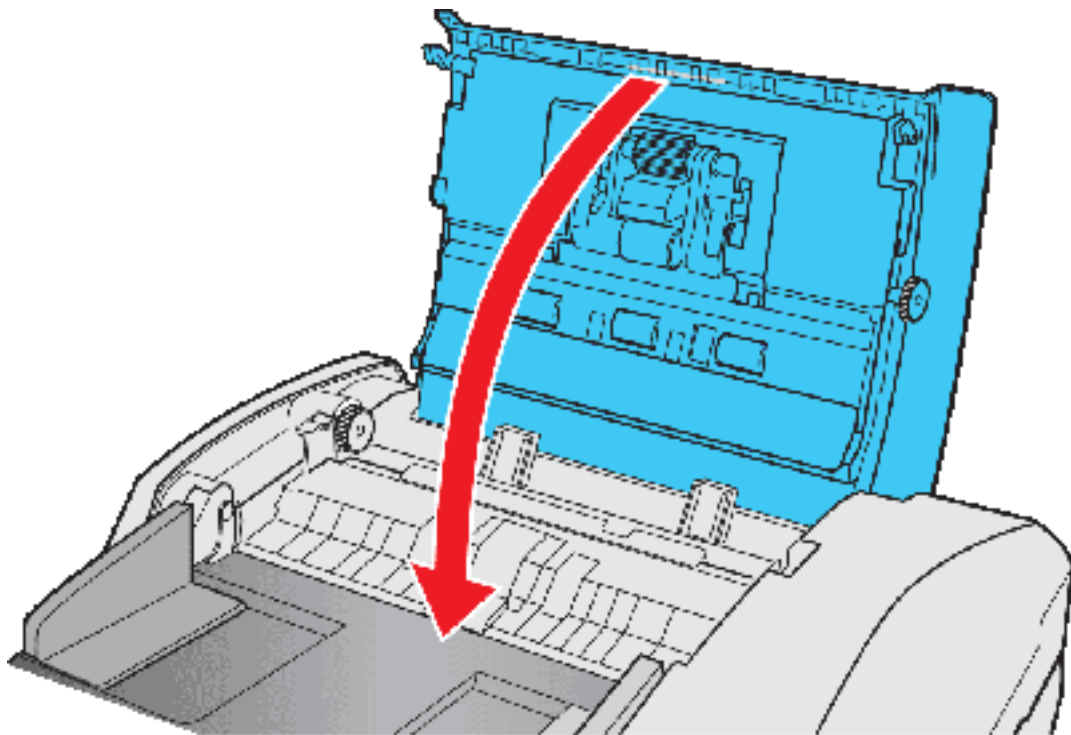
- 5 If more of the paper extends up out of the feeder, rotate the ejecting roller as shown below to release the paper, then gently remove it.



If more of the paper extends into the output tray, gently pull the paper out in the direction shown. If necessary, rotate the ejecting roller as shown below to release the paper.



- 6** After you have removed the paper, close the top cover of the ADF.



[Home](#) > [Solving Problems](#)

Network Image Express Card Problems

 [You Cannot Scan Using the Network Image Express Card](#)

You Cannot Scan Using the Network Image Express Card

Make sure you have set the IP address for your Network Image Express Card. See the documentation that came with your card.

 [Top](#)

[Home](#) > [Solving Problems](#)

Uninstalling Your Scanning Software

[Uninstalling EPSON Scan](#)

You may need to uninstall and then reinstall your scanner software to solve certain problems or if you upgrade your operating system.

Uninstalling EPSON Scan

Follow the instructions in the section for your operating system to uninstall EPSON Scan.

Windows

Note:

- The illustrations in this section show Windows XP screens. They may be different from the screens for your operating system.
- To uninstall programs in Windows XP or 2000, you need to log on as a user with a Computer Administrator account (Windows XP) or as a user who belongs to the Administrators group (Windows 2000).



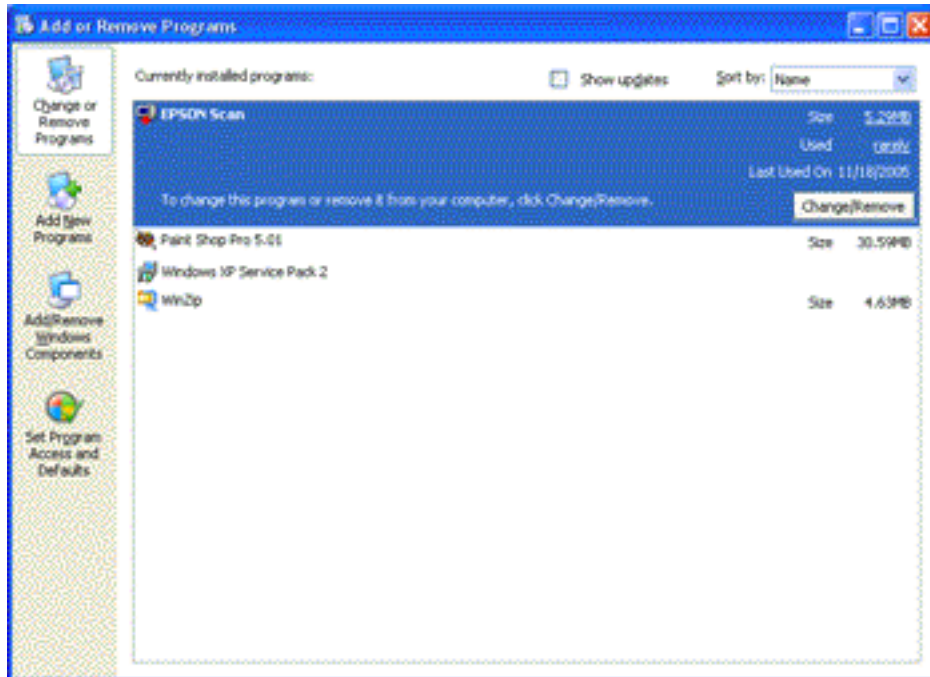
Turn off the scanner using its power button.



Disconnect the scanner's USB cable from your computer.

3 Open the Windows Control Panel and double-click the **Add or Remove Programs** icon (Windows XP) or the **Add/Remove Programs** icon (Windows Me, 98SE, or 2000).

4 Click **EPSON Scan** in the list of currently installed programs and click **Change/Remove** (Windows XP or 2000) or **Add/Remove** (Windows Me or 98SE).



5 When the confirmation window appears, click **Yes**.

6 Follow the on-screen instructions to uninstall EPSON Scan.

In some cases, a message may appear to prompt you to restart the computer. If so, make sure **Yes, I want to restart my computer now** is selected and click **Finish**.

Mac OS X

1 Insert the scanner software CD-ROM in your CD-ROM or DVD drive.

2 Double-click the **EPSON** CD-ROM icon on your desktop.

3 Open the **COMMON\EPSON Scan** folder.

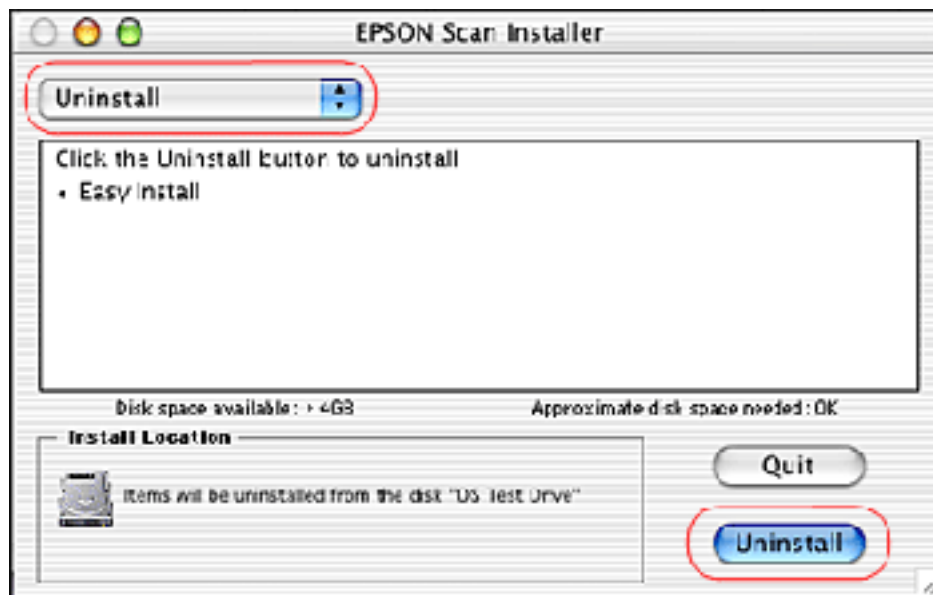
4 Double-click the **EPSON Scan Installer** icon.

 **Note:**

If the Authorization window opens, click the key icon, enter the administrator's name and password, click **OK**, and click **Continue**.

5 When you see the license agreement, click **Accept**. The Installer window appears.

6 Select **Uninstall** from the pull-down menu at the top and click the **Uninstall** button.



[▲ Top](#)

[Home](#) > [Solving Problems](#)

Epson Technical Support

Internet Support

Visit Epson's support website for solutions to common problems for the [GT-2500](#) and [GT-2500 Plus](#). You can download drivers and documentation, get FAQs and troubleshooting advice, or e-mail Epson with your questions.

Speak to a Support Representative

Before you call for support, please have the following information ready:

- Product name (Epson GT-2500 or GT-2500 Plus)
- Product serial number (located on the back of the scanner)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call:

- U.S.: (562) 276-4382, 6 AM to 6 PM, Pacific Time, Monday through Friday
- Canada: (905) 709-3839, 6 AM to 6 PM, Monday through Friday

Toll or long distance charges may apply.

Purchase Supplies and Accessories

You can purchase Genuine Epson ink, paper, and accessories from an Epson authorized reseller. To find the nearest reseller, call 1-800-GO-EPSON (1-800-463-7766). Or you can purchase online at www.epsonstore.com (U.S. sales) or www.epson.ca (Canadian sales).

[Home](#) > [Solving Problems](#)

Other Software Technical Support

Epson Scan

See [Epson Technical Support](#).

Captiva ISIS driver

www.captivasoftware.com, ptsupport@captivasoftware.com

Adobe Acrobat (GT-2500 Plus only)

(800) 833-6687 (6 am to 8 pm, Pacific Time, seven days a week), www.adobe.com/support

ScanSoft PaperPort (GT-2500 Plus only)

(407) 241-1823 (9 am to 8 pm, Eastern Time), www.scansoft.com

[Home](#) > [Technical Specifications](#)

System Requirements

[Windows System Requirements](#)

[Macintosh System Requirements](#)

Make sure your system meets the requirements in these sections before using it with your scanner.

Windows System Requirements

Check your Windows system to see which type of interface you are using. Then see the appropriate section for your system below.

USB 2.0 Ports

System	Microsoft® Windows XP Home Edition or Professional, XP Professional x64 Edition, or 2000 Professional (Operating systems upgraded from Windows Me, 98SE, or 95 are not supported by the software.) USB 2.0 Host Driver by Microsoft must be used.
Interface	USB port (Type A) built into the main board
Display	SVGA or higher resolution monitor 800 × 600, 16-bit (High Color) screen resolution or higher (Color and tone reproduction are subject to the display capability of your computer system, including the video card, display monitor, and software. See your system documentation for details.)

 **Note:**

USB 2.0 is backward-compatible with USB 1.1.

USB 1.1 Ports

System	Microsoft Windows XP Home Edition or Professional, Me, 98SE, or 2000 Professional (Operating systems upgraded from Windows 95 are not supported by the software.) The USB interface must be used in full speed mode.
Interface	USB port (Type A) built into the main board
Display	SVGA or higher resolution monitor 800 × 600, 16-bit (High Color) screen resolution or higher (Color and tone reproduction are subject to the display capability of your computer system, including the video card, display monitor, and software. See your system documentation for details.)

 [Top](#)

Macintosh System Requirements

Check your Macintosh system to see which type of interface you are using. Then see the appropriate section for your system below.

USB 2.0 Ports

System	Mac OS X 10.2.7 or later Fast User Switching on Mac OS X 10.3 is not supported.
Interface	Macintosh USB
Display	Color monitor with 800 × 600 screen resolution or higher, and 32,000 or more colors (Color and tone reproduction are subject to the display capability of your computer system, including the video card, display monitor, and software. See your system documentation for details.)

 **Note:**

- USB 2.0 is backward-compatible with USB 1.1.
- EPSON Scan does not support the UNIX File System (UFS) for Mac OS X. You must install EPSON Scan on a disk or in a partition that does not use UFS.

USB 1.1 Ports

System	Mac OS X 10.2.x or later Fast User Switching on Mac OS X 10.3 is not supported.
Interface	Macintosh USB
Display	Color monitor with 800 × 600 screen resolution or higher, and 32,000 or more colors (Color and tone reproduction are subject to the display capability of your computer system, including the video card, display monitor, and software. See your system documentation for details.)

 **Note:**

EPSON Scan does not support the UNIX File System (UFS) for Mac OS X. You must install EPSON Scan on a disk or in a partition that does not use UFS.

 [Top](#)

[Home](#) > [Technical Specifications](#)

Scanner Specifications

- General
- Mechanical
- Electrical
- Environmental
- Interfaces
- Standards and Approvals

Note:

Specifications are subject to change without notice.

General

Scanner type	Flatbed color
Photoelectric device	Color CCD line sensor
Effective pixels	10,200 × 14,040 pixels
Document size	Flatbed: 8.5 × 11.7 inches (216 × 297 mm) US letter size or A4 ADF: 8.5 × 14 inches (216 × 356 mm) US legal size
ADF paper input	Face-up loading
ADF paper output	Face-down ejection
ADF paper capacity	50 sheets of 75 g/m ² paper Maximum total thickness under 0.2 inches (5 mm)

Paper types	Bond paper, fine-quality paper, check paper, and recycled paper
Scanning resolution	1200 dpi (main scan) 1200 dpi with Micro Step (sub scan)
Output resolution (flatbed)	50 to 4800 dpi (in 1 dpi increments), 7200 dpi, and 9600 dpi
Scanning speed	300 dpi B/W: 0.4 msec per line 300 dpi Color: 1.2 msec per line
Image data	16 bits per pixel per color internal 16 bits per pixel per color external (maximum)
Interfaces	One USB port One optional network card slot
Light source	White cold cathode fluorescent lamp

 [Top](#)

Mechanical

Dimensions	Width: 18.4 inches (468 mm) Depth: 15.6 inches (395 mm) Height: 7.9 inches (200 mm)
Weight	Approximately 22 lb (10 kg)

 [Top](#)

Electrical

 **Note:**

Check the label on the AC adapter or on the back of the scanner for voltage information.

Scanner

Input voltage	DC 24 to 26.4 V
Rated voltage	DC 24 V
Rated current	1.4 A
Power consumption	43 W operating 15 W stand-by mode 5 W sleep mode

AC Adapter

	100-120 V model A371B	220-240 V model A311E
Rated input voltage	AC 100 to 120 V	AC 220 to 240 V
Rated input current	0.8 A	0.4 A
Rated frequency	50 to 60 Hz	
Rated output voltage	DC 24 V	
Rated output current	1.4 A	

Environmental

Temperature	Operating	5 to 35 ° C (41 to 95 ° F) (when scanning with ADF: 10 to 32 ° C (50 to 90 ° F))
	Storage	-25 to 60 ° C (-13 to 140 ° F)
Humidity	Operating	10 to 80%, without condensation (when scanning with ADF: 20 to 80%)
	Storage	10 to 85%, without condensation
Operating conditions		Ordinary office or home conditions. Avoid operating the scanner in direct sunlight, near a strong light source, or in extremely dusty conditions.

 [Top](#)

Interfaces

USB Interface

Interface type	Universal Serial Bus Specification Revision 2.0
Electrical standard	Full Speed mode (12 Mbits per second) and Hi-Speed mode (480 Mbits per second) of Universal Serial Bus Specification Revision 2.0.
Connector type	One Type B port

Network Card Interface

Connector type	50 pin
Output voltage	DC 24.0 to 26.4 V DC 4.75 to 5.25 V
Supported option	Network Image Express Card

 [Top](#)

Standards and Approvals

Scanner

U.S. model:

EMC	FCC Part 15 Subpart B Class B CAN/CSA-CEI/IEC CISPR 22 Class B
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European model:

EMC Directive 89/336/EEC	EN 55022 Class B EN 55024
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Australian model:

EMC	AS/NZS CISPR22 Class B
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AC Adapter

U.S. model:

Safety	UL 60950-1 CAN/CSA-C22.2 No. 60950-1
EMC	FCC Part 15 Subpart B Class B CAN/CSA-CEI/IEC CISPR22 Class B

European model:

Low Voltage Directive 73/23/EEC EMC Directive 89/336/EEC	EN 60950-1
EMC	EN55022 Class B EN61000-3-2 EN61000-3-3 EN55024

Australian model:

Safety	AS/NZS 60950.1
EMC	AS/NZS CISPR22 Class B